



XENTRY Parts Information Quick Guide

XENTRY Parts Information Product Management – October 2023

Mercedes-Benz
Trucks you can trust



Overview of XENTRY Parts Information

XENTRY Parts Information is an innovative solution for the part search which efficiently and clearly provides you with information relevant to the vehicle and the order.

- The integration of XENTRY Parts Information enables you to search for parts directly in the various functions of XENTRY Truck.
- Availability and price information can be obtained from DIMS* or DMS, depending on which is linked.
- You can add item numbers to the shopping cart directly from the picture chart, and you can immediately see the availability of the desired part (only with DIMS link).
- It is possible to switch straight to WIS from the current main group, and the VIN is transferred at the same time.
- Parts kit are displayed in order to give you a quick overview of the package contents.
- Integrated display of the packages from SPPS and the service measures (SM).

This document provides you with a quick overview of the **XENTRY Parts Information** function and is intended to facilitate your introduction to a more convenient work process.

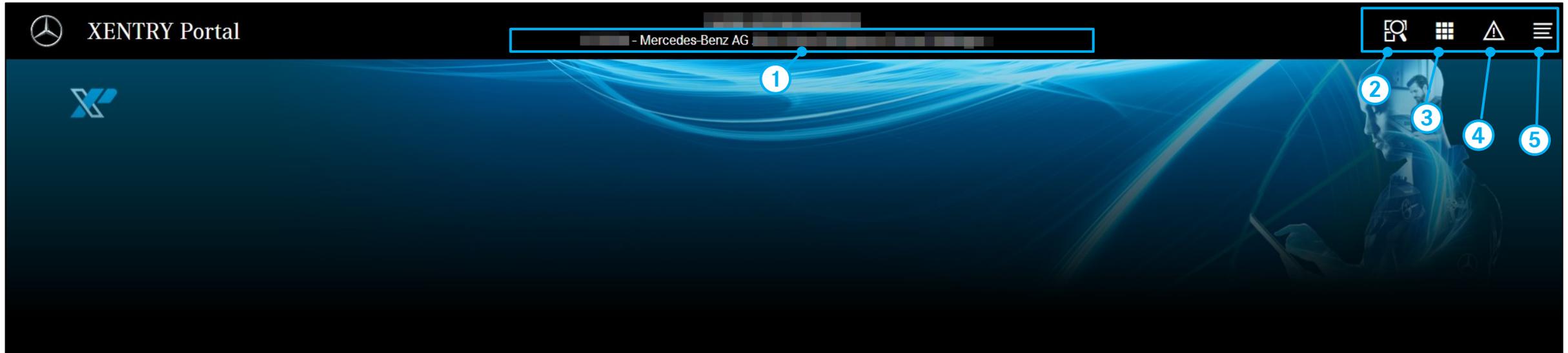
Note: All passenger car screenshots shown in this document also apply to trucks.

* Dealer Inventory Management System

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Functions of the XENTRY Truck home screen



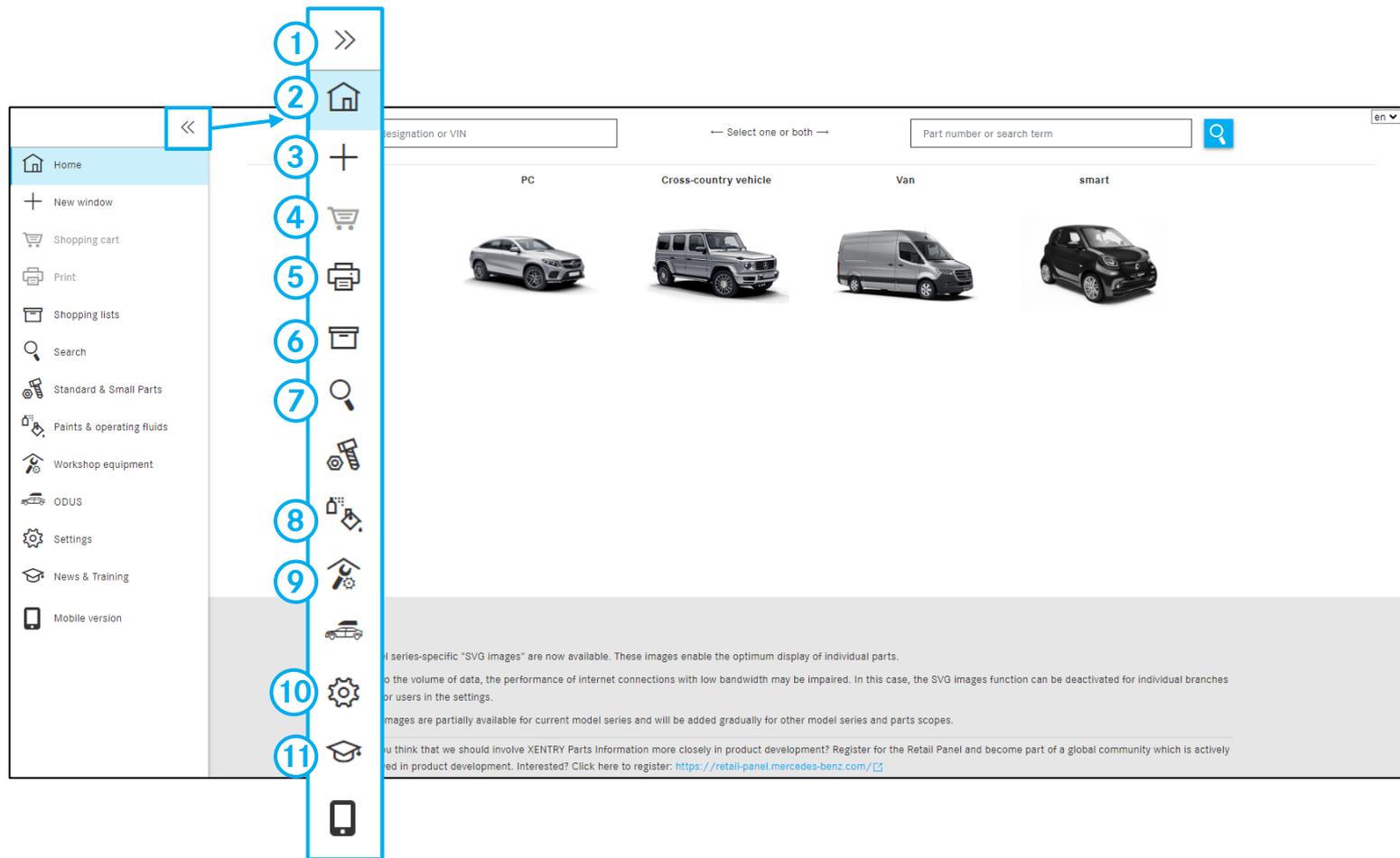
- ① On the XENTRY Truck home screen you will see your service operation (1) and four buttons (icons, 2-5). If you are assigned to several dealer numbers, you can change your service operation by double-clicking on the displayed service operation.
- ② The first icon (2) allows you to **search** XENTRY Truck.
- ③ With the second icon (3) you can switch between the **applications** you have defined as favorites.
- ④ The icon with the warning triangle (4) notifies you about **maintenance** or malfunctions in XENTRY Truck.
- ⑤ The last icon (5) opens the **menu** in which you can e.g. edit your personal settings or open a support ticket for XENTRY Truck (for general questions or problems).

Calling up the XENTRY Parts Information function



- 1 Launching the **XENTRY Parts Information** function is the starting point in the search for parts.
- 2 In the **Operation menu** you will find the name of your service operation and the dealer number. You can select the desired service operation via the "Settings" menu under "Operation" by clicking on the house icon.
- 3 Clicking on **XENTRY Product Training** takes you to the **Game Based Training** for XENTRY Parts Information. Here, the functions of XENTRY Parts Information are communicated in a fun way in a simulation-based, realistic environment.

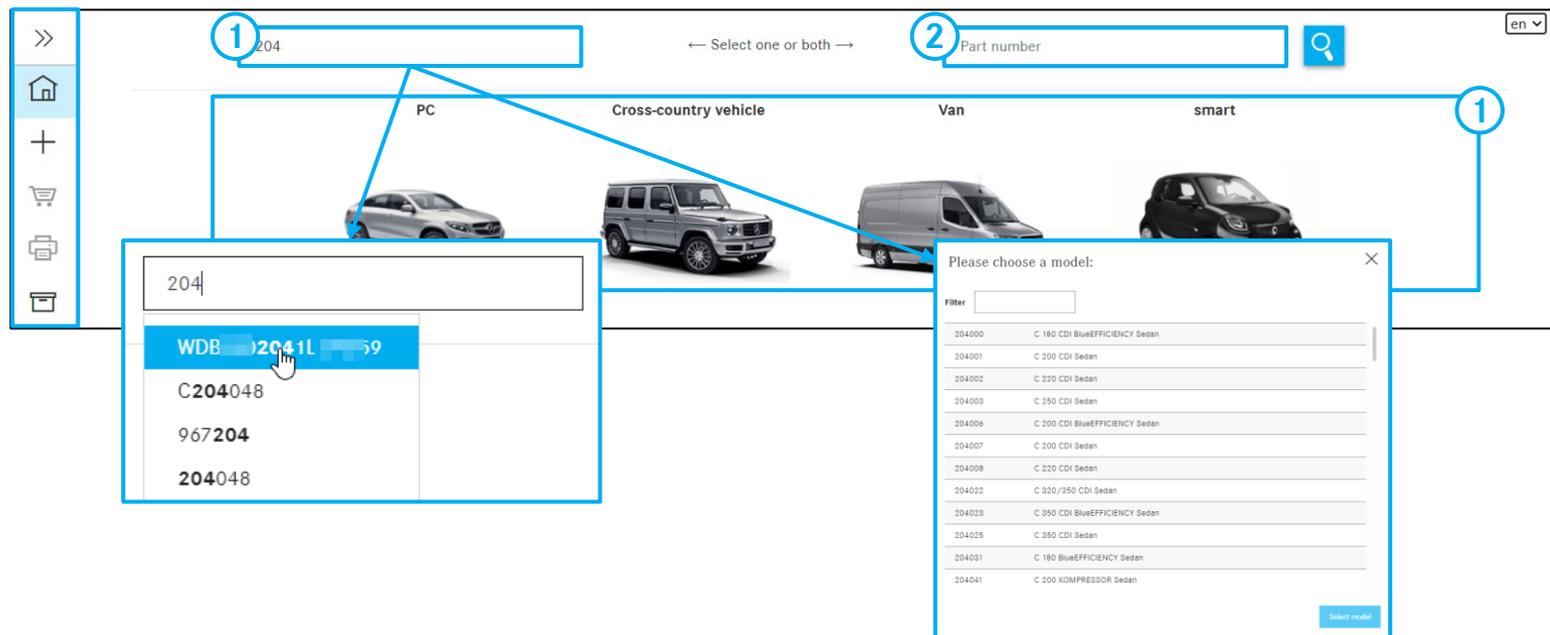
Navigation Bar



- ① You can click on the **arrow symbol** to hide the bars and improve the clarity of the display
- ② **Home screen** for XENTRY Parts Information/ vehicle definition
- ③ Opens a **new window** with the home screen
- ④ Overview and management of the current **shopping cart**
- ⑤ **Print function**
- ⑥ The **shopping lists** button takes you to the **shopping cart overview**. Here, you will see a list of all generated searches
- ⑦ **Search** options without vehicle definition
- ⑧ **Search** options for paints and operating fluids
- ⑨ **Search** options for workshop equipment
- ⑩ Specific **user settings**
- ⑪ **Information and training-course documents** about the XENTRY Parts Information product

Note: ODUS, standard and small parts as well as the mobile version are not available for Truck.

