

XENTRY Parts Information

User Documentation

Daimler Truck AG, TE/SCE Valid from 10/2023



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1 Important notes on using the user documentation

1.1 Using this user documentation

This user documentation has been designed to allow users to quickly find and retrieve the information they need when they need it.

Depending on the workspace you are working in, **XENTRY Parts Information** is accessible via different **functions**.

The description of the user documentation explains XENTRY Parts Information, regardless of which function in XENTRY Parts Information has been called up.

The search for parts is the same for all functions and is described from <u>chapter 3</u> onwards. To navigate within this user documentation, you can simply click on a heading in the Contents (left click). This automatically takes you to the corresponding place in this document.

Note: All passenger car screenshots shown in this document also apply to trucks.

1.2 Legal notes

Although the greatest possible care has been exercised to ensure the correctness and completeness of the information provided in this user documentation, errors and inaccuracies cannot be fully ruled out. No legal responsibility or liability is assumed for any undiscovered errors or for consequences arising from such errors. The information contained in this user documentation reflects the current development status and may be altered without prior notice. Future versions may include additional information. Technical and typographic errors will be corrected in future versions. This user documentation, along with all materials eligible for copyright that are distributed with the product, are protected under copyright law. All rights are reserved by Daimler Truck AG. No copyrightable materials may be copied or duplicated, in whole or in part, in any manner whatsoever, without the prior consent of Daimler Truck AG. For rightful users of the product, this consent is deemed given as part of the contractual agreements. All copies of this Online Help, or parts thereof, must include this copyright notice without alteration.

1.3 Technical initial startup and prerequisites

In the IT documentation in the XENTRY Truck, you will find the requirements and information on technical commissioning of XENTRY Parts Information in the **Information** section under **Parts & Accessories/XENTRY Parts Information**. The software and hardware requirements for using XENTRY Truck are also explained there.

2 Introduction, added value and notes

2.1 Target group

The respective functions are always focused towards the customer and retailer.

XENTRY Parts Information provides support for all employee roles at the retailer (service advisor, technician, parts & accessories salesperson, service advisor etc.) and provides a suitable interface for every role.

In combination with XENTRY Order, XENTRY Parts Information offers end-to-end and optimal order processing in the workshop process. The parts search is then always job-specific for the respective vehicle.

XENTRY Parts Information as an independent function offers optimal, process-oriented support for order processing in the parts process and allows you to search freely for parts, even for several vehicles (FIN/model designation).

2.2 Added value of XENTRY Parts Information

What is the added value of XENTRY Parts Information?

The integration into XENTRY Truck creates a future-proof basis for further linking possibilities.

Furthermore, the replacement parts from SPPS packages can be added to the shopping cart. This facilitates parts sales.

The latest vehicle data are always available to you due to a direct VeDoc service (VIS-Service). The time needed to correct and update parts documentation has also been reduced.

2.3 XENTRY Truck home page

The XENTRY Truck home screen is split up into the following areas:

- Header (1)
- My XENTRY Truck (2)
- News (3)
- Information (4)



Figure 1 "XENTRY Truck home screen"

Header

In Header you can see **your service operation** (a) and four buttons (icons, b-e). You can use the first icon (b) to search through the XENTRY Truck. You can use the second icon (c) to **switch between the applications** you have saved as favorites. The icon with the envelope (d) notifies you about any **maintenances** or malfunctions in XENTRY Truck. The last icon (e) opens the **menu**, in which you can, e.g. configure your own personal settings or you can change your service operation.



Figure 2 "XENTRY Truck Header"

Logging out

To log out, click first on the button for the menu, and then on the button next to your name.



Figure 3 "Logging out of XENTRY Truck"

Changing service operation

You can change your service operation by clicking on the operation shown or by clicking on the location icon in the menu next to your service operation.



Figure 4 "Changing XENTRY Truck service operation"

My XENTRY Truck

In the "My XENTRY Truck" area you can view a list of the functions and applications for which you have been authorized. You have the option here to add certain applications as favorites to your home screen, by clicking on **Edit**.

XENTRY Portal							8	∎ ∆ ≡
							1	
Hello,								Edit
XENTRY Product Training	۲ XENTRY Parts Information							
ADVANTAGESonline		Chatbot Xreference	all < -	DMS Interface Administration	Ŀ	ESKULAB overview		
Mercedes-Benz Global Training		Mercedes-Benz Used Parts		ODUS	XP	Retail Guide		
Retail Processplatform		SPPS		TIPS Reports		TIPS Writer		
Trailer Parts Catalog		Warranty & Goodwill	曲	XENTRY Book (DSD)	見	XENTRY Com (DSD)		

Figure 5 "My XENTRY Truck"

A window appears with all of your applications, in which you can then select your favorites by clicking on them and then clicking on **Save**. You also have an option to add user-defined links that then also appear as tiles on your home screen.

Edit "My XENTRY Portal"	×
XENTRY Order	K XENTRY Parts Information
ST XENTRY Product Training	XENTRY Repair Packages
XENTRY Tips	XENTRY Workshop
XSF XSF	
ADD USER-DEFINED LINKS	
Here you can add user-defined links in order to display the information you need on a daily basis on your personal he	ime screen.
Name https://example.com/	Add
	Cancel Save

Figure 6 "Editing my XENTRY Truck"

Your selected applications are now shown as tiles. You can easily alter the positions of the tiles by clicking on them with the left mouse-button and dragging them.

You can display the list of all the applications at any given time by clicking on Show all.



Figure 7 "My XENTRY Truck applications"

The **XENTRY Product Training** tile is used to open the new **XENTRY Truck Game Based Training** (**GBT**). This training is a new, fun type of training which helps you to learn more about the new XENTRY Truck functions with an interactive and enjoyable learning method.

News

The News area contains information on XENTRY products and applications. If you click on "News", it will open with all the relevant information.



Figure 8 "XENTRY Truck News"

Information

This area provides you with all the information on XENTRY products by clicking on them.

Information			
Service reception	Diagnosis & Telematics	Maintenance & Repairs	Parts & Accessories
Technical job	XENTRY Diagnosis	EPC	Genuine parts
Cockpit	XENTRY Update Service	DSB	TruckParts
Service Management	Connected vehicle	SPPS	Parts information
Vehicle Inspection		VeDoc	Truck Accessories & Retrofitting
Multichannel communication		WIS/ASRA	Car Accessories & Retrofitting
DigitalPay - DSDpay		XENTRY Tips	Van Accessories & Retrofitting
Diagnosis during service reception (automatic quick test)		Workshop equipment (WE & SWZ)	Reseller information
Outlook - The New XENTRY Portal			
Warranty & Goodwill	Logistics	Info & Support	
Specifications	General information	XENTRY Products	

Figure 9 "XENTRY Truck Information"

2.4 Direct access to XENTRY Parts Information

In the My XENTRY Truck area, select XENTRY Parts Information application.



Figure 10 "Parts Information function"



Figure 11 "Home screen of XENTRY Parts Information"

Further information on XENTRY Parts Information can be found in chapter 3.

2.5 Control elements (symbols and feature list)

2.5.1 Collapse/expand navigation menu

On the left-hand side, you can collapse and expand the navigation menu by clicking on the **arrow symbol**. After collapsing the menu, the menu sections are indicated by **symbols** and the view of the job content is **enlarged**.





Figure 12 "Collapsing navigation menu function"

	Home page	On this page, you define your vehicle to start the parts search (see <u>chapter 3.1</u>).
+	New window	This opens a new window.
Ì	Shopping cart	You open your current shopping cart here (see <u>chapter 9.2</u>).
ē	Print	Use this to print the current view of the window.
T	Shopping lists	You open the shopping cart overview here (see <u>chapter 9</u>).
୍	Search	This opens the input screen for the advanced search without vehicle data for model designation for major assembly (see <u>chapter 3.3</u>)/SA search (see <u>chapter 3.4</u>).
<u>م</u> تا-	Paints & operating	Here you can perform a search for paints and operating fluids
"&	fluids	(see <u>chapter 8</u>).
Ś	Workshop equipment	Here you can perform a search for workshop equipment (see <u>chapter 10.3</u>).
হ্ট্য	Settings	Here you define your special user settings (see chapter 2.6.4).
∲	Training	This opens the information and training documents for the XENTRY Parts Information product in the Retail Guide.

2.5.2 Mercedes-Benz logo > Main menu

Clicking on the **Mercedes-Benz logo** always takes you to the main menu of XENTRY Truck content and selection of the application. By right-clicking over symbol you can, for example, open the XENTRY Truck home screen in a new tab of your browser.

\otimes	XENTRY Parts Information
>>	Model designation or VIN
ŵ	PC
+	
ē	

Figure 13 "Mercedes-Benz logo"

2.6 Functions of XENTRY Parts Information

2.6.1 Notification for vehicles reported stolen

Parts query is not possible for vehicles registered as stolen, as VeDoc is not capable of sending vehicle information to XENTRY Parts Information. A notification is displayed during the vehicle specification for vehicles reported stolen. For stolen vehicles, please note the notifications in VeDoc.



Figure 14 "Stolen vehicle"

2.6.2 Expiry of session

If you are inactive for more than **60 minutes**, your session will expire but your content is saved in the system. This means that, after you log back in, the contents of your searches are not lost. A window notifies you that your session has expired. After you confirm by clicking on **OK**, the system takes you back to the home screen of XENTRY Truck.

2.6.3 Save XENTRY Parts Information

As soon as you close XENTRY Parts Information, all changes made are automatically saved for you by the system. When you change to another area (e.g. Select Shopping lists), the parts in your shopping cart or your entries are also saved automatically.