Defining the vehicle



1 Vehicle definition:
You can perform the qualified vehicle identification by entering the VIN (vehicle identification number). Search by pressing the button  or ENTER key. A qualified vehicle identification significantly simplifies part identification.

Alternatively, you can manually determine the vehicle by

- entering the 3-digit model series
- entering the 4/5-digit vehicle model designation
- selecting the model

Now you can start the parts search.

2 Part search
See slide [31](#)

Note: It is also possible to search by entering the last 8 digits of a FIN/VIN! The search box automatically shows you the most recently entered model designations/FINs/VINs. 25 valid model designation/VIN entries are saved.

Note: The scope of the home screen has been reduced to the input fields for VIN and part number, and the drop-down option for Powersystems. You can reactivate the view with the full view in your user preferences.

Opening existing shopping cart

Designation	Created by	Order number	Last change	Shopping lists
WDD212203			22.10.20 14:22	WDD212203, C167123
C172403			20.10.20 11:02	C172403
WDB964233			15.10.20 10:12	WDB964233, WDD212203

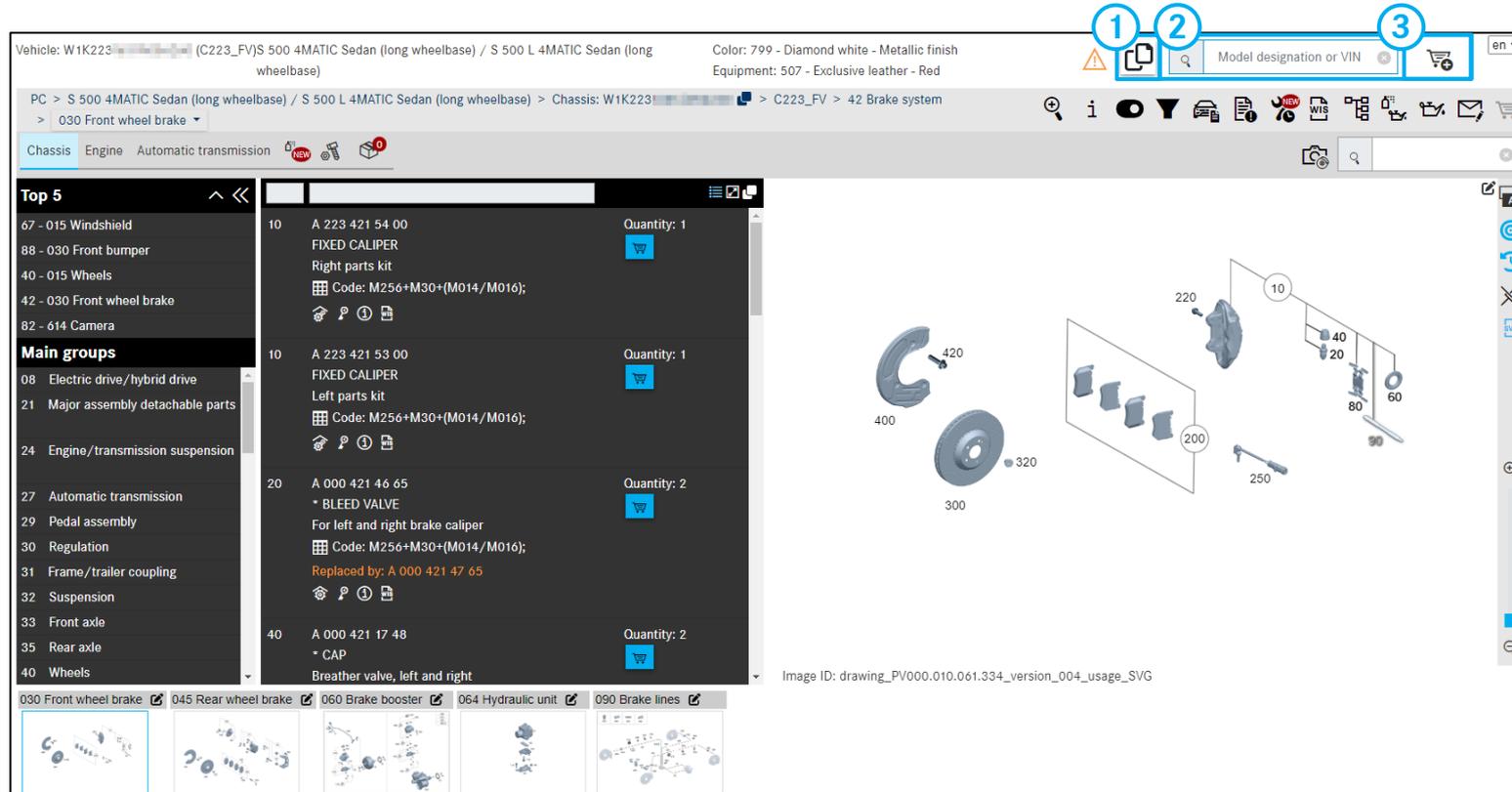
Part number	ES1	ES2	Designation	Quantity/Availability	Customer price	Country list price
Click here to manually add a part.						
A2044213181	/	/	BRAKE CALIPER	1	N/A	
A0004214365	/	/	BLEED VALVE	2	N/A	

Part number	ES1	ES2	Designation	Quantity/Availability	Customer price	Country list price
Click here to manually add a part.						
A1674217700	/	/	PISTON HOUSING	1	N/A	
A2204210171	/	/	FIT SCREW	1	N/A	

- ① To create a **new shopping cart (formerly "Job")**, click on the house icon.
- ② A **new shopping cart** is created in a **new window**.
- ③ If you activate the toggle switch, you will see only your **own jobs/shopping carts**.
- ④ The **title/name** of the shopping cart is displayed here.
- ⑤ This column shows you **who created** the shopping cart.
- ⑥ This column contains the **order number** of the shopping cart.
- ⑦ In this column you can see when **changes were made** to the shopping cart.
- ⑧ All the concern designations for the shopping cart are displayed here.
- ⑨ Here, you can open an **existing shopping cart**. The functions of the shopping cart are described later.

4. Quick vehicle change (FIN/VIN entry)

Function explanation for easy change of vehicle

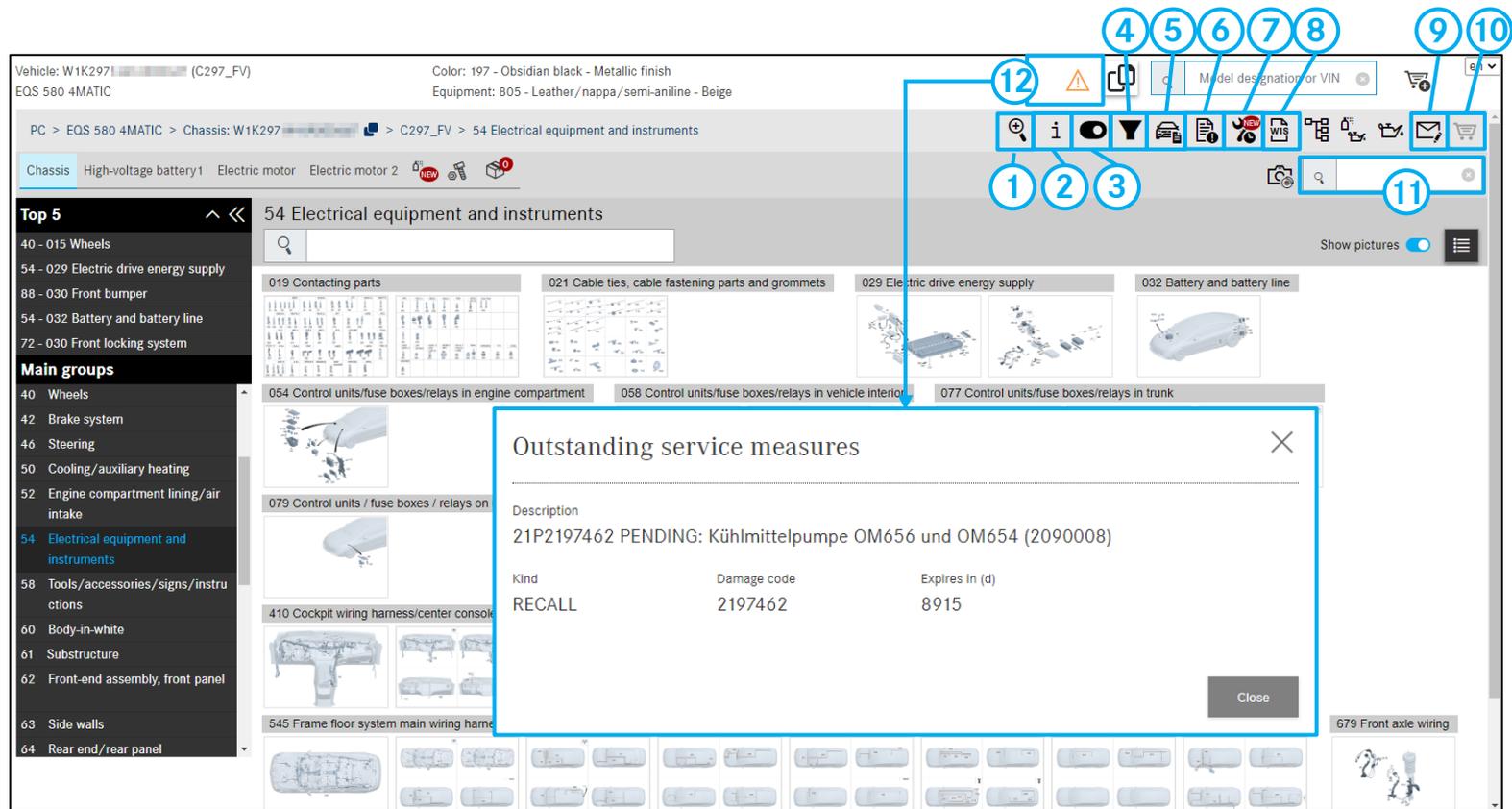


- 1 Add an **additional concern** with the **same vehicle** to the existing shopping cart
- 2 **Quick change** to the new vehicle
- 3 The **shopping cart icon** determines whether your new concern is created in the **same** 🛒 or in a **new** 🛒 shopping cart.

Navigation Path/Groups

- ① **Dynamic navigation path/**
Ability to switch between the catalogs
- ② Search options by various **categories**
- ③ Search options for **paints and operating fluids**
- ④ Parts packages are automatically identified and shown as complete offers (parts & wage costs)
- ⑤ **Copy** of the current FIN/VIN
- ⑥ Overview of the **main groups** (Design Groups DG)
- ⑦ When a main group is selected, the **subgroups** belonging to it are displayed (parts scope TS)
- ⑧ Display the **thumbnails** of the subgroups
- ⑨ **List or grouped display** of the subgroups
- ⑩ Select a **main group** by clicking on it or by entering the main group number in the search window
- ⑪ Select a **subgroup** by clicking on it or by entering the subgroup number in the search window
- ⑫ **Top 5** Overview of most searched-for subgroups
You will find further details in the user documentation

Vehicle-related Functions



- ① [Advanced search](#) with vehicle data
- ② Show [additional information](#) about the current vehicle (including six-digit major assembly model designation, sales code and brief description)
- ③ **Option** to change the search context between **VIN and major assembly model designation**
- ④ **Filter options/display:** All , Selection , No  filter activated
- ⑤ Display [vehicle data card](#)
- ⑥ Display all created [notes](#)
- ⑦ Open [XOT](#) with current vehicle
- ⑧ Open [WIS](#) with current vehicle
- ⑨ [Create XSF ticket for](#) XENTRY Parts Information
- ⑩ Hover over icon for **shopping basket preview**. You can also delete parts and change the quantity here.
- ⑪ [Simple search](#)/access by directly inputting the part number/designation or main/subgroup, etc.
- ⑫ **Service measures (KDM)**
Display service measures for the selected vehicle

Display of special equipment (Z-Catalogs)/FO in main groups

Optimized display of Z-Catalogs in main groups

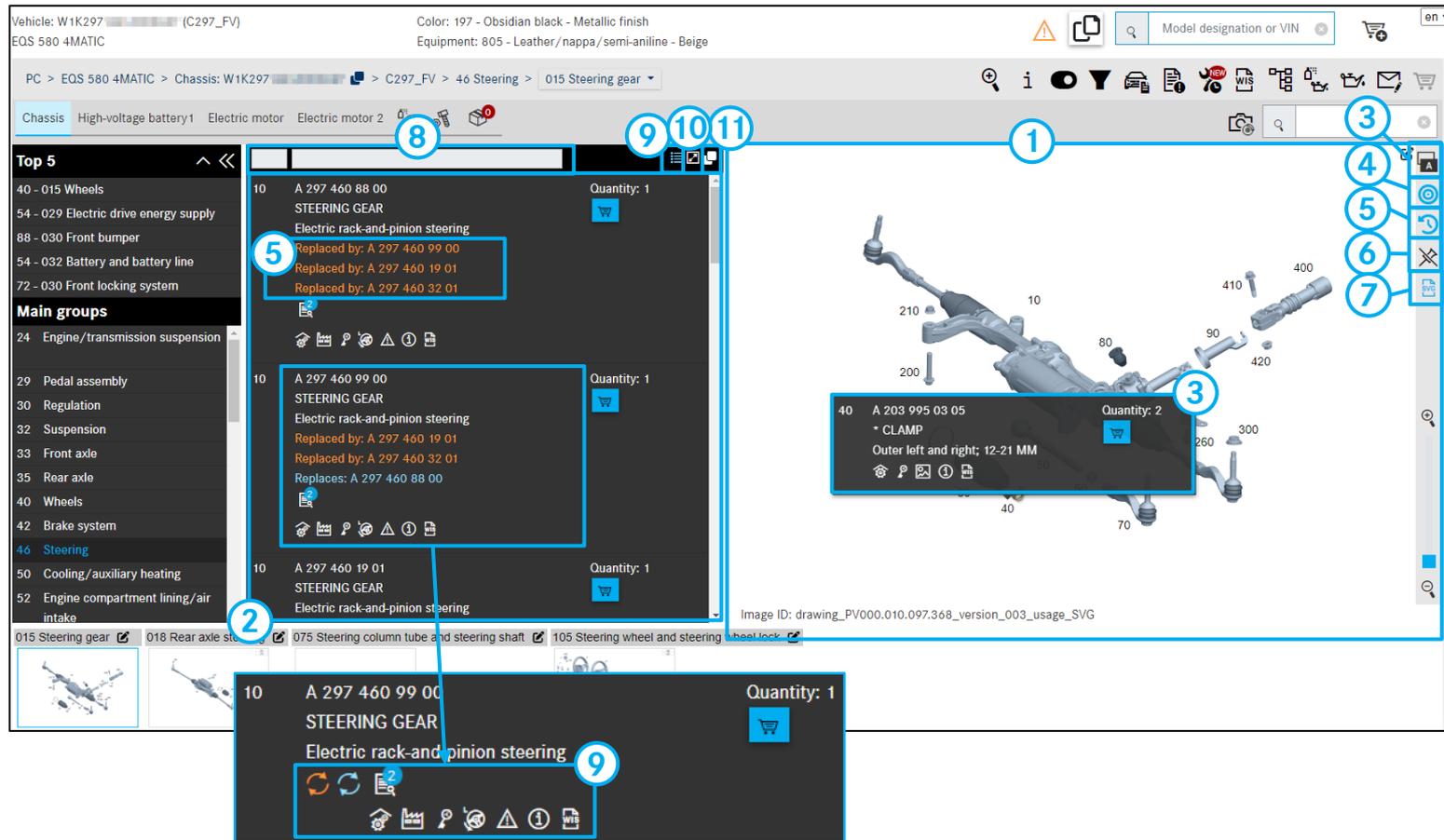
If a main group contains SAs, these are displayed at the beginning of the list with the other subgroups underneath.

Display of FO texts in main groups

Clicking on the **data card symbol** opens the data card with the FO texts.

Note: The data card opens automatically when you open the respective main group for the first time.

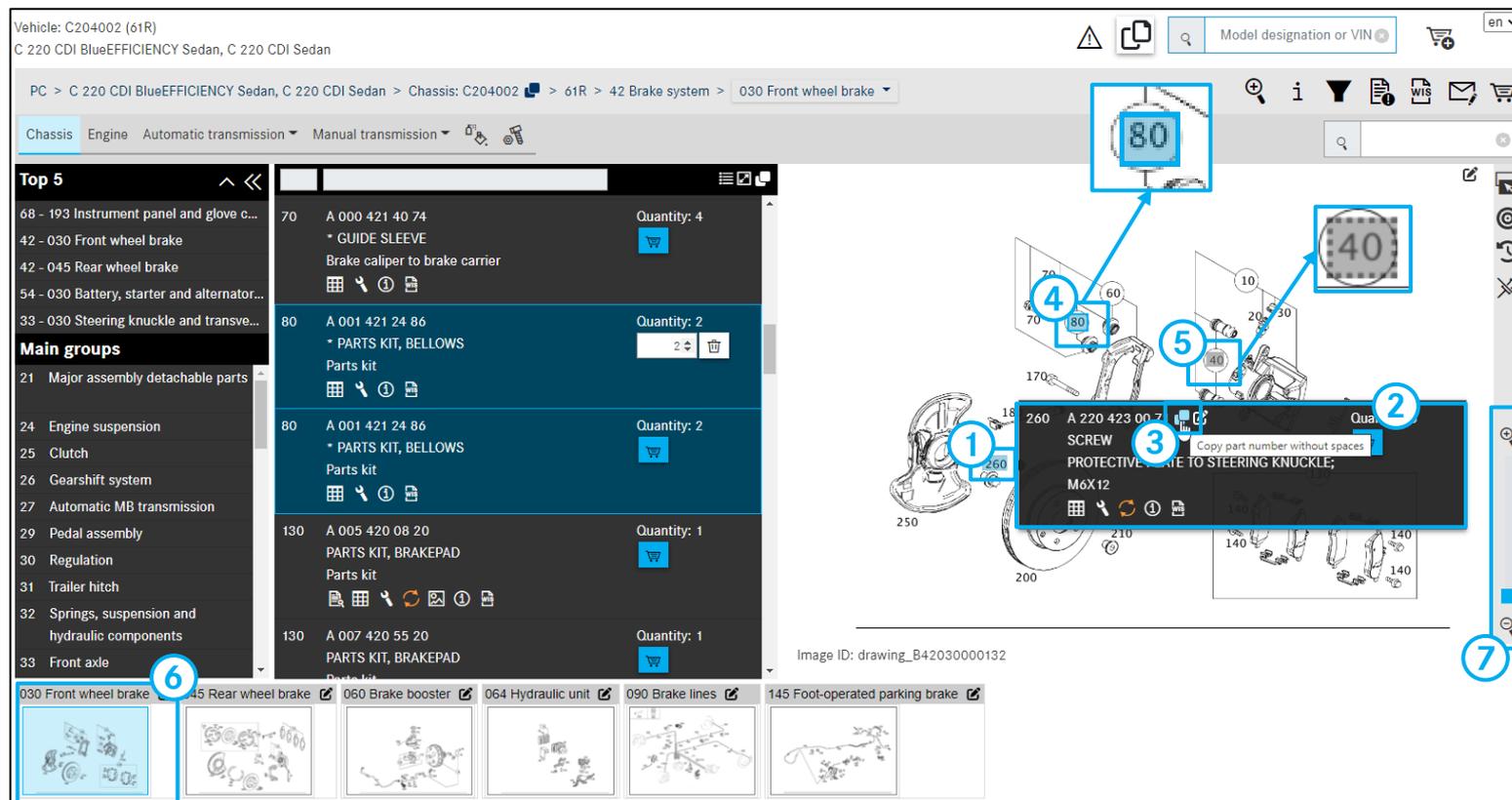
Parts List Functions



- 1 **Picture chart**
The picture contains a graphic illustration of the parts with sensitive item numbers. Click one or more item numbers to highlight the associated part numbers on the parts list.
- 2 **Parts list/flyout list**
- 3 **Flyout settings:** Flyouts only open upon clicking the item number , they open automatically when you hover the mouse pointer over them  or they do not open at all .
- 4 **Hide/display unmarked parts**
- 5 **Hide/display replaced parts**
- 6 **Remove all selected parts**
- 7 **Hide/display SVG images**
- 8 **Filter option in the parts list preview**
- 9 **Show/hide compact display of details**
- 10 **Hide  /show  picture chart.**
- 11 **Copy selected parts to clipboard**

7. The picture chart

Functions of the picture chart



- 1 Select item numbers**
The item numbers in the picture are mouse-sensitive fields. When you click on one or more of the item numbers, the associated part numbers are displayed in the parts list and highlighted (shaded) in blue.
- 2 Detailed information** for selected item number opens, depending on the flyout settings, either by clicking on the item number or automatically with a mouse hover.
- 3 Copy part number**
- 4 Item number in shopping cart**
When you have put the item number in the shopping cart, it is edged in blue. If the item number is also highlighted, it will additionally be highlighted in blue.
- 5 Gray item numbers** are not valid for the vehicle.
- 6 Subgroup**
- 7 Zoom in/out**
Stepwise magnification and reduction of the picture

Printing

The screenshot illustrates the printing workflow in the XENTRY Parts Information system. It shows a vehicle configuration for a Mercedes-Benz S 500 4MATIC Sedan. The interface includes a sidebar with navigation options, a main parts list, and a 3D assembly diagram. Three numbered callouts highlight the key steps: 1. Clicking the 'Print' button in the sidebar. 2. The 'Print' dialog box where users can select components and choose between 'Picture chart' and 'Parts list' views, along with other options like 'Shopping cart' and 'Data card'. 3. The print preview window, which displays the selected parts and a 'Drucken' (Print) panel with settings for saving as PDF, page count, and margins.

① Click Print to **start printing**.

② Components available for printing are activated in a dialog window, depending on the vehicle definition and the current context.

③ The print preview is displayed in the overview window.

Here you can either directly print your view or create a PDF document.