2.6.4 Special user settings

By clicking on **Settings**, you can access your specific user **settings**, which are divided into two categories:

- Personal settings
- Outlet settings

Personal settings

Here you have the following options that you can activate and deactivate again at any time by switching the various toggle switches on and off:

~	Fearing Retrains	
â		
+	Press and availability	
THE Description	long	Vela
	Exposite on y in part	0
CD Ant	prese meneni fred (a. jan medila) me	©
C Sectors and	Partner president	Dwa pina 🗸
Q see		
States a local from	City per fumbre	
Ch. to the best of the	Integ	Value
V must streture		
ಹೆಣು		
(i) Interp		•
Street hereit	Perunchart and generalize	
D	Total	Velaw
-	See Space provide the	Transe 🗸
	Sequera series pro	r
	Kanguagan	0
	Espir K0 kit reaction	C
	Saddynes	E.
	Exploy free interesting an annual sea	•
	parts have used	C
	Nut gato nat awen	
	Imp	Value
	Den verprojet swaren y	0
		0
		5
	i vagen ag strate i vagen ag	
	2 Andrewsky	
	Data telefonia su con regel part	
	Kengapan kepilan kerilan kan	0
	Зарта подна на нара на друг и адруг адруг	0
	Propping sert	
	Total	Yebe
	Trage gard segularea	
	Exercise approximate for statistic grant states (states)	Pear V
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	ell'existentiation	U

Figure 15 "My settings view"

1. PRICES AND AVAILABILITY

a. Show customer price in shopping cart

Activate or deactivate the customer price display in the shopping cart

b. Show country list price

Activate or deactivate country list price display

- c. Submit availability query for "Add to shopping cart" action Availability display for a part
- d. Preferred price type

Selection of the price type display in net or gross

2. COPY PART NUMBERS

a. Remove first character when copying part numbers

Removal of the first character when copying part numbers

- **b. Separator between copied part numbers** Define separator for copied parts
- **c.** Automatically copy marked parts to clipboard Automatic copying of highlighted parts
- d. Copy part number with ES1 and ES2

Copying parts including ES1 and ES2 code, if applicable

3. PICTURE CHARTS AND PARTS LISTS

- a. Show flyouts in picture chart when Definition of the flyout module in the picture chart
- **b. Only show marked parts** Only the highlighted parts are displayed
- c. Hide replaced parts Show/hide replaced parts
- d. Display WIS link in parts list Activate/deactivate permanent display of WIS links
- e. Using SVG images Activate or deactivate display of SVG images (visible if the display is activated in the outlet
- settings for SVG images.) **f. Display part information as compact icons** Activate or deactivate compact icon display of part information in the parts list.

g. Show preview images

Activate/deactivate preview images of the subgroups

4. NAVIGATION AND SEARCH

a. Display main groups as number only

Collapses the area for main group names

- **b. Hide most-used groups** Collapses the Top 10 Group area
- **c.** Number of most-used groups (0 = Deactivate function) Up to 10 of the most-used groups/subgroups are displayed
- d. Show pictures in subgroup selection
- Display of subgroup thumbnail view e. Subgroup display
 - Define display of subgroups
- f. FIN search range Definition of search options for FIN/VIN, FIN or VIN
- g. Use a new shopping cart for quick ident change

Use the same or a new shopping cart in case of a quick change of the vehicle definition.

5. SHOPPING BASKET

a. Shopping cart output format

Choice between XFR and XML formats

b. Decimal separator for shopping cart importing/exporting

Specification of the decimal separator for exporting the shopping cart (point or comma).

- c. Only show own entries in shopping cart Display of all or only own entries in shopping cart overview
- **d.** Show confirmation dialog when deleting a part from the shopping cart Confirmation prompt when deleting a part from the shopping cart

6. OTHER SETTINGS

- a. Show listed selection of model designations (change is activated for new process) Reduce scope of home screen
- **b.** Next satisfaction survey not before (time) Setting the time for the satisfaction survey

c. Suppressing satisfaction survey

Activate or deactivate display of satisfaction survey

d. Suppress app notice

Activate or deactivate app notice display

Note: The display of parts availability, parts prices and parts lists is **deactivated** by default. If the display of price and availability is deactivated, this may have a positive effect on system performance depending on your data link.

Outlet settings

In the **Outlet settings**, you as the outlet administrator can define for how long your parts jobs (shopping carts) remain visible in the shopping list. For the FIN/VIN-based shopping carts, it is possible to define at the outlet level under "Settings" whether the shopping carts are to be automatically cleaned after one week (standard) or not until after 25 days.

Note: Shopping carts based on vehicle model designations are automatically deleted after one year.

In the settings for the **SVG images**, you can determine whether SVG images are to be displayed in your outlet or not. Your changes are not activated until XENTRY Parts Information is accessed again.

You can activate customer prices for the current dealer in the DMS configuration. These are displayed in the shopping cart. Prerequisite: Your DMS supplies price information to XENTRY Parts Information.

Personal settings	Outlet settings	en 🗸
Automatic cle	aning of shopping carts with FIN/VIN	
Setting	Value	
Select interva	25 days 🗸	
SVG images		
Setting	Value	
Active		
Customer prices	activated for current dealer: Yes	
Open DMS config	guration 🗹	

Figure 16 "Service operation settings view"

Your changes are saved automatically. An information message is displayed briefly in the upper part of the window.



Figure 17 " Information message about saving of settings"

Note: If the customer prices are activated in the DMS for the current dealer, the associated controls are visible in XENTRY Parts Information.

3 Defining vehicle/major assemblies

There are **three options** for creating a new concern with new vehicle data in an existing or a new shopping cart:

1. By clicking on **the home screen**, you will immediately be directed to the vehicle definition and can start a new search. Your concern will be placed in the same shopping cart.

2. By clicking on the **"+" New Window**, you will be immediately directed to the vehicle definition in a new window/new tab and can enter new vehicle data as usual and start your search. This time your concern will be placed in a new shopping cart.

3. You can start a new search with a new vehicle context within your existing search. To do this, enter new vehicle data in the input field above the symbol navigation bar and press Enter. Whether your concern is created in the same or in a new shopping cart can be selected by clicking on the shopping cart symbol to the right of the input field.

3.1 Vehicle definition

When creating a new concern in the shopping cart, enter the **FIN/VIN** or the **model designation** in the input field. You can also start vehicle definition manually using the **Model selection** (see <u>chapter 3.2</u>). You can however also search for your desired parts directly, with or without vehicle data. To do so, use the **Part number** search field on the right.

The left edge serves as a **menu structure** (home screen, shopping cart, shopping lists, settings and other menu functions), which you can use as a guide. This gives you a clear overview of all relevant information at all times. Additional information can be found in <u>chapter 2.5.1</u>.

Note: When calling up XENTRY Parts Information via your DMS, the FIN/VIN is **automatically** transferred and the parts search can be started directly. The shopping cart is created in the background. The vehicle definition view is skipped.



Figure 18 "Home screen of XENTRY Parts Information"

The model designations/FINs that you have recently entered are displayed in the search field. As soon as you start to make an entry, the field automatically filters within the previously entered model designations/FINs.

A maximum of 25 valid entries are displayed.

wdd	wdd		→ Part number		
WDD 436 WDD 336 WDD 342	PC	Cross-country vehicle	Van	smart	
WDD 44 (b) 89 WDD1 759474 359474 WDD2 467090					

Figure 19 "Intelligent search field"

The **Model designation or FIN/VIN** field has a length check to detect errors. Character length errors, e.g. due to entering a copied FIN or due to invisible spaces, can be **automatically corrected**.

Clicking on the **Search button** starts the parts search.

If the entered FIN has a country-specific catalog selection, this is automatically displayed. You can also switch between catalogs at any time.

Chassis: WDB21 582	> Catalog selection 👻	Ð	i	Y	
	65R- Model year code 800/801/802/803 Valid for CA,US			0	
	65S- Model year code 800/801/802/803 Invalid for CA,JP,US			-	
	65X- Model year code 800/801/802/803 Valid for JP				

Figure 20 "Country-specific catalog selection"

You can start your parts search both with or without vehicle data. If you enter the part number together with model designation/FIN/VIN, the part is searched for in the vehicle context. If you enter the part number without the model designation/FIN/VIN, the system searches for the part without a vehicle context. Further information about the search functions can be found in <u>chapter 10</u>, including parts search with and without vehicle data.

Note: Ideally, parts identification must be carried out with a vehicle identification number (VIN) because this means that the data card is also assessed and the previously mentioned added value such as SPPS packages will also be available to you. Furthermore, assisted assessment of the data card information is useful for identifying color and equipment-related parts.

Start search with an ID number (fully qualified): FIN/VIN Vehicle definition with the FIN:

Enter the internal 17-digit vehicle identification number (VIN) with its world manufacturer code into the input field and confirm with **Search**. The parts search then opens. The FIN/VIN is not case-sensitive.

Alternatively, you can also enter the last 8 digits of a FIN. A list appears with FINs that include these 8 digits. With a click on the desired FIN, the vehicle is specified and you can start your search.

1fe	Vehicle selection		×	earch term	en 🗸
	Please select your desired vehicle:				
	Туре	vehicle number		smart	
	O FIN	WDB201122			
	⊖ FIN	WDB203092		R. C.	
		WDBRF92J0			
	⊖ FIN	WDC20498			
	⊖ FIN	WDD205214			
			Cancel Apply selection		

Figure 21 "FIN/VIN selection list"

Vehicle definition with a FIN (Vehicle-Identification-Number):

Enter the 17-digit FIN or alternatively the last 8 digits of the FIN in the input field

(e.g. 4JGBB22EX**8A398391**) and confirm your entry with **Search**. The parts search opens. If entry of the last 8 digits does not fin

d a unique match, a dialog window for FIN selection is displayed. Then select the matching FIN. The entered FIN is always visible in the navigation bar. The world manufacturer code (WMC) and the catalog number are also displayed here.

Vehicle: 4JGBB22 1 (63J) ML 320/350 CDI 4MATIC	Color: 197 - OBSIDIANSCHWARZ - METALLICLACK Equipment: 204 - LEDER - BRAUN	FIN: 4JG 16412	Δ 🔍 🤇	Model designation or VIN 💿 🛛 🏹
PC > ML 320/350 CDI 4MATIC > Chassis	: 4JGBB22E>	0	🥄 i 🖸 🍸 🚘	🖡 🗄 ष 🧐 🗠 🛈 🗠 🛒
Chassis Engine Automatic transmission	1			<u>د</u> ا د

Figure 22 "FIN in navigation path"

Note: In your user settings, you can set whether the search should be conducted using VIN, FIN or FIN/VIN.

Starting a search using a vehicle model designation (partially qualified)

The vehicle data can be determined via a model or vehicle model designation (e.g. model 211016, engine 541923, transmission 710612 etc.). To do so, enter the vehicle model designation (6-digit) in the input field and confirm by pressing **Search or Enter**. If necessary, select the assortment class you require.



Figure 23 " Determination of the vehicle using the search field on the XENTRY Parts Information homepage"

Note When carrying out parts identification using a vehicle model designation (6-digit), it is not necessary to select the world manufacturer code.

The search becomes active after 3 characters of a model series have been entered. You also have the option of focusing your vehicle search by entering 4 or 5 characters of a vehicle model designation. After entering the characters and confirming by pressing the Enter button, the corresponding vehicle model designations (including the sales description) are displayed for selection.

Please choose a model:			
Filter 2	231		
2231 20	S 350 d Sedan (long wheelbase)		
2231 21	S 350 d 4MATIC Sedan (long wheelbase)		
2231 23	S 450 d 4MATIC Sedan (long wheelbase)		
2231 30	S 350 d Sedan (long wheelbase)		
2231 31	S 350 d 4MATIC Sedan (long wheelbase)		
2231 33	S 400 d 4MATIC Sedan (long wheelbase)		
2231 55	S 450 L Sedan (long wheelbase)		
2231 56	S 450 L 4MATIC Sedan (long wheelbase)		
2231 57	S 400 L Sedan (long wheelbase)		
2231 59	S 400 L Sedan (long wheelbase)		
2231 60	S 450 Sedan (long wheelbase) / S 450 L Sedan (long wheelbase)		
223161	S 450 4MATIC Sedan (long wheelbase) / S 450 L 4MATIC Sedan (long wheelbase)		
		Select model	

Figure 24 " List of hits after entering the first character of the vehicle model designation"

You can further limit the displayed suggestions by adding further characters to the **Filter** field and therefore quickly find the desired model.



Figure 25 "Reduced hit list after entering further characters of the vehicle model designation in the filter"

3.2 Manual model selection

The vehicle data can also be defined manually using a search sequence.

Vehicles and major assemblies

The vehicle data can be determined via a vehicle model designation or major assembly model designation. Please select the desired **assortment class** by clicking on the corresponding image. The **chassis/major assembly** is then selected. In the next pull-down menu, the **model series** is selected first, and then the **model designation**. The search then starts.



Figure 26 "Model selection pull-down menu"

Note: When carrying out parts identification with the assortment class, it is not necessary to select the world manufacturer code.

3.3 Model designation for major assembly

On the **Search** screen in the tab "**Model designation for major assembly**", you can search for vehicle model designations in which a certain major assembly is installed. To do so, enter the model series or model designation (6 digits) into the search field and confirm your search with the **Enter** button or by clicking on the **Search** button.



Figure 27 "Model designation for major assembly"

The hit list contains all vehicle model designations in which the required major assembly is installed. They are shown as links in the hit list. Click on the desired model designation and then select the catalog number in the "Selection" pop-up window.

Model designation for major assembly SA search External p	arts	en v
Model designation for major assembly		
Vehicle model designation	Designation	
> 170435	SLK 200	
> 202018	C 180	
> 202020	C 200	
> 202020	C 200	
> 202022	C 220	
> 202022	C 220	
> 202022	C 220	
> 202023	C 230	
> 202023	C 230	
> 202023	C 230	
> 202078	C 180 Wagon	
> 202080	C 200 Wagon	

Figure 28 "Results list for major assembly"

3.4 Search for variant parts list/construction kit

Without vehicle data

You have another option of searching for SA codes without vehicle data. After selecting the menu item "**Search**" and the tab "**SA search**", enter a SA number and start your search with the **search** button.



Figure 29 "Search in SA mode"

A results list then appears with model designations filtered according to the search criteria. You can then select the desired model designation.

Model designation for major assembly	SA search External parts
SA search	
Z11145 Q Search	
Please enter a valid SA number (e.g. Z1081)). Wildcards (e.g. * or ?) are not supported.
The SA number was found in the following	g model designations:
F - 123105 (318)	
26 - TRANSMISSION Z 11.145 - STEERING COLUMN SHIFT USI	D WITH AUTOMATIC TRANSMISSION
F - 123130 (222)	
26 - TRANSMISSION	
Z 11.145 - STEERING COLUMN SHIFT US	D WITH AUTOMATIC TRANSMISSION
F - 123132 (222)	
26 - TRANSMISSION Z 11.145 - STEERING COLUMN SHIFT USI	D WITH AUTOMATIC TRANSMISSION

Figure 30 "Selection of model designation"

After making this selection, you are taken directly to the desired parts list or picture chart.



Figure 31 "Display of parts searched for"

With vehicle data

This search can only be performed for specific vehicles. To do so, first define a vehicle and click on the button 2. Click on the **SAA/Construction kit** tab and enter the SAA number. Confirm with **Search**.



Figure 32 "SAA/construction kit search"

In the hit list, click on the desired blue link.

SA/Constructior	n Kit - 5 <mark>R</mark> esults			×
Major assembly type	Model designation	Catalog ty	pe	Group
F	201024	15C	Ð	68 - PANELLING Z 57.308 - INTERIOR APPOINTMENTS - USA "LIMITED", SCHWEIZ "PRIMAVERA", GROßBRITANNIEN, OUTSIDE PART SEE STANDARD MICROFICHE
F	201024	15C		72 - FRONT DOORS Z 57.308 - INTERIOR APPOINTMENTS - USA "LIMITED", SCHWEIZ "PRIMAVERA", GROBBRITANNIEN, OUTSIDE PART SEE STANDARD MICROFICHE
F	201024	15C		73 - REAR DOORS Z 57.308 - INTERIOR APPOINTMENTS - USA "LIMITED", SCHWEIZ "PRIMAVERA", GROBBRITANNIEN, OUTSIDE PART SEE STANDARD MICROFICHE
F	201024	15C		91 - FRONT SEATS Z 57.308 - INTERIOR APPOINTMENTS - USA "LIMITED", SCHWEIZ "PRIMAVERA", GROBBRITANNIEN, OUTSIDE PART SEE STANDARD MICROFICHE
F	201024	15C		92 - REAR SEAT BENCH Z 57.308 - INTERIOR APPOINTMENTS - USA "LIMITED", SCHWEIZ "PRIMAVERA", GROBBRITANNIEN, OUTSIDE PART SEE STANDARD MICROFICHE
				Close

Figure 33 "Selection of subgroup"

After selecting a link from the hit list, only those parts that match the variant parts list number entered will appear immediately. The change to the filter settings is indicated by a warning triangle symbol. Some default filters are switched off. You can see this on the changed **Filter** symbol at the top in the **Function menu** or you will be shown a note message, after making a selection in the hit list, prompting you to change the filter settings.



Figure 34 "Notification symbol on filter settings"

If the subgroup contains several picture charts, it may be that the result of your SA search is on one of the following picture charts and not displayed immediately. In this case, use the arrow keys on your keyboard to scroll on.



Figure 35 "The result of the SAA search is on one of the following pages in the subgroup"

You can then easily switch between the main groups and subgroups and you only ever see the parts which match the SAA number. In other words, the filtering of the parts is applied to the entire vehicle.

3.5 Determine the Mercedes-Benz part number using the supplier article number

The function previously available in VeDoc has been integrated into XENTRY Parts Information. You can determine the Mercedes-Benz part number for supplier article numbers of a third-party part both with and without vehicle context.

Without vehicle data

To search without a vehicle context, click on the **magnifying glass** in the side menu area. Select the **third-party parts** tab and enter at least 4 digits of your supplier order number in the search field.

~	Model designation for major assembly SA search External parts
Home	External parts
+ New window	Supplier order number Search
Shopping cart	Here you can determine the Mercedes-Benz part number using the supplier article number for an external part.
Fint Print	
Shopping lists	
Search	

Figure 36 "Search with supplier article numbers without vehicle context"

Clicking on the **Search button** opens a result list that can be filtered by columns with all the part numbers that are suitable for searching.

Model designation for major assembly SA search	External parts		en 🗸
External parts			
1523 Q Search			
Here you can determine the Mercedes-Benz part number	using the supplier article number for an external part.		
Part number	Designation	Supplier	Supplier part number
Part number	Designation	Supplier	Supplier part number
Part number	Designation	Supplier SEKURIT GLAS-U	Supplier part number

Figure 37 "Search result of third-party parts search without vehicle context"

With vehicle data

To search with vehicle context, click on the **magnifying glass button** in the menu bar. Select the third party parts tab. Enter at least 4 digits of your supplier order number in the search field. Confirm with the Search button.



Figure 38 "Search with supplier article numbers"

Clicking on **Search** opens a window with a result list that can be filtered by columns with all the part numbers that are suitable for searching.

External parts search			×
Part number	Designation	Supplier	Supplier part number
A 115 673 06 10		SEKURIT GLAS-U	15230
A 126 994 13 45		RAYMOND	15230
			Close

Figure 39 "Search result of third-party parts search with vehicle context"

4 Querying and identifying parts

4.1 Determining the group/subgroup

After determining the vehicle data, the search window of XENTRY Parts Information appears. Here, you can navigate your parts search from the main group and subgroup through to the desired item numbers and fill your shopping cart.



Figure 40 "Determining the group/subgroup"

After selecting a **main group**, select a **subgroup**. Alternatively, you can also enter the main group number (2 digits) or subgroup number (3 digits) directly with the keyboard in the search field at the top right and confirm with **Enter**. In the **subgroup** selection, the subgroup pictures are displayed as **thumbnails**.

Note: With the **"Show pictures**" toggle button or in the user settings you can also deactivate the subgroup pictures if desired.



Figure 41 "Thumbnail display"

The display of the thumbnails allows you to visually identify the desired subgroup. The subgroups can be displayed in lists or groups . Grouped display is particularly useful for main groups with large numbers of subgroups because this means you have to scroll less.

If a main group contains SA numbers, these are displayed in the list at the top with the associated SA codes. The other subgroups are displayed after it.



Figure 42 "Optimized display of SAs in main groups"

The subgroup is opened by clicking on the thumbnail image or the text line. The picture charts belonging to the subgroup are loaded. If a new thumbnail picture chart is clicked or a new subgroup is selected from the navigation path, the parts list is updated in addition to the picture chart. The parts list and picture chart are directly related to each other.



Figure 43 "Select subgroup"

The thumbnails belonging to the DG are displayed under the selected **picture chart** of the subgroup. This makes it easier to quickly change to another picture chart within a DG.

Top 10 overview of most searched-for subgroups

Another option to pull up one of the most searched-for subgroups with just one click (1) is provided by the Top 10 display of subgroups, which is shown when selecting a main group immediately after determining which vehicle is to be involved. The list of subgroups is country-specific and model-series specific.



Figure 44 "Top display of subgroups"

On the right-hand side in the top header, you can click on the **arrow symbol** (2) to expand and collapse the subgroup display.

Settings (see <u>chapter 2.6.4</u>) can be used to activate or deactivate the Top display. The display can be optionally defined from Top 0 (=Deactivated) or Top 1, 2, 3 ... up to Top 10.

Note: Depending on the size of your monitor, the picture adjusts dynamically and uses its entire width.

4.2 Identify parts via picture chart/parts list

Once you have selected a subgroup, the following content appears: **Parts list, picture chart and thumbnail picture charts.**

You now have various options to search for the desired parts depending on your individual requirements or search depth.

The picture contains a graphic illustration of the parts with clickable **item numbers**. If you **move the mouse** over a picture item number, the (**Flyout**) dialog window opens, provided that you have selected the **Mouseover** option in the flyout setting (see <u>chapter 4.3</u>).

If you do not need to qualify the part any further, you can add the part directly to the **shopping cart** using the shopping cart symbol.



Figure 45 "Parts identification via picture chart"

Furthermore, the part numbers can be copied and transferred to another application.