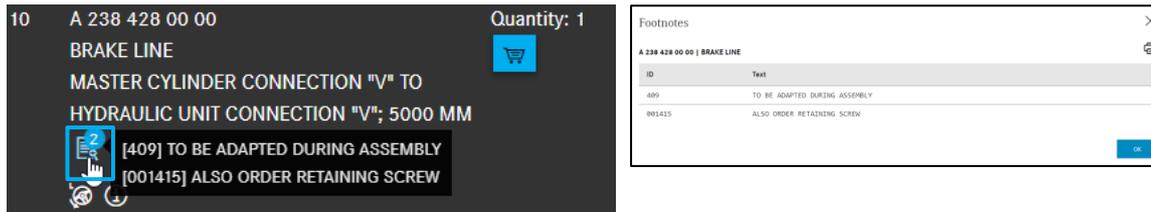
Detailed information on item number

Adding parts from the picture chart/parts list to the shopping cart



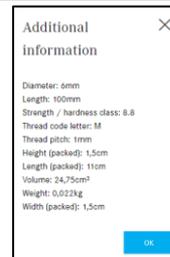
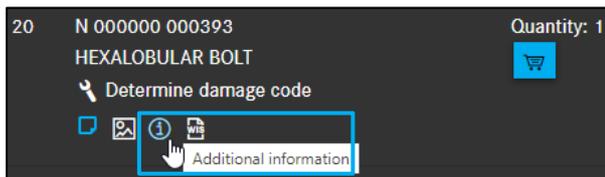
Hover over the corresponding icon to show part position information in a separate window. Within this window, you can **add the selected parts to the shopping cart**, **change the quantity** or once again **remove them from the shopping cart**.

Text footnotes



Text footnotes provide important information that must be taken into account during part selection. This icon indicates **notices**.

Display additional information



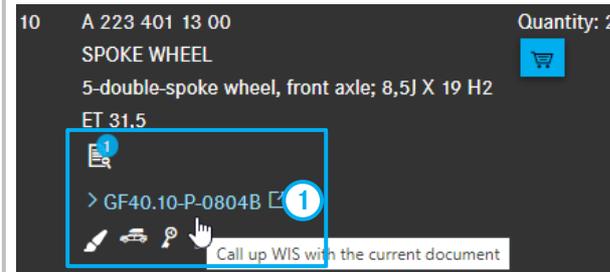
If additional information, such as part strength, hardness or dimensions is available, this is indicated by an info circle icon.

Footnote on validity



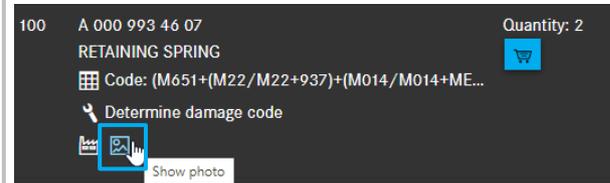
Validity footnotes indicate installation information.

Displaying WIS references/accessory parts



Click the link to open **WIS** ¹ without having to open the footnote beforehand.

Displaying genuine pictures for part numbers



If there is an image for a spare part number, simply press **"Show photo"** to display the image of the spare part. You can scroll between images if there are several photos for a certain spare part number.

Detailed information on item number

Display of packages available for the part number

90 A 000 990 55 19 Quantity: 4
 HEX. HEAD BOLT W. FLANGE
 Left and right brake caliper to brake carrier

Existing packages: 4

If a part number is included in a package, this is indicated by the package icon. Click the package icon to open the package overview with a list of packages for this part number.

Package number	Designation	Price (gross)	Price type
Package number: A0009905519			
1422696001	Replace brake pads of front- and rear axle, with wheels removed, Fixed Caliper	EUR	
1422696002	Replace brake pads of front- and rear axle, Fixed Caliper	EUR	
1422851001	Replace brake pads of rear axle (Road wheels removed)	EUR	
1422851002	Replace brake pads of rear axle	EUR	

Displaying designations for included parts

5 A 102 200 49 01 Quantity: -
 WATER PUMP

Replaced by: A 102 200 50 01
 +2 A 116 995 00 01 CLAMP
 +1 N 000912 008069 SCREW
 +1 N 900271 008043 HOSE

The corresponding designations are displayed in the case of included parts.

Replacement details for
 A 102 200 49 01 | WATER PUMP

Please check footnotes as necessary
 Please select the original part or a replacement part

Your selection	Part number	Qty	Designation
<input checked="" type="radio"/> Original part	A 102 200 49 01	-	
<input type="radio"/> Current part	A 102 200 50 01	-	
Plus included ancillary parts			
	A 116 995 00 01	2	CLAMP
	N 000912 008069	1	SCREW
	N 900271 008043	1	HOSE

Add to shopping cart

Code/OE/modular system information

40 A 001 421 25 86 Quantity: 2
 * TS BELLOW
 PARTS KIT WITH GUIDE SLEEVE

Code: (M651+(M22/M22+937)...
 (M651+(M22/M22+937)+(M014/M014+ME04))+-(M005/1U9);

Click the icon **within the picture chart** or on the **parts list** to display further information in a dialog box. The icon applies to:

- OE/component information (commercial vehicles)
- Modular system information (bus/touring coach)

Validity information code

A 001 421 25 86 | TS BELLOW
 Code: (M651+(M22/M22+937)+(M014/M014+ME04))+-(M005/1U9);

Codes	Date	Description
1U9	2010-03-03	CONTROL CODE LIGHT REAR AXLE LOAD STAGE
937	2004-07-15	REINFORCEMENT PACKAGE
M005	2003-04-11	VEHICLES WITH 4-MATIC-/ALL WHEEL DRIVE
M014	2003-10-29	ENGINE INCREASED PERFORMANCE
M22	2003-04-11	DISPLACEMENT 2.2 LITER
M651	2003-10-29	R4-DIESEL ENGINE M651
ME04	2006-11-22	HYBRID DRIVE 20 KW VERSION

Code matrix

-1U9	-M005	+M014	+M22	+M651
-1U9	-M005	+M014	+M22	+M651
-1U9	+937	-M005	+M014	+M22
-1U9	+937	-M005	+M014	+M22

The part is valid if at least one of the listed lines applies. (*+ installed, *- not installed)

OK

Displaying major assembly model designation validities on the parts list

20 A 163 421 13 98 Quantity: -
 CALIPER

[128, 172, 175]
 Valid for model designation: [128, 172, 175]

Major assembly model designation validities are displayed immediately on the parts list for parts that are valid for several major assembly model designations. This function is available when you access the system with a major assembly model designation or when you deactivate the filters.