Figure 46 "Copy part number without spaces"

If you wish to create **notes** about a part, there are several options:

You can click on the **Create new note** icon directly in the parts list, a new dialog box opens. It is also possible to create a note for the entire picture. To do so, click on the symbol above the picture chart. More information can be found in <u>chapter 7</u>.



Figure 47 "Add notes to part"

Note: Basically, all the functions described here can be made in both the flyout and the parts list.

If there are complex parts scopes, it is recommended to display the selected part item in the **parts list**. Clicking on the **picture item number**in the flyout or on the picture chart highlights the part item number in the picture chart with a blue background color.



Figure 48 "Highlighting the part item number by clicking on it"

Note: If flyout setting is selected in Flyouts mode by clicking open, click on a position number to open or close the flyout. In this mode, the position number can only be seen in the flyout (see <u>Chapter 4.3</u>).

In the parts list, you can identify these selected parts by the blue background highlighting.



Figure 49 "Selected parts"

Note: In the case of **parts to be ordered at the same time**, the parts are displayed with an item number at the top of the parts list.

If you prefer to work with the keyboard, you can also enter the item number directly in the search field in the upper right-hand corner and confirm your entry with the Enter key. The corresponding item is highlighted. When you enter a highlighted item number in the search field again, it is deselected.

If necessary, you can copy all highlighted parts to the clipboard by clicking.

You can define the separator used between the parts yourself in the user settings. A space character is used **by default**. You can also define whether you wish to remove the first character of a part number (e.g. "A"). A tick symbol appears briefly to indicate a successful entry.



Figure 50 "Copy all highlighted parts to clipboard"

Note: Your highlighted parts can also be saved automatically to the clipboard. You can activate this function in your settings (see <u>chapter 2.6.4</u>).



Figure 51 "Selection of flyout setting"

The flyout mode can be defined using the three buttons are located on the picture chart's navigation bar. You can choose between the following settings:



On click

Switch off flyouts

In the Mouseover setting, the (Flyout) dialog window opens if you move the mouse over an operation item number. In the On click setting, the Flyout only opens if you click on the item number. You can use the Switch off flyouts buttons to deactivate the flyouts.

After you have chosen your flyout mode in the picture chart, your settings are permanently saved, but they can also be adjusted in User settings (see chapter 2.6.4).



Figure 52 "Control elements in picture chart"

The image panel contains a graphic illustration of the parts with **sensitive item numbers**. If you **hover with the mouse** over an item number in the graphic, **detailed information** (1) is displayed in a **fly-out**. Clicking on the item number will highlight the part, clicking again will deselect it. In **On Click** mode, highlighting the part is possible only in the fly-out or the parts list. The highlighted item number is stored in **blue** (1) in the image panel using standard images. Multiple item numbers can be highlighted.

Note: The parts list and the picture are directly related. Selecting **item numbers** in the picture thus has an effect on the **parts list**.

You can narrow down your search using the **filter bar** (2) at the top of the parts list.

If you adjust the controller for the **zoom function** (3), the picture is gradually enlarged or reduced in size.

In the flyout menu (4	, the following	functions are	available	for selection:
----------------------	---	-----------------	---------------	-----------	----------------

	Open flyouts on hover: The flyouts open automatically when the mouse is moved over the
i A	sensitive item numbers.
ľ	Open flyouts on click : The flyouts only open when the item number is clicked on.
×	Do not open flyouts: The flyouts are deactivated and do not open.
0	Only highlighted parts are displayed: The button is pressed and highlighted in light blue.
•	Only the parts which have been highlighted are displayed in the flyout and parts list.
	Useful in combination with flyouts deactivated.
0	Even unhighlighted parts are displayed: The button is not pressed and appears black.
•	All parts are displayed: Both highlighted and unhighlighted.
5	Replaced parts are not displayed: The button is pressed and highlighted in light blue.
9	The replaced parts are hidden.

5	Replaced parts are also displayed: The button is not pressed and appears black.
9	Replaced parts are displayed with the orange text "Replaced by:".
\gg	Remove all part marks: With one click, all part marks are removed. This function is not
\sim	saved in the user settings.
SVG	Show SVG images (if available): The button is pressed and highlighted in light blue. The
	SVG images are highlighted in bright yellow on mouseover or when selecting parts.
SVG	Show standard images: The button is not pressed and appears in black. Standard images
	are displayed.
SVG	No SVG available: The button is deactivated and appears in an even brighter tone of blue.
	Only standard images are available and are displayed.

Note: The settings in the **flyout menu** are saved permanently as user settings.

If you have activated the **Only highlighted parts are displayed** function during your parts search but have not yet highlighted any parts, then the entire parts list is displayed. However, once a first part is highlighted, only the highlighted parts are displayed.



Figure 53 "Only display highlighted parts - without highlighting"

If you activate the **Show SVG images** function in your parts search, the individual component parts can be clicked directly for highlighting 1 and there are different color representations. Highlighted parts are stored in **orange** 1 the image panel. In the parts list, these component parts are highlighted with a blue background. The parts in the shopping cart and their item numbers are shown in **blue** 2 in the image panel.

The item number of invalid parts is grayed out and the complete part (3) is also displayed in a neutral color.

20	A 297 320 92 01 ELECTROPNEUM. CTRL. UNIT	Quantity: 1		0 9
E	ê 🖿 🖁 🛈 🖻 %		200	*
30	A 297 320 37 00 * AIR FILTER る ያ ① 🖻 🔏	Quantity: 1	There are no parts for the selected vehicle/model designation for this item. 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3	SVG
100	A 099 323 06 00 * ELASTOMER BEARING Repair kit @ ① 🖻 🔏	Quantity: 1		•
200	A 297 320 43 00 * BRACKET Upper @ 🌮 ① 🖻 🔏	Quantity: 1 1≑ 団		
250	A 223 322 00 00 * BRACKET	Quantity: 1 1 ≑ ঊ	W Image ID: drawing_PV000.010.096.135_version_005_usage_SVG	0

Figure 54 "Representation of SVG images in the image panel"

Note: If "Open flyouts when clicked" has been selected in the **flyout menu**, the part can only be highlighted in the flyout or in the parts list.

If there are no SVG images, you will receive a message as soon as you move the mouse over the **SVG** icon in the **flyout menu**.



Figure 55 "Display of standard images in Show SVG images mode"

If the cursor is placed on a **gray item number** and the part designation is not splayed, then this item is invalid for the selected model designation.

A notification appears for invalid (grayed out) item numbers when you move the cursor over them.


Figure 56 "Invalid item number"

4.4 Structure of information types in flyout and parts list

Generally, the same information types are contained in the **flyout** (1) for a picture item number and in the **parts list** (2). The full information is additionally displayed by moving the cursor over the items. At the top right in the parts list, you can switch between compact and standard **display of additional information** (3) for part numbers.



Figure 57 "Flyout and parts list for picture item number"

By switching to compact display, only icons are displayed as additional information for the part number.



Figure 58 "Compact display of additional information"

In the standard display, you will see additional information text for the icon next to the icon.



Figure 59 "Standard display of additional information"

It is possible to hide the picture chart by clicking on the Hide picture chart button.



Figure 60 "Hide picture chart"

A 223 423 87 00 PISTON HOUSING Left parts kit E Code: M656+(M29/M30); 🔧 Determine damage code 🔗 🛈 🖻 A 223 423 88 00 Quantity: 1 Show picture chart **PISTON HOUSING** Right parts kit E Code: M656+(M29/M30); 🔧 Determine damage code 🔗 🛈 🖻 A 000 421 43 65 Quantity: 2 * BLEED VALVE T For left and right brake caliper E Code: M656+(M29/M30); 🌂 Determine damage code ô 🛈 🖻

Clicking on Show picture chart displays the picture chart again.

Figure 61 "Show picture chart"

Structure of information types

1. Item number	The item number is the number displayed next to the part in the picture chart.						
2. Part number/	The part number, part designation and various important additional						
Designation/	information are displayed after the item number.						
Additional	This information must be observed to ensure the correct part is selected.						
information	Possible additional information:						
	 Footnotes (text footnotes, color footnotes, plant information) ES1 code Link to a WIS document 						
	• SA/component information (CV)						
	 Replaced by: For parts marked with "Replaced by" the part number has been replaced by a newer one. 						
	 Optionally with: Parts marked with "Optionally with" have identical variants, e.g. from different manufacturers. 						
	Remanufactured parts						
	Additional information						
	C74 notes						
	 Footnotes (text footnotes, color footnotes, plant information) ES1 code Link to a WIS document SA/component information (CV) Replaced by: For parts marked with "Replaced by" the part number has been replaced by a newer one. Optionally with: Parts marked with "Optionally with" have identical variants, e.g. from different manufacturers. Remanufactured parts Additional information C74 notes Wiring harness Asterisk items (see symbol parts kit) ES2 (supplementary code 2) code Symbol: Packages Symbol: Parts kit Symbol: Version identifier (RHD/LHD vehicle) Symbol: Safety-relevant parts/parts subject to redocumentation Symbol: Theft-relevant parts 						
	he part number, part designation and various important additional nformation are displayed after the item number. his information must be observed to ensure the correct part is selected. ossible additional information: • Footnotes (text footnotes, color footnotes, plant information) • ES1 code • Link to a WIS document • SA/component information (CV) • Replaced by: For parts marked with "Replaced by" the part number has been replaced by a newer one. • Optionally with: Parts marked with "Optionally with" have identical variants, e.g. from different manufacturers. • Remanufactured parts • Additional information • C74 notes • Wiring harness • Asterisk items (see symbol parts kit) • ES2 (supplementary code 2) code • Symbol: Packages • Symbol: Parts kit • Symbol: Version identifier (RHD/LHD vehicle) • Symbol: Safety-relevant parts/parts subject to redocumentation • Symbol: Theft-relevant parts he default quantity is the required number of parts for the as-built onfiguration in the context. he LLP shows the current part number list price. You can deactivate the LP display in the user settings. arts can be placed in the shopping cart with the shopping cart symbol nderneath. he availability query is made during the Add to cart function. You can						
	 Footnotes (text footnotes, color footnotes, plant information) ES1 code Link to a WIS document SA/component information (CV) Replaced by: For parts marked with "Replaced by" the part number has been replaced by a newer one. Optionally with: Parts marked with "Optionally with" have identical variants, e.g. from different manufacturers. Remanufactured parts Additional information C74 notes Wiring harness Asterisk items (see symbol parts kit) ES2 (supplementary code 2) code Symbol: Parts kit Symbol: Version identifier (RHD/LHD vehicle) Symbol: Safety-relevant parts/parts subject to redocumentation Symbol: Theft-relevant parts 						
	 Optionally with: Parts marked with "Optionally with" have identical variants, e.g. from different manufacturers. Remanufactured parts Additional information C74 notes Wiring harness Asterisk items (see symbol parts kit) ES2 (supplementary code 2) code Symbol: Packages Symbol: Parts kit Symbol: Version identifier (RHD/LHD vehicle) 						
	Symbol: Parts kit						
	• Symbol: Version identifier (RHD/LHD vehicle)						
	• Symbol: Safety-relevant parts/parts subject to redocumentation						
	Symbol: Theft-relevant parts						
3. Quantity/	The default quantity is the required number of parts for the as-built						
national list price	configuration in the context.						
(LLP)/shopping	The LLP shows the current part number list price. You can deactivate the						
cart/availability	LLP display in the user settings.						
query	raits can be placed in the shopping cart with the shopping cart symbol underpostb						
	The availability query is made during the Add to cart function. You can						
	also deactivate this display in the user settings						
cart/availability query	LLP display in the user settings. Parts can be placed in the shopping cart with the shopping cart symbol underneath. The availability query is made during the Add to cart function. You can also deactivate this display in the user settings.						

4.4.1 Information on item number

Clicking on the item number highlights the item in the picture chart and the parts list and all other part items with the same picture item are **highlighted in color**. It is also possible to filter the item numbers by entering the number you are searching for in the input field.

Note: Not all part numbers are listed in the parts list. Unlisted part items are highlighted in **gray** in the picture chart.



Figure 62 "Item number column"

4.4.2 Information on part number



Figure 63 "Information on part number"

Code letter (a)

The part number begins with a code letter.

A selection of code letters:

- A Mercedes-Benz design part number
- N Standard part number
- W Tool part number

The ES2 code (b)

In the case of **color and equipment-relevant** parts, the part number is supplemented with an ES2 code.

The following distinctions are made in this case:

The ES2 code for vehicles is generally recognized **automatically** and displayed in the **part number** field.

For older vehicles, the ES2 code is not displayed at the end of the part number. In this case, the ES2 code must be **manually** determined using the color footnote and manually added to the shopping list as necessary.

Note: The ES2 code (supplementary code 2) is mandatory for color/equipment dependent part orders. The ES2 code is displayed in the color footnote.

4.4.3 Information on designation, symbols and additional information

The following symbols/additional information can be found under the part number:

- Parts kit and part of a parts kit (asterisk information)
- Version identifier (RHD/LHD vehicle)
- Footnotes (text footnotes, ES1)
- Color selection for part number
- Plant information
- SA/components
- Replaced by/optionally
- Remanufactured parts
- Display of WIS references
- Accessing WIS documents
- Calling up relevant XOT work items
- Display of packages available for the part number
- Display of real images for part number
- Additional information
- C74 notes
- Safety-relevant parts/parts subject to redocumentation
- Theft-relevant parts

4.4.3.1 Parts kit and part of a parts kit

Parts kits are used to clearly display information on **asterisk items**. Parts kits therefore always contain information on asterisk items (parts marked with an **asterisk** "*").

The **asterisk in front of the part designation** indicates that the part already belongs **to the scope of supply** of a higher level part item.

The main part of a parts kit is indicated by **two gearwheels**. Lower-level parts of a parts kit are indicated by **one gearwheel** and an **asterisk in front of the part designation**.



Figure 64 "Symbol for parts kit and part in a parts kit"

To open the details of the part, click on the **parts kit** symbol **a**. A dialog window opens. The tick is set on the item number from which you brought up the parts kit details.

Parts	kit details			×
A 212 460	0 30 00 STEERING			
lf necessa Parts kit ca	ry, check parts' footno an contain additional p	ites. parts to those listed		
	Position	Part number	Designation	Qty
	10	A 212 460 30 00	STEERING	1
	20	A 204 463 02 96	* BOOT	2
	30	A 210 463 08 17	A 210 463 08 17 * CLAMP OUTSIDE; 15.2-18.5 MM	
	40	A 210 463 07 17	A 210 463 07 17 CLAMPING PIECE INSIDE; 68 MM	
	50	A 212 462 01 57	* PROT. CAP, STEERING GEAR	1
	60	A 212 330 23 03	A 212 330 23 03 A 212 330 23 03 FROI. CAP, STEERING GEAR TIE ROD LEFT OUTSIDE	
	60	A 212 330 22 03	* TIE ROD RIGHT OUTSIDE	1
	70	N 308673 014001	* HEXAGON NUT LEFT AND RIGHT; M14X1.5	2
	80	A 212 330 21 03	* TIE ROD INSIDE I FET AND RIGHT	2
				Add to shopping cart

Figure 65 "Parts kit details dialog window"

If the steering is ordered as shown above, the other parts are contained in the supply scope of the steering wheel. The items thus do not have to be ordered separately. If the items are ordered anyway, then they are supplied additionally.

Note: The part items marked with an asterisk can still be highlighted and added to the shopping cart without the higher-level part item.

Note: Parts lists always read from top to bottom. All asterisk items which are listed below a part item **without asterisk** belong to the supply scope. A part without an asterisk starts a new scope of supply. There may also be **two or more asterisks** in front of a part item. Further sub-levels are defined in this way.

4.4.3.2 Version identifier (RHD/LHD vehicle)



Figure 66 "Symbol for RHD/LHD vehicle"

When version information is available, this is displayed as a symbol underneath the part number. The associated text information is displayed as a **picture title**/tooltip.

ien **H** ⊗ ⊗

RHD vehicle

Left-hand drive vehicle

Manual transmission

Automatic transmission

Note: The version identifiers can also be combined one below the other

(e.g. LA=LHD vehicle, automatic transmission \rightarrow

>	\$.)
		,

4.4.3.3 Footnotes

Footnotes provide important information which must be taken into account during part selection. Clicking on the link displays the footnote in a separate window. The following types of footnote exist:

- Text footnotes
- ES1 code

Text footnotes

Text footnotes provide other text information to indicate whether a part number is valid for the selected vehicle. A **hyperlink** can be displayed in a text footnote. Clicking on the hyperlink opens a new dialog window.



Figure 67 "Text footnote as hyperlink"

tes	×
97 03 AIR SUSPENSION STRUT	ē
Text	
PART MUST BE CHECKED FOR CURRENT FLASHWARE AFTER INSTALLAT ION	
PART IS ONLY OR ALSO SUPPLIED AS RECONDITIONED PART	
	ок
	tes 97 03 J AIR SUSPENSION STRUT Text PART MUST BE CHECKED FOR CURRENT FLASHWARE AFTER INSTALLAT ION PART IS ONLY OR ALSO SUPPLIED AS RECONDITIONED PART

Figure 68 "Text footnote details"

ES1 code

The ES1 code (supplementary code 1) is essential for

- Quantity/length specifications and container sizes (see chapter 8)
- Remanufactured parts (e.g. ES1 code 80 = remanufactured new part, see <u>chapter 4.4.3.8</u>)

4.4.3.4 Color selection for part number

Color footnotes are required for **color/equipment-dependent** parts identification. The code information in the color footnote can be used to determine the corresponding **ES2 code**. The ES2 code is attached to the part number and defines e.g. the color.

Note: In special cases, the color code must be determined manually using the vehicle data card.



Figure 69 "Hyperlink for color footnote"

Color selection fo	or part number		×
A 212 725 01 71 TRIM			Ē
ES2	Color	Validity	
9 051	BLACK		
		Ad	d to shopping cart

Figure 70 "Detailed information of color footnotes"

If no color information is available, this is indicated using the **E** icon.



Figure 71 "Color part, color information not available"

4.4.3.5 Plant information

Plant information (known as "**ident end number**" in EPC) indicates whether a part number is valid for the selected vehicle based on the end number, a date or the model year. Digits 9-14 of the identification number of the vehicle/major assembly are designated as the end number. The identification number of the vehicle or major assembly can be seen in the data card.



Figure 72 "Plant information"

Plant information						×
A 212 430 28 29 VACUUM LINE					ē	
Туре	Date	Plant	ID	Model year	Information	
from	2011-10-31	А, В	A556108			
from	2011-10-31	L, V (CKD)	L022939			
from	2011-10-31	L, V (CKD)	V001831			
						_
						ок

Figure 73 "Plant information with detailed information"

Plant in	nformation					×
A 212 430 1	3 29 LINE					ē
Туре	Date	Plant	ID	Model year	Information	
upto	2011-10-31	А, В	A556108			
upto	2011-10-31	L, V (CKD)	L022939			
upto	2011-10-31	L, V (CKD)	V001831			
						ок

Figure 74 "Plant information with detailed information II"

4.4.3.6 SA/Component information

SA/component information is generally only displayed in the parts list for commercial vehicle parts. SA/component information represents the variant parts list (SAA) and designates the parts list of a particular product or major assembly variant.

Note: Before adding a part number to the shopping list, the SA/component information must be assessed.



Figure 75 "SA/component information"

Clicking on the **SA/components** link displays the SA/component information window. The **SA/component information** window contains the text description of the SA/components and their change sequence numbers.

SA/component information			\times
A 906 350 39 10 AXLE SHAFT			6
SA/components	Designation	SAA codes	
Z 504.008	SV REAR AXLE SHAFT	Z 504.008/89 - SV REAR AXLE SHAFT	
			ОК

Figure 76 "SA/component information II"

SA/components
 Contains the SA/components with the possible change sequence numbers of the selected part item.
 Describes the SA/components with the respective change sequence numbers.
 SAA codes
 Describes the variant parts list (SAA) and designates the parts list of a specific product or major assembly variant.

4.4.3.7 Replaced by/optionally

"Replaced by: ..."



Figure 77 "Replaced by"

If a part number is marked with the additional information **Replaced by**, the part number has been replaced by a newer part number.

Note: If a part number marked with **Replaced by** has a footnote, the footnote must be assessed as it may contain the note "Use up old part number". Clicking on the **Replaced by** link, opens a window with detailed information on the replacement parts.

Please note: A column with the availability indicator has been added to the dialog box for replaced parts. With this additional information, it is possible to identify the most readily available part and select it for transfer to the shopping cart. The user setting for the availability request must be activated.

Replacement details					\times
A 223 460 85 02 STEERING GEAR					
Alternative parts are available. Please select the original or an alternative part. Please check footnotes as necessary					
Your selection	Part number	Oty	Designation	Delivery Date	
• Original part	A 223 460 85 02	1	STEERING GEAR	⚠	
○ Genuine remanufactured part	A 223 460 85 02 80	1	RACK A PINION STR. GEAR	\triangle	
O Current part	A 223 460 58 03	1	STEERING GEAR	Δ	
○ Genuine remanufactured part	A 223 460 22 03 80	1	RACK A PINION STR. GEAR	Δ	
				Add to shopping	g cart

Figure 78 "Detailed information on replacement details"

The dialog appears automatically as soon as a part for which **"Replaced by"** parts exist is added to the shopping cart. This allows you to decide specifically between all the parts offered, taking into account the availability.