Model designation validity

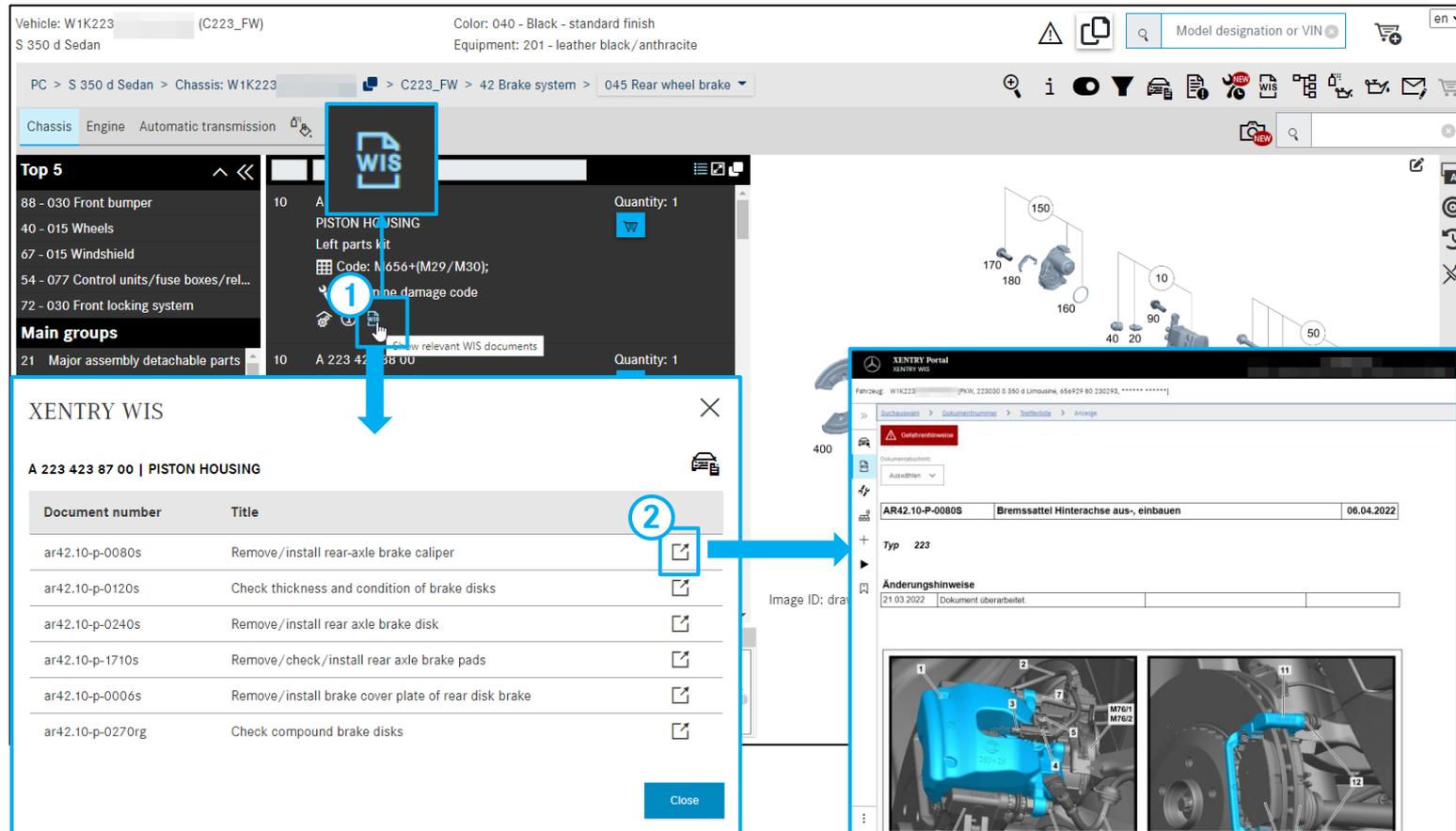
A 163 421 23 98 | BRAKE CALIPER

Valid for model designation

C163113
 C163128
 C163175

OK

Parts-specific Access to XENTRY WIS



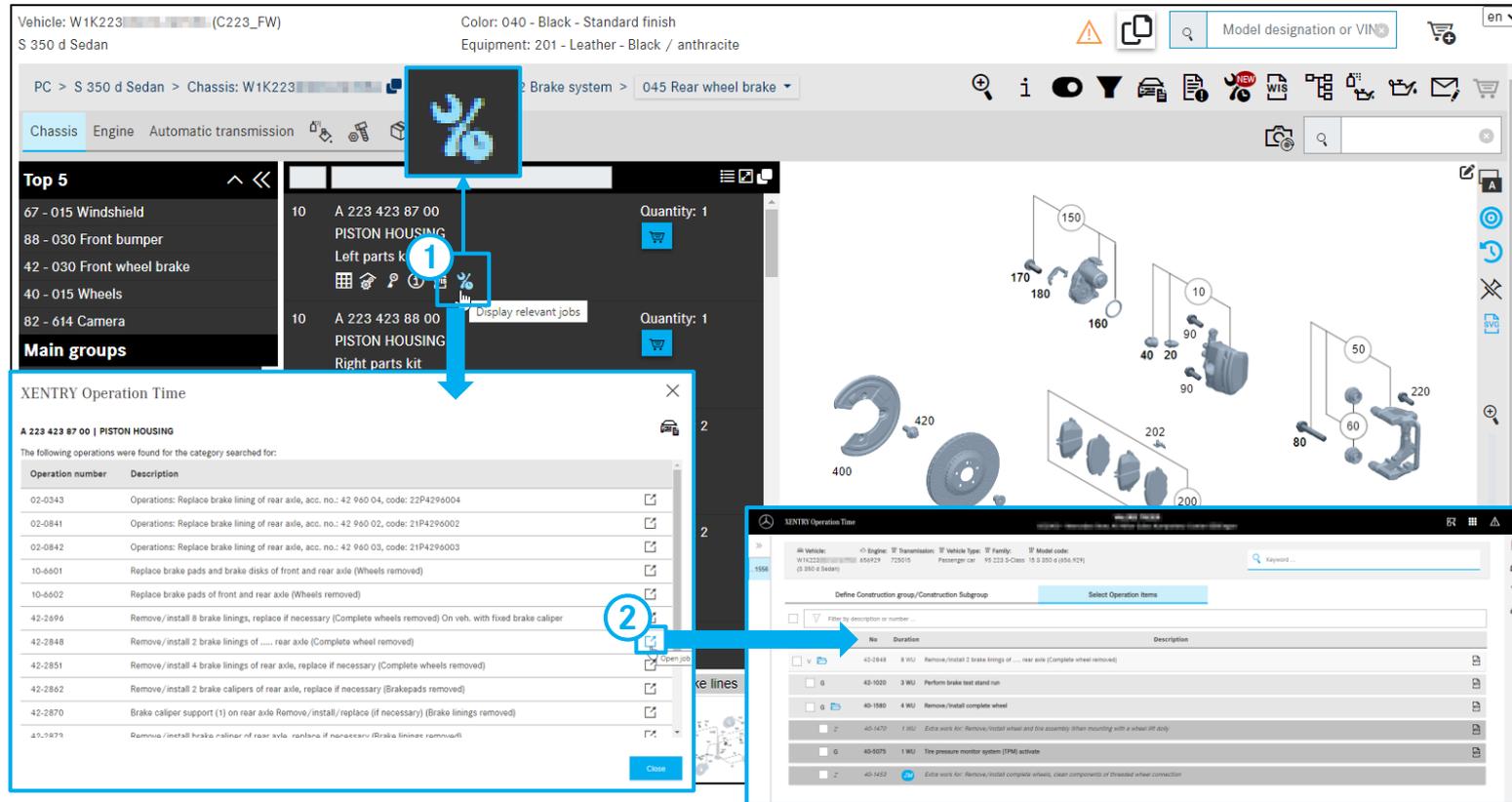
① If there is a XENTRY WIS document for a part, this is directly indicated by a corresponding WIS icon on the parts list. Click to open a dialog containing a list of all available repair documents.

② Click the link in the desired document to open a new tab, taking you directly to this specific document in XENTRY WIS.

Note: Separate XENTRY WIS authorization is required for this feature.

Note: This search is operational if the vehicle has been specified with VIN.

Parts-specific Access to XENTRY Operation Time (XOT)



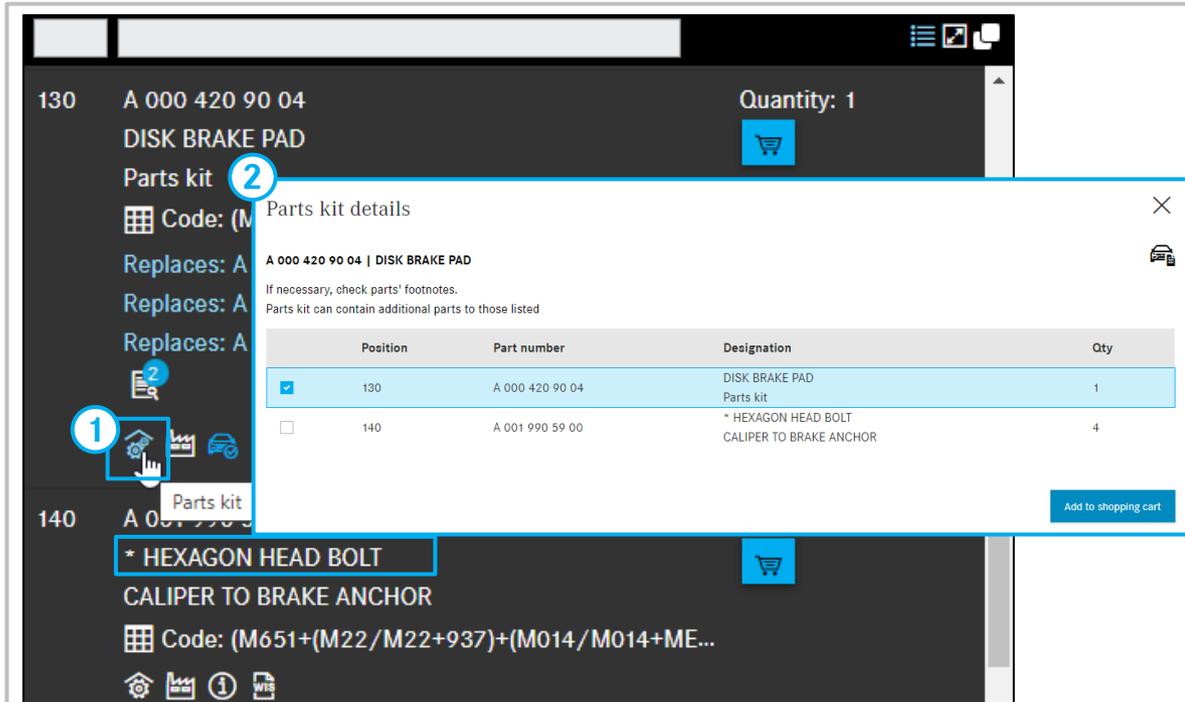
① The XOT symbol in the parts list indicates that work items relevant to a part exist in XENTRY Operation Time.

② If you have clicked on the XOT symbol in the parts list, a dialog opens with working hours matching the selected part and the corresponding XOT linkouts.

Note: Separate XENTRY XOT authorization is required for this feature.

Note: This search is operational if the vehicle has been specified with VIN.

Display of parts kit for the part



1 Select parts kit

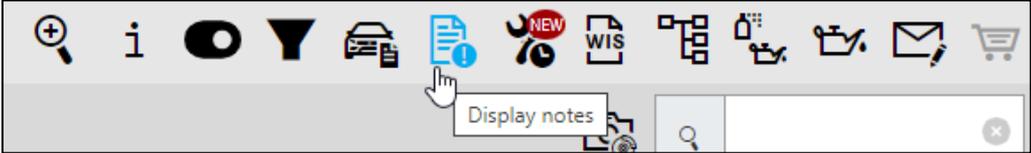
A parts kit includes (scope of supply) all the "dotted" items listed below a part item without a dot (e.g. item 60).

2 Parts kit details

Quick overview of the parts included in a parts kit. Parts can be selected and placed in the shopping cart.

Overview of notes and additional information on the vehicle

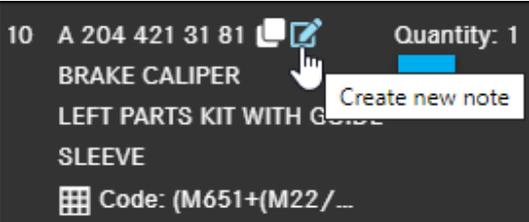
Show notes



Note management

Last changed by	Type	Time stamp	Validity	Source	Topic	Note
	User note	29.09.08 11:15	C163128 06H B66850031		Teile aus Gr 31	da es sich um eine SA Nachrüstung handelt; können die Teile aus der KG 31 verwendet werden. A163 890 0016 Verstärkung links 1x A163 890 0116 Verstärkung rechts 1x A163 315 0022 Zwischenstück 2x N 913 023 010002 Mutter 8x N 007 349 010007 Scheibe 16x N910 106 00 6004 Schraube 4x A163 315 0050 Buchse 4x N910 1050 10044 Schraube 4x N910

Note on part



Note on data card



Show additional information



Detail view:

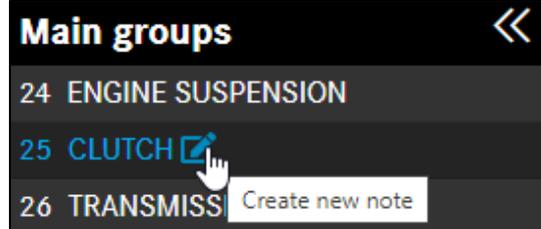
Additional information

C212203 (D21) E 250 CDI / D
 Engine: 65192430413878 (69L) M651 D22
 Automatic transmission: 72264608318185 (21S) W 5 A 580

Close

The **additional information** includes the six-digit model designation, the sales designation and a brief description. Click on **Close** to close the window again.

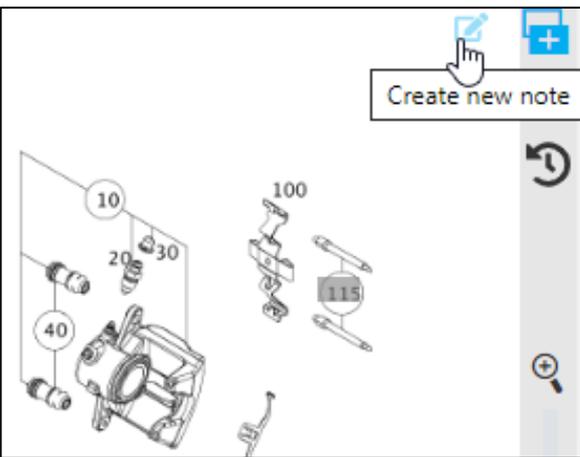
Note on main groups



Note on subgroups



Note on picture chart



Create a **note** for the entire picture chart.

Showing Vehicle Data Cards



Data card

Vehicle datacard

Show all tabs

Data card
 Major assemblies
 Codes
 SAA numbers
 VPD data
 Equipment
 Plant texts
 Bodies
 Technical data
 FO texts
 Genuine major assembly

Vehicle identification number (VIN) WDB930...759

Vehicle model 2541 L 6X2 4800
 Body type 2
 Order number 1623102715
 Production number 1679112
 Production plant P0600
 Shipment date 20061122
 Codes A00 A57 AD0 AL3 AM9 AN9 B42 B65 BA1 BB5 BB8 BD5 C73 C95 CB9 CL9 CR4 D25 E33 EB3 EC6 EG8 EH5 ES8 ET1

Information from the data card is required for correct parts identification (e.g. checking footnotes, validities, codes, OEs, installation kits, etc.). **Access using a complete vehicle identification number** and an **existing data card** in the system is required for this purpose.

Opening the data card from the dialog box

Plant information

A 204 421 31 81 | BRAKE CALIPER

Type	Date	Plant	ID	Model year	Information
from	12.01.09	A, B	A001285		

OK

The data card can also be opened in the dialog box. Click **Show vehicle** to open the **vehicle data card** in a new window.