Note: Please observe the following when transferring **included ancillary parts** to the shopping cart: If the replaced part has included ancillary parts, the replaced part is shown together with the included ancillary parts, and this then illustrates exactly what has been replaced. When copying a part that includes ancillary parts, these are then also copied to the clipboard. You can define the separator used between the copied part numbers in the settings as usual.



Figure 79 "Transferring included ancillary parts to the shopping cart"

"Optionally: ..."



Figure 80 "Additional information for Optionally"

If a part number is marked with the additional information **Optionally**, then there are variants of a part with the same design, e.g. from different parts manufacturers.



Figure 81 "Pop-up window with Optionally information"

4.4.3.8 Remanufactured parts

Remanufactured parts are characterized by the fact that the customer benefits from a significant price discount compared with a new part and receives an attractive refund value for the old part. The parts are always fully overhauled and correspond to new parts in terms of performance and warranty. Furthermore, the remanufacturing process makes an important contribution to environmental protection.



Figure 82 "Remanufactured parts available"

Remanufactured parts					×
	A 223 460 85 02 STEERING GEAR				A
I	Further parts are available. Please select the original Please check footnotes as necessary	part or a remanufactured part.			
	Your selection	Part number	Qty	Designation	Delivery Date
	Original part	A 223 460 85 02	1	STEERING GEAR	Δ
	○ Genuine remanufactured part	A 223 460 85 02 80	1	RACK A PINION STR. GEAR	Δ
					Add to shopping cart

Figure 83 "Detailed information on remanufactured parts"

Clicking on **the exchange part symbol** opens a dialog box with an exchange part selection. Selecting the exchange part transfers the part with ES1 code 80 to the cart.

If you directly add a part for which **"Alternative parts"** exist to the shopping cart, a dialog box with a replacement part selection appears automatically and you can decide specifically between all the parts offered, taking into account the availability.

4.4.3.9 Display of WIS references

The parts list shows you WIS references in the form of links. Clicking on the link takes you to WIS without opening the footnote beforehand. You can activate or deactivate this function in your user settings (see <u>chapter 2.6.4</u>).



Figure 84 "Display of WIS references"

4.4.3.10 Accessing WIS documents

If, for example, you need information on other required parts such as rivets and adhesives, basic data (e.g. tightening torques) or special tools if a body repair is required, you can find all this information in the quick-release repair instructions in XENTRY WIS.

In the parts list, the WIS symbol indicates that a XENTRY WIS document exists for a part.



Figure 85 "Displaying WIS documents"

Clicking opens a dialog in which a list of all available repair documents is displayed. Clicking on the linkout of the required document opens a new tab and you will be sent straight to this document in XENTRY WIS.

KENTRY WIS		×
223 423 87 00 PISTON	HOUSING	
Document number	Title	180
ar42.10-p-0080s	Remove/install rear-axle brake caliper	F
ar42.10-p-0120s	Check thickness and condition of brake disks	Open WIS docume
ar42.10-p-0240s	Remove/install rear axle brake disk	Ľ
ar42.10-p-1710s	Remove/check/install rear axle brake pads	Ľ
ar42.10-p-0006s	Remove/install brake cover plate of rear disk brake	
ar42.10-p-0270rg	Check compound brake disks	
		Close

Figure 86 "Calling up a WIS document"

E	XENTRY Portal XENTRY WIS		R		₼	Ξ	
Vehicle	W1K2 [CAR, 22303	0 3 350 d 3edan, 656929 80 230293, ***** ******]	F	団		0	
>>	Search options > Document nu	iker > Hitlist > Display				^	
	A Safety information		88	□ €	> <	4	
	Document section:						
14	Select 0						
550	AR42.10-P-0080S	Remove/install rear-axle brake caliper 06.04.2022					
+	Model 223						
•							
	Modification notes						
	21.03.2022 Document re	ISEO.					
	:						

Figure 87 "Document in XENTRY WIS"

Note: Separate XENTRY WIS authorization is required for this function.

Note: This search only works if the vehicle was determined using the FIN/VIN.

4.4.3.11 Calling up relevant XOT work items

To further optimize your work process, XENTRY Parts Information provides all users with XOT authorization with a qualified linkout directly to XENTRY Operation Time.

If you are in the FIN context, a corresponding XOT symbol is available to you both in the symbol panel and in the parts list, which forwards you to XENTRY Operation Time in the vehicle context.

The XOT symbol in the parts list indicates that work items relevant to a part exist in XENTRY Operation Time.



Figure 88 "Calling up XOT operations"

If you have clicked on the XOT symbol in the parts list, a dialog opens with working hours matching the selected part and the corresponding XOT linkouts.

Click on the linkout of the desired work item to open a new tab, taking you directly to this item in XENTRY Operation Time.

XENTRY Opera	tion Time		×
A 223 423 87 00 PIST(DN HOUSING		j
The following operations v	vere found for the category searched for:		
Operation number	Description		
02-0343	Operations: Replace brake lining of rear axle, acc. no.: 42 960 04, code: 22P4296004		
02-0841	Operations: Replace brake lining of rear axle, acc. no.: 42 960 02, code: 21P4296002	Ľ	
02-0842	Operations: Replace brake lining of rear axle, acc. no.: 42 960 03, code: 21P4296003	Ľ	
10-6601	Replace brake pads and brake disks of front and rear axle (Wheels removed)	Ľ	
10-6602	Replace brake pads of front and rear axle (Wheels removed)		
42-2696	Remove/install 8 brake linings, replace if necessary (Complete wheels removed) On veh. with fixed brake caliper		
42-2848	Remove/install 2 brake linings of rear axle (Complete wheel removed)		
42-2851	Remove/install 4 brake linings of rear axle, replace if necessary (Complete wheels removed)	Ľ	
42-2862	Remove/install 2 brake calipers of rear axle, replace if necessary (Brakepads removed)		
42-2870	Brake caliper support (1) on rear axle Remove/install/replace (if necessary) (Brake linings removed)		
42-2873	Remove/install brake caliper of rear axle, replace if necessary (Brake linings removed)	Ľ	
42-2881	Remove/install 2 brake disks of rear axle replace if necessary (Rrake linings removed)	F4	•
		Close	

Figure 89 "Calling up work item from list"

\otimes	XENTRY Operation Time		Annual Manager Local State State State	Nillion .		R 🏢	⚠	≣
»	Vehicle: W1K223 (S 350 d Sedan)	₩ Transmission: 725015	₩ Vehicle Type: Passenger car	₩ Family: 95 223 S-Class	W Model code: 15 S 350 d (656.929)			J) 🖫
	Search for operation item via text of	or number					٦	%
	Define Construction	ion group/Construction Subgroup	Select Operation items				_	•
	Filter by description or n	number						
	Туре No	Duration	Description					
	🗌 v 🔁 42-2870	5 WU Brake caliper support (1) on rear axle Remov	/e/install/replace (if necessary) (Brake linings removed)				1	
	🗌 v 🗁 42-2848	8 WU Remove/install 2 brake linings of rear ax	de (Complete wheel removed)					
	G 42-1020	3 WU Perform brake test stand run				WIE		
	G 🗁 40-1580	4 WU Remove/install complete wheel				Wis		
	Z 40-1470	1 WU Extra work for: Remove/install wheel and ti	re assembly When mounting with a wheel lift dolly			Wis	1	
	G 40-5075	1 WU Tire pressure monitor system (TPM) activate	8			WIS	()	
	Z 40-1453	ZM Extra work for: Remove/install complete wh	teels, clean components of threaded wheel connection					

Figure 90 "Work items in XENTRY Operation Time"

Note: Separate XOT authorization is required for this function.

Note: This search only works if the vehicle was determined using the FIN/VIN.

4.4.3.12 Display of packages available for the part number



Figure 91 "Display of available packages"

If a part number is included in a package, this is indicated by the **package** symbol. If you move the **mouse over** the symbol, the number of packages with this number is displayed. By clicking on the package symbol, you can open the package overview with a list of packages for this part number.

4.4.3.13 Display of product images for part numbers



Figure 92 "Display for existing images"

By clicking on "Display product image", you can view the real images.

If an image exists for a replacement part number, simply click on the icon for **Display product image** and display the image for the replacement part. You can scroll between images if there are several images for one spare part number.

4.4.3.14 Displaying of additional information

In some cases, you can view additional information such as strength, hardness or dimensions. This gives you additional support when selecting the correct part.

If additional information is available for a part, this is indicated by an information circle icon. Clicking opens a window with the corresponding information automatically.



Figure 93 "Displaying additional information on a part"

4.4.3.15 C74 notes

For a part for which a C74 note exists, an icon is displayed accordingly. After clicking on the icon, the additional notes are displayed.



Figure 94 "C74 Additional Notes on Parts Ordering"

4.4.3.16 Safety-relevant parts/parts subject to redocumentation



Figure 95 "Symbol for safety-relevant parts that may require redocumentation"

Existing information on the safety-relevant part, which may be subject to redocumentation, is displayed symbolically below the part number. The associated text information is displayed as a **picture title**/tool tip.

4.4.3.17 Theft-relevant parts



Figure 96 "Symbol for theft-relevant parts"

An existing information on the theft-relevant part is displayed symbolically below the part number. The associated text information is displayed as **a picture title**/tool tip.

When selecting parts, take the footnotes into account, as the footnote refers to the theft-relevant parts.



Figure 97 "Footnote with information on theft-relevant part"

4.4.4 Further information on part number

More information is displayed to the right of the part number:

- Quantity
- National list price indication (CLP)
- Shopping cart button
- Availability display

The **quantity** contains the intended quantity of the parts for the as-built configuration.



Figure 98 "Add to shopping cart"

When adding the part number to the shopping cart, the availability of the part is checked and displayed accordingly. To display the national list price and availability in the part number information and in the shopping cart, you must activate this in the user settings. You can find more information about this in <u>chapter 9.2</u>.

Use the arrows to change the number of parts required. Clicking the **recycle bin** icon deletes the parts.

Note:

- Parts which are to be installed symmetrically are pre-populated with the corresponding quantity. The quantity can be changed in the shopping cart.
- A quantity of 1 is always set by default.

The quantity transferred from the parts list depends on the as-built configuration of the vehicle. For parts, e.g. goods sold by the meter, with variable order quantities, the quantity must be entered **manually**. The quantity can be entered **without** or **with** decimal places (e.g. 1 or 0.5 or 1.5).

Note: Observe footnotes!

4.5 Identify parts via package selection

You can also identify parts via package selection. The **Packages** tab with the package symbol gives you direct information about available packages and their quantity in SPPS. To add packages to your search, select the **Packages** tab.

The **package selection** list then opens. Use the filter function by entering a package number, a part number or a designation into the filter field. The list is then shortened to match the search criterion entered.

Note: The **Packages** function is available if the vehicle is defined with the FIN/VIN and the SPPS application is currently available to the service operation. The service operation must be authorized to use SPPS and must have accepted the packages in SPPS accordingly.

Note: SPPS packages need to be regularly imported into your DMS (this is normally done by your local IT administrator or package manager).

Vehicle: W1K22303 S 350 d Sedan	(C223_FW)	Color: 040 - Black - standard finish Equipment: 201 - leather black/anthracite	Δ	<u>م</u> ا	Model design	ation or VIN	F	en 🗸
PC > S 350 d Sedan >	Chassis: W1K223030	FW	⊕	i O Y	a B. 2		🞐 H-% [Z 🐺
Chassis Engine Autor	natic transmission 🛛 🌆 🚳				Ľ	<u>۲</u>		0
Package number	Designation			Price (gross	;)	Price type		, î
Package number 🔕	Designation or part number		c					
1001001001	Replace first aid kit			EUR				
1001154001	Service A			EUR				
1001155001	Service B			EUR				
1001157001	Service A with Plus package			EUR				

Figure 99 "Package selection list"

Clicking on a selected package displays the **package details** for the selected package next to the overall list (part number and designation of part as well as quantity of parts/required labor time).

Here you can decide whether you want to transfer **All parts** or only your **Selected parts** to the shopping cart.

Vehicle: W1K223030 S 350 d Sedan	(C223_FW)	Color: 040 - Black Equipment: 201 - I	: - standa leather b	ard finish Ilack/anthracite				\wedge	_C	Ç	্	Mod	el design	ation	or VIN (8	.	en 🗸
PC > S 350 d Sedan >	Chassis: W1K22303(C223_	FW					⊕	i	C		ľ	e.	B 🛙		۳ ۲	<u>ም</u> የ	5% ⊵	1 🗐
Chassis Engine Autor	matic transmission 👘 🚳												Ľ	<u>ک</u>	Q			0
		Price	•		A	1001154001												
Package number	Designation	(gros	ss)	Price type		Part number					De	signati	on			٥	tty	
Package number 🗴	Designation or part number	0				A 0029902017 🗗										1		
1001001001	Replace first aid kit	EUR				A 6541801100 🕊										1		
1001154001	Service A	EUR				A 0019893701 BGA6 🕊										9		
1001155001	Service B	EUR				Operation number		D	esign)	ation					Dura	ation		
1001157001	Service A with Plus package	EUR				1154		Pe	erform	Servi	ice A				15 AV	N		
1001158001	Service B with Plus package	EUR										7-7	Apply color	atod pr	orto		Apply all	norto
1001164001	Replace brake fluid	EUR										_\#	Apply sele	cteu pa		_ #	Apply all	parts

Figure 100 "Add all parts to shopping cart"

In the package detail view, you have the possibility to select the desired parts by clicking on the line with the part number.

Vehicle: W1K22303(S 350 d Sedan	(C223_FW)	Color: 040 - Black - stan Equipment: 201 - leather	dard finish black/anthracite			∆C	Q N	odel designat	ion or VI	N 🕲		• •
PC > S 350 d Sedan 3	> Chassis: W1K2230	v			€	i O	T 🛱		唱	⁰ ਾੁਾ ਦ	× 🗠 1	,
Chassis Engine Auto	omatic transmission 🧤 🚳 🥙							<u>و</u> ع	Q		(D
		Price		1001154001								I
Package number	Designation	(gross)	Price type	Part number			Design	ition		Q	ty	1
Package number 🙁	Designation or part number	0		A 0029902017 🕊						1		l
1001001001	Replace first aid kit	EU		A 6541801100 🕊						1		
1001154001	Service A	EU		A 0019893701 BGA6 🗗						9		J
1001155001	Service B	EU		Operation number		Designat	ion		Du	uration		
1001157001	Service A with Plus package	EU		1154		Perform S	ervice A		15	AW		1
1001158001	Service B with Plus package	EU										
1001164001	Replace brake fluid	EU						Apply selecte	a parts	_ ₩ ·	Apply all parts	

Figure 101 "Add selected parts to shopping cart"

Note: When you transfer individually selected parts from a package, the specified package price is no longer valid.

Filter function for package selection

When there is a long list of packages for a FIN/VIN, the **filter function** is helpful in order to narrow the selection down to a manageable list. To do this, enter a number or part of a term under package number and/or under designation as a search criterion, e.g. "brake". The package list is then shortened automatically to match the search criterion entered.

Vehicle: W1K22303 S 350 d Sedan	(C223_FW)	Color: 040 - Black - standard finish Equipment: 201 - leather black/anthracite		▲ (Q Model des	ignation or VIN	en v
PC > S 350 d Sedan >	Chassis: W1K22303 🖉 > C22	3_FW		€ i	d y 🚘 🖪	wis Te q	🦉 tr 🖂 📜
Chassis Engine Autor	matic transmission i 👘 🚳					ব্ৰি ি	0
Package number	Designation			Price (gross)		Price type	
Package number 🔕	inst		٢				
1001611001	Remove/install 2 road wheels			EUR			
1001611002	Remove/install 2 road wheels (with a whe	el lift dolly)		EUR			
1001612001	Remove/install 4 road wheels			EUR			
1001612002	Remove/install 4 road wheels (with a whe	el lift dolly)		EUR			
1401450001	Remove/install 4 road wheels			EUR			
1401450002	Remove/install 4 road wheels (with a whe	el lift dolly)		EUR			
1401590001	Remove/install 2 road wheels			EUR			
1401590002	Remove/install 2 road wheels (with a whe	el lift dolly)		EUR			

Figure 102 "Filter function for package selection"

4.6 Information on the navigation bar

4.6.1 Dynamic navigation path

PC > E 350 BLUETEC / D > Chassis: W	DD21: 945 🛄 > D21 > 42 BRAKES >	030 FRONT WHEEL BRAKE 👻
Chassis Engine Automatic transmissio	n 🖏 🐢	030 FRONT WHEEL BRAKE
	<u> </u>	045 REAR WHEEL BRAKE
Тор 10 л «		o60 BRAKE BOOSTER പ്രിന
42 - 060 BRAKE BOOSTER	10 A 204 421 31 81	064 HYDRAULIC UNIT
49 - 218 EXHAUST SYSTEM FOR FOUR	BRAKE CALIPER	090 BRAKE LINES
32 - 154 SPRING STRUT AND SPRING	EFT PARTS KIT WITH GOIDE SLEEVE	145 FOOT OPERATED PARKING BRAKE

Figure 103 "Dynamic navigation path for FIN/VIN qualification"

Once the vehicle has been defined with FIN/VIN, the navigation consists of the following basic elements:

- Assortment class
- Sales designation of the vehicle/major assembly (e.g. > E250 CDI)
- Chassis/major assembly model designation (e.g. > Chassis: 212203 1A xxxxxx)
- Catalog number (e.g. D21)

After selecting the desired group and subgroup, the navigation path is supplemented with the **number** and **designation of the group** (e.g. > 42 Brake system) or subgroup. You have the possibility to select a new subgroup directly from the navigation path.

If you are performing SA navigation, the navigation path is not supplemented with a subgroup but with the **SA number** incl. designation and the SA version ("SA change sequence number"). If partially qualified vehicle determination has been carried out with a model designation and the vehicle has several country-specific catalogs, you can switch between the catalogs at any time.

Chassis	: C202022 🖵 >	44V ~	
Chassis	Engine 🔻 Auto	a 44∨	al transmission
Main gr	oups	44W Valid for CA,US	
24 ENGIN	IE SUSPENSION		

Figure 104 "Country-specific catalog selection"

When changing from the chassis to a major assembly, the catalog number of the selected major assembly is displayed in the navigation bar (066).



Figure 105 "Displaying the major assembly catalog"

4.6.2 Outstanding service measures (SM) function

If there is an **outstanding service measure**, this is indicated by the **warning triangle** symbol \triangle above the symbol function bar. If no service measures are pending, the symbol is displayed in black \triangle and if the outstanding service measures could not be determined, the **warning triangle** is displayed in gray \triangle .

Vehicle: W1K297 (C297_FV) EQS 580 4MATIC	Color: 799 - Diamond white - Metallic finish Equipment: 811 - Leather / nappa / semi-aniline - Black / anthracite			<u>^</u>	C <	Model desig	gnation or VII	Ŕ	en 🗸
PC > EQS 580 4MATIC > !Fahrzeug: W1K297	C297_FV > Visual navigation	€	i	O Serv	ice measures	i 🦑 🛛) "B (Ľ⁄.	🗠 👳
!Fahrzeug Electric motor Electric motor 2 0 🔥	s 💖					Ľ			0

Figure 106 "Outstanding service measures"

You can open the service measure by clicking on the **warning triangle**. The **SM** appears with the following information: Title of SM, DC (damage code), non-operational time and expiry date of SM. This information should be provided to the customer and an appropriate appointment should be made to perform the outstanding service measure.

Outstanding	service measure	S	\times
Description			
22P5496203 Pe	rform SCN coding in inst	rument cluster control unit	
Kind	Damage code	Expires in (d)	
KDM_WA	5496203	1911	
Description 21P5892208 End	close printed operator's	manual, replace if necessary	
Kind	Damage code	Expires in (d)	
			Close

Figure 107 "Details of outstanding service measures"

4.6.3 A further concern for the current vehicle

It is possible to create another concern with the same vehicle context.



Figure 108 "Add additional concern to shopping cart"

After pressing the button, a new concern with the **same vehicle** will be added to the **same shopping cart**. An information message is displayed in the lower part of the window.

\mathbb{A}	Information
A new o	concern has been created.

Figure 109 "Notification about additional concern"

4.6.4 Quick vehicle change

You can also define a new vehicle by entering a new FIN or model designation in the search field and start a new search.



Figure 110 "Quick vehicle change function"

After entering the incomplete vehicle model designation, e.g. the first 4 or 5 characters of a vehicle model designation, and confirming with the Enter button, you will be shown the corresponding vehicle model designations (including the sales description) for selection.

XENTAT Parts Information Vehicle: C223131 (C223_FV) S 350 d 4MATIC Sedan (long wheelbase)	Please cho	ose a model:	×	9	Q 2120	2		×	iii Zi	en v
PC > S 350 d 4MATIC Sedan (long wheelbase) > 1	Filter 21202				÷	i	Y	B.		1
Pahrzeug Engine Automatic transmission	21202 0	E 300 CDI Sedan								0
Тор 5	212021	E 300 CDI Sedan								
88 - 030 Front bumper	21202 3	E 350 CDI Sedan, E 350 CDI Sedan /E 350 d Sedan								
40 - 015 Wheels	212024	E 350 BlueTEC Sedan								
67 - 015 Windshield 72 - 030 Front locking system	21202 5	E 350 CDI / E 350 d Sedan, E 350 CDI Sedan								
54 - 077 Control units/fuse boxes/rel	21202 ó	E 350 BlueTEC Sedan / E 350 d Sedan								
Main groups	21202 7	E 300 BlueTEC Sedan / E 300 d Sedan								
08 Electric drive/hybrid drive										
21 Major assembly detachable parts 24 Engine/transmission suspension		Set	lect model							

Figure 111 "Quick vehicle change function with vehicle model designation selection"

With the shopping cart symbol, you determine whether your concern is created in the same or in a new shopping cart.