Major assemblies

	Major assembly number	Variant	Object number
Engine	54197400485791	X009749851	X009749851
Transmission	71551500518874	X002648824	X002648824
Front axle 1	739510F164042	X006518114	X006518114
Rear axle 1	746210M216608	X004517167	X004517167
Rear axle 2	749110F163503	X005503825	X005503825
Body	94389915174759		

The "Major assemblies" tab lists all associated major **assembly identification numbers**, their variants and **item numbers**.

Codes

Code	Designation	Code type
A00	Front axle with air suspension	sales
A57	Front axle offset	sales
AD0	Axle ratio i = 2.846 (HL6)	sales
AL3	Front axle 7.5 t	sales
AM9	Rear axle H5, 13.0 t, crown wheel 440	sales
AN9	Telligent trailing axle, hydraulically steered	sales

The "Codes" tab lists all **equipment** and **special equipment codes**. You have the option to filter special equipment by code or designation.

SAA numbers

Number	Group	Designation	Quantity	Use
06136107			1	Vehicle
10000957			1	Vehicle
11111106			1	Vehicle
50000039			1	Vehicle
50000044			1	Vehicle

SAA numbers represent the **variant parts list**. They state the bill of materials of a specific product or major assembly variant and can directly be searched for or filtered by using an input field.

Functions in the shopping cart

The screenshot displays the 'Shopping cart W1K2231631A056260' interface. It features a left-hand navigation menu with options like Home, New window, Shopping cart, Print, Shopping lists, Search, Standard & Small Parts, Paints & operating fluids, Workshop equipment, ODUS, Settings, News & Training, and Mobile version. The main content area shows two concerns, each with a table of parts. The first concern, 'Concern W1K2231631A056260', has a part 'A2233301500' (TENSION STRUT Left). The second concern, 'Concern W1K2231631A056260', has two parts: 'A2234237400' (PISTON HOUSING Left parts kit) and 'A2234238900' (PISTON HOUSING Right parts kit). Numbered callouts 1-8 indicate specific functions: 1 (Show in catalog), 2 (Export parts), 3 (Import parts), 4 (Additional concern), 5 (Delete all parts), 6 (Delete concern), 7 (Show in catalog), and 8 (Delete part number).

Part number	ES1	ES2	Designation	Qty	Country list price ①
Click here to manually add a part.					
A2233301500	/	/	TENSION STRUT Left Determine damage code	1	

Part number	ES1	ES2	Designation	Qty	Country list price ①
Click here to manually add a part.					
A2234237400	/	/	PISTON HOUSING Left parts kit Determine damage code	1	
A2234238900	/	/	PISTON HOUSING Right parts kit Determine damage code	1	

- ① **Show in catalog**
The vehicle context for the concern is displayed.
- ② **Export parts**
You can specify the file type (e.g. XFR) in **My preferences**.
- ③ **Import parts**
Load any shopping cart with a valid file type.
- ④ **Additional concern**
A new concern with the same vehicle context is created, and you are forwarded to the part search.
- ⑤ **Delete all parts**
All part numbers are deleted from the concern.
- ⑥ **Delete concern**
The concern is removed from the shopping cart.
- ⑦ **Show in catalog**
For researched parts, the part context is displayed.
- ⑧ **Delete part number**
The part number is deleted from the concern.

Add keyword, ES1/ES2, designation and quantity

Shopping cart C204002

Concern WDD21...0436 Keyword

Part number	ES1	ES2	Designation	Quantity/Availability	Customer price	Country list price
Click here to manually add a part.						
A0074207520			TS DISK BRAKE PAD	1	N/A	

Concern C204002 Keyword

Part number	ES1	ES2	Designation	Quantity/Availability	Customer price	Country list price
Click here to manually add a part.						
A0014212486			TS BELLOWS	2	N/A	
A2044212681			BRAKE CALIPER	1	N/A	
A0004214365			BLEED VALVE	2	N/A	

① You can add any number of **concerns** with the part numbers to a shopping cart. To help you distinguish between your searches, each concern can be labeled with a **keyword**.

② Clicking on the field "**Add part manually**" allows you to add a known part number.

Note: The input must be correct because the correctness is not checked.

③ You can enter **supplementary codes** directly in the shopping cart overview.

④ Here, you can edit the part number **designation**.

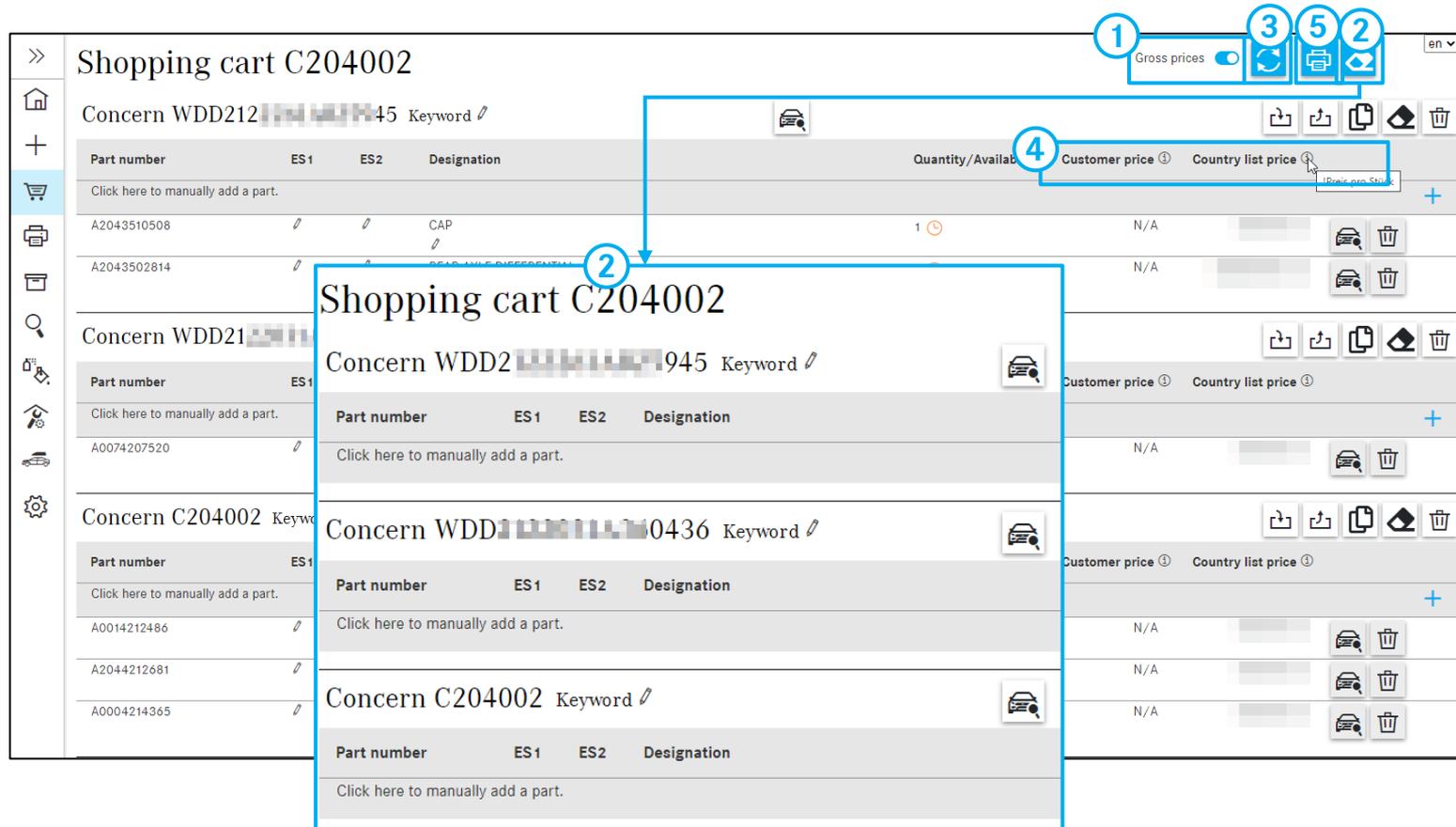
⑤ In this column you can change the part number **quantity**. To display the **availability**, a link to DIMS/RIMS is required. Your order system/Dealer Management System transmits the data to DIMS/RIMS once per day.

Note: All your entries are saved automatically.

If you have activated the availability query in your user preferences, this is indicated by 5 icons:

- Available
- 1-2 days
- Unavailable
- The availability query cannot be carried out.
- The availability query has not yet been sent.

Change gross/net display / Empty entire shopping cart



- ① To change the price details (gross, net), activate the slider.
 - ② The **"Empty entire shopping cart"** button lets you remove all the added part numbers from the shopping cart.
- Note:** The confirmation dialog when **deleting a part** from the shopping cart can be switched off and on in **"My preferences / Shopping cart"**.
- ③ When the option **Show customer prices** is activated and if there is a DMS connection with the appropriate interface type, the customer prices are shown in the shopping cart. The **"Update customer prices"** button allows you to display the current customer prices as stored in the DMS in the shopping cart. For optimum performance of XENTRY Parts Information, we recommend deactivating the customer price display.
 - ④ Please note: All parts prices shown are unit prices only! (i)
 - ⑤ The **"Print" button displays** the current view with all information in a print dialog. Here you can either directly print your view or create a PDF document.

Enter Existing Shopping Carts from XENTRY Parts Information to XENTRY Order

The screenshot illustrates the process of transferring a shopping cart from XENTRY Parts Information to XENTRY Order. It is divided into three numbered steps:

- 1**: Launch of empty shopping cart in XENTRY Parts Information. The user clicks the 'Shopping cart' icon in the top navigation bar.
- 2**: Launch of existing VIN/FIN suitable shopping carts with click on "Basket change". The user clicks the 'Basket change' button in the 'Shopping cart' view.
- 3**: One of these shopping carts can be transferred through TIS to XENTRY Order. The user selects a shopping cart from a list in the 'Select shopping cart for the data transfer' dialog.

Designation	Created by	Last change	Shopping lists
<input checked="" type="radio"/> WDD213...090		01.03.22 23:16	WDD213...090
<input type="radio"/> WDD213...90		09.02.22 15:54	WDD213...090

The order prepared in XENTRY Order is launched using TIS (Technical Information Search) in XENTRY Parts Information.

- 1** Launch of empty shopping cart in XENTRY Parts Information
- 2** Launch of existing VIN/FIN suitable shopping carts with click on "Basket change"
- 3** One of these shopping carts can be transferred through TIS to XENTRY Order

Display and identify packages

Vehicle: W1K223 (C223_FV)S 500 4MATIC Sedan (long wheelbase) / S 500 L 4MATIC Sedan (long wheelbase) Color: 799 - Diamond white - Metallic finish Equipment: 507 - Exclusive leather - Red

PC > S 500 4MATIC Sedan (long wheelbase) / S 500 L 4MATIC Sedan (long wheelbase) > Chassis: W1K223 > C223_FV

Chassis Engine Automatic transmission

Package number	Designation	Price (gross)	Price type
1001001001	Replace first aid kit	EUR	
1001154003	Service A (Standard oil)	EUR	
1001154004	Service A (Premium oil)	EUR	
1001155005	Service B (Premium oil)	EUR	
1001155008	Service B (Standard oil)	EUR	
1001157003	Service A with Plus package (Premium oil)	EUR	
1001157004	Service A with Plus package (Standard oil)	EUR	

Part number	Designation	Qty
A 0009898901 09	ENGINE OIL	8
A 2561840000	PARTS KIT, FILTER ELEMENT	1
A 0029902017	SCREW PLUG	1
A 2238352300	DUST FILTER	1

Operation number	Designation	Duration
1155	Perform Service B	14 AW

Buttons: Apply selected parts, Apply all parts

- 1 Clicking on "**Packages**" opens the overview of all possible part packages.

Note:

The specified prices contain parts incl. wage costs. This allows you to provide the customer with an all-in-one offer.

- 2 Once you have selected a package from your overview, the detailed information on the selected package appears on the right.
- 3 Clicking on "**Apply all parts**" transfers all of the parts from the package to the shopping cart.
- 4 If you select individual part numbers, pressing the "**Apply selected parts**" button transfers specific parts from the package to the shopping cart.

Note:

The total package price no longer applies if individual parts are selected.

Advanced search for parts

The screenshot shows the Mercedes-Benz parts search interface. A search dialog box is open, displaying filters for 'Parts', 'SAA/construction kit', and 'External parts'. The search input field contains 'pad'. The 'Group' filter is set to '42'. The 'including major assemblies' checkbox is checked. The search results table is shown below the dialog box.

Model designation	Catalog	Part	Group	Relevance
223030 F	C223_FW	A2319050014 - BRAKEPAD WEAR SENSOR - Brake wear indicator	42 - Brake system 030 - Front wheel brake	51
223030 F	C223_FW	A1695401617 - BRAKEPAD WEAR SENSOR - Brake wear indicator	42 - Brake system 045 - Rear wheel brake	51
223030 F	C223_FW	A0004200604 - DISK BRAKE PAD - Parts kit	42 - Brake system 030 - Front wheel brake	47
223030 F	C223_FW	A0004203603 - DISK BRAKE PAD - Parts kit	42 - Brake system 030 - Front wheel brake	47
223030 F	C223_FW	A0004204103 - DISK BRAKE PAD - Parts kit	42 - Brake system 045 - Rear wheel brake	47
223030 F	C223_FW	A0004209305 - DISK BRAKE PAD - Parts kit	42 - Brake system 045 - Rear wheel brake	47

- ① Here, you can carry out an advanced search by selecting various filter options.

In addition to the simple search input, you can use the following filters:

- ② **Description of designation**
Filters out all parts that do not contain the specified description.
- ③ **Group**
Filters out all parts that do not belong to the specified Group ID. A maximum of one Group ID can be specified.
- ④ **Including major assemblies**
This checkbox activates or deactivates the inclusion of major assemblies.

Advanced search – SAA/Construction Kit

The screenshots illustrate the search process: 1. Initiating a search for SAA/Construction Kit parts. 2. Viewing the search results table. 3. Applying the search results to a vehicle assembly diagram. 4. Scrolling through the search results in the assembly diagram.

- ① This **Search** can be used to find variant parts lists (SAA)/Construction Kits.
- ② When an **SAA number** is entered and a subgroup is selected, only those parts that match the entered SAA number are displayed. It is easy to switch between the main groups and subgroups; in any case only those parts that match the SAA number are displayed. This means that the filtering of the parts is applied to the vehicle as a whole.
- ③ If a subgroup contains multiple pages, it may be that the result of your SAA search is on one of the following picture charts and not displayed immediately. In this case, use the arrow keys to scroll on to the next pages.

Note: This search can only be performed for specific vehicles.

Note: The thumbnails of an entire **Design Group (DG)** can be scrolled through very quickly using the arrow keys on the keyboard.

Searching by Supplier Article Number with and without Vehicle Context

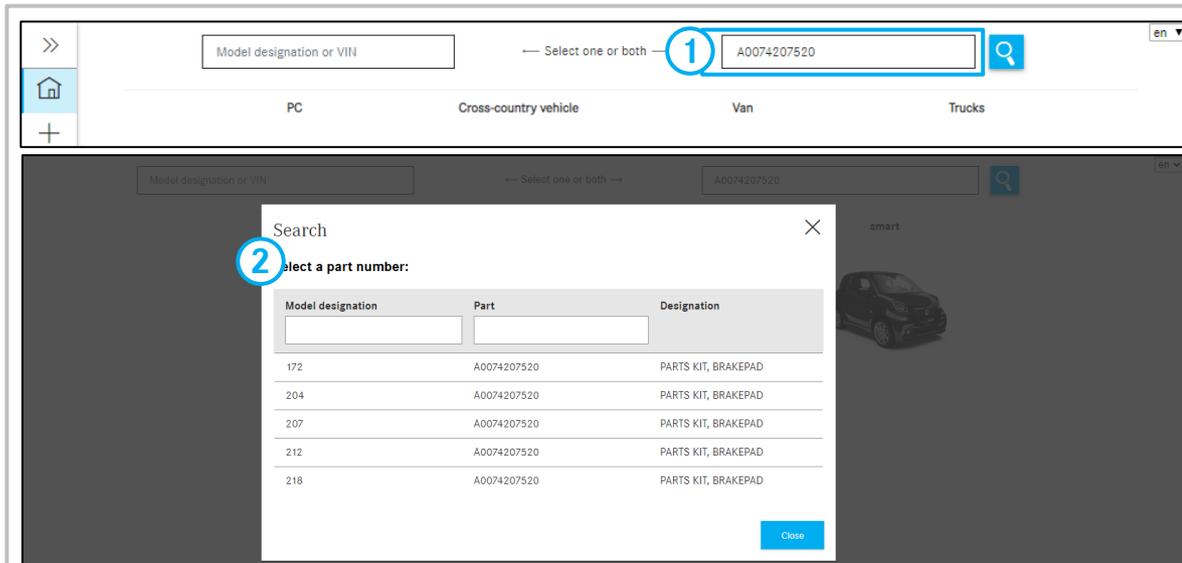
The screenshot shows the XENTRY Parts Information search interface. A search dialog box is open, and the 'External parts' tab is selected. The search field contains the number '1234'. A magnifying glass icon in the menu bar is highlighted with a blue circle and the number '1'. The search results are displayed in a table with columns for Part number, Designation, Supplier, and Supplier part number. The results list includes various parts such as CARRIER, ELECTRONICS, TACHOGRAPH, FUEL DISTRIBUTOR, SUPERSESSION DUMMY, CLAMP, CABLE GROMMET, STRAIGHT, and HEAD RESTRAINT.

- ① Click the **magnifying glass** button in the menu bar to search with vehicle context. In the dialog box, select the external parts tab.
- ② Enter at least 4 digits of your supplier order number in the search field and click the Search **button**.
- ③ A window opens with a result list that can be filtered by columns with all part numbers you can search for.

The screenshot shows the XENTRY Parts Information search interface. The 'External parts' tab is selected. The search field contains the number '1234'. A magnifying glass icon in the menu bar is highlighted with a blue circle and the number '1'. The search results are displayed in a table with columns for Part number, Designation, Supplier, and Supplier part number. The results list includes various parts such as CARRIER, ELECTRONICS, TACHOGRAPH, FUEL DISTRIBUTOR, SUPERSESSION DUMMY, CLAMP, CABLE GROMMET, STRAIGHT, HEAD RESTRAINT, INSERT, ADJUSTABLE, and ELECTRONICS, DISPLAY.

- ① This search can be used to determine the Mercedes-Benz part number in XENTRY Parts Information for supplier article numbers of a external part.
Select the **external parts** tab and enter at least 4 digits of your supplier order number in the search box.
- ② Results list

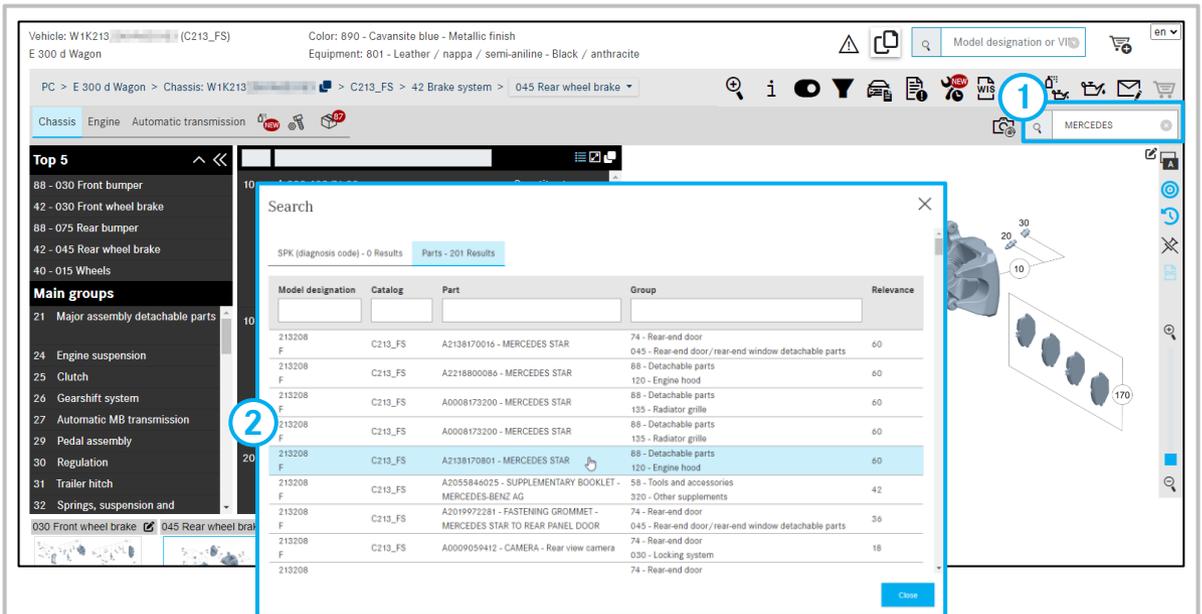
Search for parts without vehicle context



- ① In the **Part Search** you can also carry out a search for parts without a vehicle context.

To do this, enter the **part number**.

- ② A new dialog window opens. Click on the appropriate **model designation** to continue the search.



- ① Enter the part number or part designation in the input field and then click on the **"Search"** button.

All the search hits for your input appear in a separate window.

Note: If there are no hits in a search for a part, the message "No parts found for search text ..." appears.

- ② Clicking on the part number automatically takes you to the picture chart and the corresponding item number.

Search for parts without vehicle context

Search Model designation for major assembly

Model designation for major assembly | SA search

Model designation for major assembly

17417 Search

Vehicle model designation	Designation
> 170435	SLK 200
> 202018	C 180
> 202020	C 200
> 202020	C 200
> 202022	C 220
> 202022	C 220
> 202022	C 220
> 202023	C 230
> 202023	C 230
> 202023	C 230

1 This **Search** can be used to find vehicle model designations in which a certain major assembly is installed.

When the **model series** or the **model designation** (6 digits) is entered and the desired **model designation** is selected, only those parts that match the entered search criteria are displayed.

2 Results list

SA search

Model designation for major assembly | SA search | External parts

SA search

56592 Search

Please enter a valid SA number (e.g. Z10812). Wildcards (e.g. * or ?) are not supported.

The SA number was found in the following model designations:

- F - 201022 (431)
- 72 - FRONT DOORS
- Z 56.592 - PIGEONHOLE IN LEFT FRONT DOOR COVERING
- F - 201023 (15C)
- 72 - FRONT DOORS
- Z 56.592 - PIGEONHOLE IN LEFT FRONT DOOR COVERING
- F - 201023 (431)
- 72 - FRONT DOORS
- Z 56.592 - PIGEONHOLE IN LEFT FRONT DOOR COVERING
- F - 201024 (14A)

1 This search can be used to find an **SA number** in XENTRY Parts Information.

The SA number can be entered with or without dots and spaces.

2 Results list

Search for paints and operating fluids without vehicle context

The screenshots illustrate the search process:

- 1** Start of **paints and operating fluids search**: The user navigates to the 'Paints & operating fluids' section in the main menu.
- 2** **Product class overview**: The user views the overview for 'Paints and operating fluids', which includes images of different vehicle types (PC, Cross-country vehicle, Van, smart).
- 3** Overview of the **main groups**: The user selects a main group, '04 Service material', from the navigation menu.
- 4** By selecting a main group, the associated **subgroups appear**: The user views the subgroups under '04 Service material', including '001 Engine cooling', '002 Brakes', '003 Fuel system', '004 Exhaust system', '005 Glazing', '006 Air conditioning system', '007 Windshield washer system', and '008 Soft top/sliding sunroof'.
- 5** Selecting a subgroup displays the searched **parts list**: The user selects the '002 Brakes' subgroup, which displays a list of parts including 'BRAKE FLUID'.
- 6** Direct selection of a subgroup from the navigation path: The user can also select a subgroup directly from the navigation path.

- ① Start of **paints and operating fluids search**
- ② **Product class overview**
- ③ Overview of the **main groups**
- ④ By selecting a main group, the associated **subgroups appear**
- ⑤ Selecting a subgroup displays the searched **parts list**
- ⑥ Direct selection of a subgroup from the navigation path

Searching for Workshop Equipment

The image shows a four-step process for searching workshop equipment:

- Step 1:** A search bar with the VIN 'WDD212' is entered.
- Step 2:** A search form with 'Part number' (W 58 9 0? 28 00) and 'Designation' fields.
- Step 3:** A search dropdown menu where 'Passenger car' is selected under the 'Assortment class'.
- Step 4:** A search results page titled 'Workshop equipment (214) Filter (4)' showing a table of parts with columns for Part number, Designation, Validities, Groups, and Kit. A 'Filter' button is visible at the top of the results.

① Start your fully qualified search by defining the vehicle with the **VIN** or use partially qualified searches and enter the **major assembly model designation**.

② Start your search by entering part **number and/or designation**. This search does not use any vehicle data.

③ You can start your search by manually determining range categories. The following search criteria are available as a checklist: **Major assembly model designation, engine, transmission, steering**.

Note: Multiple selection is possible.

④ Result list with **filter** option.

Select and print special tools

Workshop equipment (824) Filter (44)

Filter: pum 

Part number	Designation	Validities	Groups	Kit	Image
W 124 589 24 21 00 	Pressure pump Purpose: Pressure pump for applying pressure manually to the ABC system when bleeding a new tandem pump. Test equipment category CAT_B. WS3200P0078B	T (Passenger car): 166, 207, 212, 215, 217, 220, 222, 230, 231, 292	32	B	
W 652 589 00 33 23 	Hydraulic hose (complete) Intended use: Hydraulic hose for connection of W652 589 00 33 21 hand pump with diverse hydraulic cylinders. WS3200P305703C	T (Cross-country vehicles): 461, 463 T (Passenger car): 117, 164, 166, 167, 171, 172, 176, 177, 203, 204, 205, 207, 209, 212, 213, 216, 217, 218, 221, 222, 238, 242, 246, 251, 253, 292 T (Vans, Vitoria): 415, 636, 639	32, 33, 35	C	
W 001 589 51 33 00 	Hollow piston cylinder Purpose: Hydraulic hollow piston cylinder in combination with pump. 652 589 00 33 21. WS3500P0252B	T (smart): 450, 451, 452 T (Cross-country vehicles): 463 T (Light vans): 906 T (Passenger car): 117, 156, 164, 166, 171, 172, 176, 177, 203, 204, 205, 207, 209, 212, 213, 216, 217	33, 35, 46	B	

- ① **Place special tools in shopping cart**
After performing a search, the labels for special tools are displayed. Now place the desired special tools in the **shopping cart** and then click on the **"Print"** button.
- ② **Print labels**
- ③ **Label selection**
A dialog appears and you can select the desired **label items**. After selection, these are printed out by clicking on the **"Print"** button.

Workshop equipment (824) Filter (44)

Filter: pum

Label selection

Up to eight labels are created for the workshop equipment from the current list in the shopping basket.
Select the desired label items

1 2 3 4
5 6 7 8

Close Print

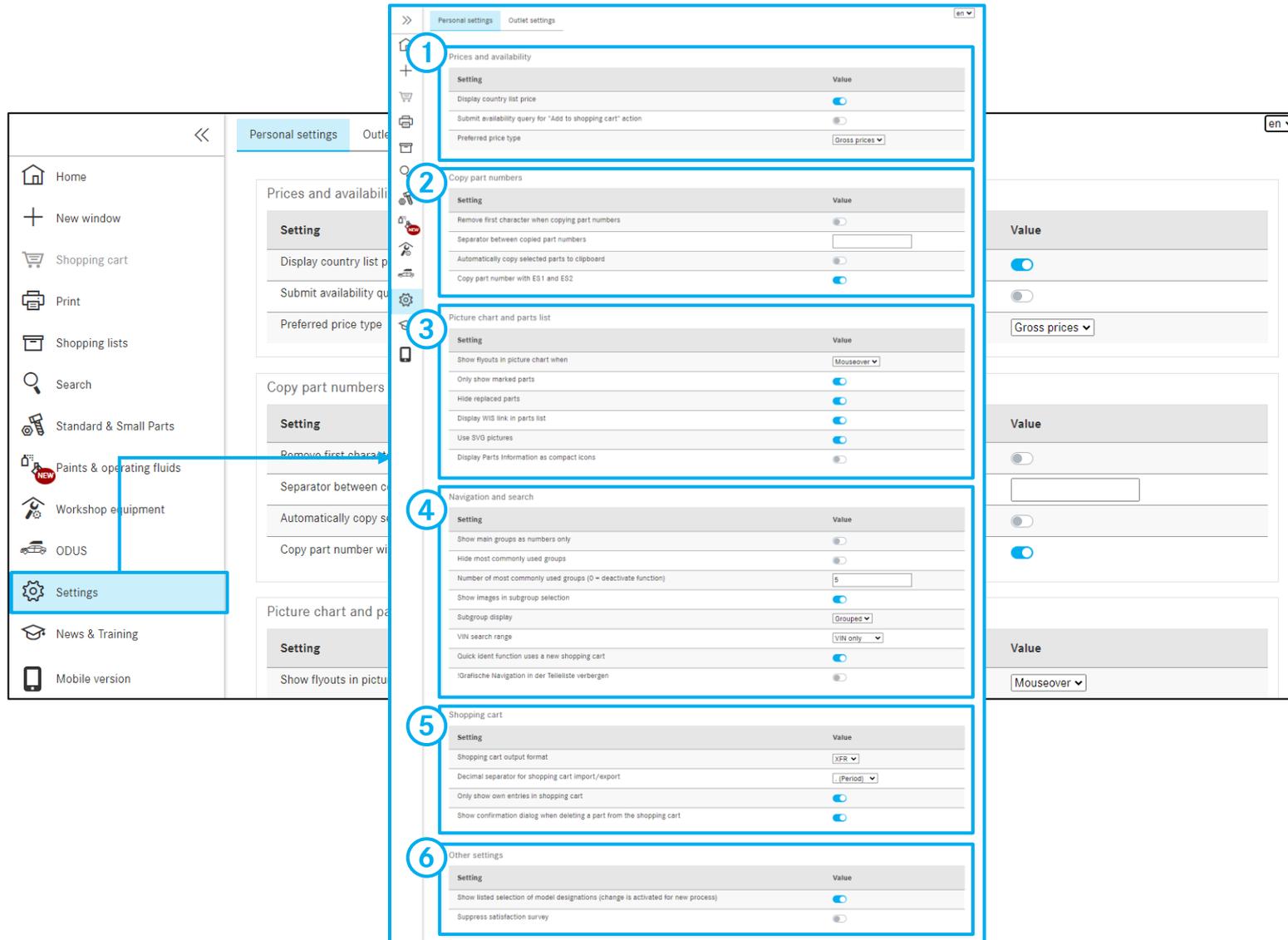
02

Pressure pump
W124589242100

Hydraulic hose (complete)
W652589003323

Hollow piston cylinder
W001589513300

My preferences



- ① Activate and deactivate price and availability displays
- ② Copy options for part numbers
- ③ Display options in the picture chart and parts list
- ④ Navigation and search settings
- ⑤ Shopping cart
- ⑥ General settings

You will find further details in the user documentation

Note:

If you do not need the price and availability query, deactivate it because performance will be improved when there are no more queries in DIMS and/or DMS.

For this reason, the points under ① are deactivated by default and can be activated as required.

Outlet settings

The screenshot shows the 'Outlet settings' page with three callouts:

- 1** Automatic cleaning of shopping carts with FIN/VIN

Setting	Value
Select interval	25 days
- 2** SVG images

Setting	Value
Active	<input checked="" type="checkbox"/>
- 3** Customer prices activated for current dealer: Yes
[Open DMS configuration](#)
 Any change to the setting is not applied immediately. The process can take up to 5 minutes.

Note: Separate authorization is required for the **operating settings**.

- 1** In the **Outlet settings**, you, the outlet administrator, can define how long your parts jobs (shopping carts) remain visible in the shopping list. For performance reasons, we recommend setting this to one week.
- 2** In the settings for the **SVG images**, you can determine whether SVG images are to be displayed in your operation or not. Your changes will only be activated when you log in again.
- 3** In the DMS configuration, you have the option of activating the display of the customer prices for the current outlet. These are displayed in the shopping cart and in the parts list. Prerequisite: Your DMS must supply price information to XENTRY Parts Information via the interface.

XENTRY Support & Feedback-Ticket: Pulling up and registering technical questions about content or process

The screenshot shows the Mercedes-Benz XENTRY Support & Feedback form. The form is divided into several sections:

- Header:** Mercedes-Benz logo, "Support & Feedback" title, and a close button.
- Left Panel:** Ticket ID, Priority (Default), Status (open), Ticket created on, Keyword, Attachments, and buttons for Delete, Open, Save as, and Add.
- Vehicle data:** Customer data and Contact data tabs. Fields for Sales designation, Brand (Mercedes-Benz selected), Category (PC selected), WHC, FIN, and VIN.
- Parts:** FAQ (0), Truck cab / frame, and Communication tabs. Fields for Query type, Topic, Sub-theme, and Code.
- Form Fields:** CG/group (99), Engine/IMO/IAG no., Major assy no., TS/subgroup, Chart/picture, Picture no./item, Major assy ID, Part no. queried, SA/Code, Catalog no. (D21), Footnote, Navigation path, Part no. identified (Support), Error corrected on, Problem description, and Solution description.
- Bottom Left:** "Directly exit XENTRY Portal" checkbox and buttons for Print version, Create ticket, and Cancel.

① Clicking on the Envelope symbol starts the support process. The **Support & Feedback-Ticket System** opens.

② Select **Technical questions with regard to the process or operation** if you have any questions about **handling and operation**.

Note: For questions about the **process or operation**, always enter "99" in the **DG/Group** input field.

③ Select **Technical questions with regard to content** if you have any **part-related** questions.

④ After filling out the ticket **completely**, click on the **Create ticket** button.