対 Same shopping cart

5 New shopping cart

4.6.5 Information on symbol function bar

Once the vehicle has been defined, a symbol function bar appears in the upper area of the window. This bar is dynamic, i.e. the more precise the vehicle definition is, the more symbols can be used in a search e.g. vehicle data card.



Figure 112 "Vehicle context-specific symbol navigation bar"

The meaning of individual symbols and their functions are described in more detail below.

4.6.5.1 Advanced search with vehicle data

Additional information can be found in chapter 10.2.

4.6.5.2 Show additional information



Figure 113 "Show additional information"

Clicking on Show additional information opens a new window. The additional information consists of the six-digit model designation, the sales designation and a short description of all the items listed in the navigation path, e.g. engine, transmission. This allows you to see all of the options for your search.



Figure 114 "Additional information"

Clicking on **Close** closes the window again.

4.6.5.3 Switching to model designation

If you entered a FIN when defining the vehicle, then you can choose between the FIN and a model designation. All you need to do here is click on the **Switch to model designation** button.

€	i	P	Y	<u>r</u>	P.	wis	م	Ľ₩ ₩	Ľ	\simeq	1
		Swi	tch to i	model de	signatio						

Figure 115 "Switching to model designation"

A dialog then appears with a message stating that the selection of the main group and sub-group will be reset.



Figure 116 "Note on switching to model designation context"

After confirming the dialog, the system switches to the model designation and the button is highlighted accordingly. You can see this in the navigation. You can switch back to FIN/VIN by clicking on the button again.



Figure 117 "Switching to FIN"

4.6.5.4 Show/change filter

Further information about this can be found in <u>chapter 5</u>.

4.6.5.5 Show vehicle

Further information about this can be found in <u>chapter 6</u>.

4.6.5.6 Show notes

Further information about this can be found in <u>chapter 7</u>.

4.6.5.7 Bring up WIS with current vehicle

You can start the Workshop Information System (WIS) from within XENTRY Parts Information. When you do this, the vehicle identification number (FIN/VIN) and, if a main group has already been selected at this time, the main group are sent to WIS. Insofar as the main group in both systems is identical, then this is called up straight away, otherwise the main group has to be manually selected in the WIS. To start the WIS, all you need to do is click on the **Bring up WIS with current vehicle button**.



Figure 118 "Bring up WIS with current vehicle"

4.6.5.8 Create XSF ticket

For further information, please refer to chapter 12.2.

4.6.5.9 Shopping cart

This icon has a shopping cart Mouseover preview for the current search. Here you can see all of the parts placed in the shopping cart for the current job, their availability, the number of the parts and the associated national list prices at a glance. The part in the shopping cart can be deleted again here. If a part is required in greater or lower quantities, the quantity can be changed accordingly.

i OYa	🔒 🖪 🎘 🖻) "E ⁶ ", t% [Z, 🐺
Part number	Designation	Quantity/Availability	CLP ①
A0315456726 🖵	CLUTCH HOUSING	1 🗘 🖑 📐	N/A
A2234238700 🕊	PISTON HOUSING Left parts kit	1 \$ 世 🛆	N/A
A2234234300 🕊	BRAKE CARRIER For left brake caliper	1 🗢 🔟 🛕	N/A

Figure 119 "Shopping cart mouseover preview"

Clicking on the shopping cart icon takes you to the shopping cart detailed view. Additional information about this can be found in <u>chapter 9.2.</u>

5 Show/change filter



Figure 120 "Filter settings - All filters are active"

The parts search function allows filtering of the results. The possible filters are determined in the context of the FIN and are all activated initially. This gives you a specific quantity of matches.

Selections and changes are made by clicking on the **filter icon** to the right of the navigation path on the main screen of XENTRY Parts Information.

Note: Not all filters are possible depending on the FIN. All of the settings in the **Filter settings** window are **temporary**. This means that the settings are only valid for the active vehicle data. If a parts search is carried out afterwards with different vehicle data, the **default filter** is automatically activated for the new context.

All grayed out filters cannot be applied in the current context. Filters are changed by clicking on **Apply filter** and the new results are displayed directly. Depending on the number of active filters, the display of the filter symbol changes.

The possible variants are displayed below:

 ∇

- **Y** "All filters are active" Filter is completely filled in
 - "Some filters are active" Filter outline is displayed
 - "NO filters are active" Filter is crossed out

Vehicle: W1K223 (C223_FW) S 350 d Sedan)	Colo Equi	r: 040 - Black - Standard finish pment: 201 - Leather - Black / anthracite		A D Q Mod	lel designation or VI	en v
		C223		÷	i 🦻 📈 🛱 🖪 🞇	۲۵ ۲۵ ۲۵ ۲۰ I	y 🛒
			Filter settings	×			
Тор 5 л «			Ŭ.				
			Model designation filter		170 0 00		
			Data card SA filter				
Main groups					40 20		
			Steering filter			C \$220	
			End number filter				
			Iransmission filter				
			Expanded color filter				
			Extended code analysis				
			Spring filter				
030 Front wheel brake 🕜 045 Rear wheel		C 060 Brake booster	Cancel	Apply filter			

Figure 121 "Filter settings - NO filters are active"

For parts that are valid for several model designations, the model designation validities are displayed immediately in the parts list. This function is available when you access the system with a model designation or when you deactivate the filters.



Figure 122 "Validity display for model designation types"

The meanings of the individual filters are explained below:

Мос	lel designation filter
Prer	equisite: The model designation is determined in the system.
	Filters for model designation-specific information in the parts search.
	Note: The SA list only lists the SAs which are valid for the corresponding model designation.
	All of the parts information within a catalog can be accessed. Parts information which is not
	valid for the selected model designation is also listed.

Data card SA filter

Prer	equisite: Vehicle/major assembly ID number is determined in the system. The data card is
stor	ed.
\checkmark	SA information is filtered based on the data card and taking the selected group into account.
	The codes of the data card taken into account during parts identification.
	Note: Codes are not yet taken into account for older model designations and major
	assemblies.
	Allows access to the information of all installable SAs taking the model designation and group
	into account. The codes of the data card are no longer taken into account.
	Note: The data card SA filter should be switched off under the following circumstances:
	When identifying parts relating to retrofitting.
	If there are inconsistencies between the data card and parts documentation.
SA v	variant filter
Prer	equisite: The vehicle/major assembly identification number is defined in the system. The data
card	is stored. The data card SA filter is activated.
\checkmark	SA change sequence number information is filtered based on the data card and taking the
	selected group into account.
	Allows access to the information of all installable SA change sequence numbers taking the
	selected model, group and SA into account.
	Note: The SA variant filter should be switched off under the following circumstances:
	When identifying parts relating to retrofitting.
	If there are inconsistencies between the data card and parts documentation.
Stee	ering filter
Prer	equisite: The vehicle/major assembly identification number is defined in the system.
\checkmark	The parts information is filtered based on the transmission version (automatic or manual) and
	the group. The information for the transmission version is taken from the data card or major
	assembly identification number.
	The information from all transmission versions can be accessed, taking the selected model
	designation into account.
End	number filter
Prer	equisite: Vehicle/major assembly ID number is determined in the system. Chassis, engine or
body	y are selected as the catalogs.
\checkmark	The parts information (including footnotes) is filtered based on end number. The last 6 or
	7 digits of the vehicle/major assembly identification number are evaluated depending on the
	structure of the numerical code.
	The end number is not taken into account during selection.
	Note: It may not be possible to filter end numbers for individual major assemblies. In these
	cases, a corresponding note is displayed.
	The end number filter is temporarily deactivated.
	Parts must be selected manually.
	After exiting the corresponding literature section, the filter functions are automatically
	reactivated.

Trar	nsmission filter
Prer	equisite: The vehicle/major assembly identification number is defined in the system.
	The parts information is filtered based on the transmission version (automatic or manual) and the group. The information for the transmission version is taken from the data card or major assembly identification number.
	The information from all transmission versions can be accessed, taking the selected model designation into account.
Expa	anded color filter
Prer	equisite: The vehicle/major assembly identification number is defined in the system.
V	The parts information is filtered based on the color codes (ES2 code). The information for filtering is taken from the color information in the data card. Only parts for which an ES2 code can be found will be displayed.
	The information for all color codes of the selected vehicle can be accessed. Note: In isolated cases, an item may be indicated as " not valid " even though it is valid for the vehicle. This effect occurs when there are multiple codes of equal status in the color footnote. In this case, this filter should be temporarily deactivated.
Exte	ended code analysis
Prer	equisite: The vehicle/major assembly identification number is defined in the system.
✓	The parts information is filtered based on a weighting of the code information of the vehicle. The information for filtering is taken from the code information in the data card.
	The information for all codes of the selected vehicle can be accessed.

Note:

Data filters must be changed or switched off:

- If retrofits have not been documented in VeDoc
- If you want to display retrofitting information (which parts can be installed on the vehicle?).

6 Show vehicle/data card



Figure 123 "Show vehicle"

Data card

Information from the data card is required for correct parts identification (e.g. checking footnotes, validities, codes, SAs, construction kits etc.). The prerequisite is that system must be accessed with a complete and valid vehicle identification number. The detailed information is recorded under the respective data card tabs.

In addition, the data card symbol is displayed next to the main group, indicating that AO texts exist in the main group.

The data card can also be opened by clicking on this symbol, or automatically when you open the relevant main group for the first time.



Figure 124 "AO texts in main group"

Note: Tabs without information content are not displayed. By selecting **Show all tabs**, all available tabs become visible.

Note: The data card is displayed directly from VeDoc through a service interface and is thus always up-to-date. The **EC approval number** and **EC approval date** are also shown.

				Veh	icle datacar	d				****						en 🗸
Data card Major ass	emblies Codes	VPD data	a Eq	uipment	Genuine	majora	assemt	bly								
đ																
Vehicle identification numb (VIN)	er W1K223	e d	•													
Vehicle model	S 350 d Sec	lan														
Order number	0223161540)														
Production number	8655965															
Production plant	P0500															
Shipment date	06.05.22		_													
EC approval number	e1*2007/4	6*2115*06														
EC approval date	23.09.21															
Codes	01U 02B	040U 052	0B3 0	U1 110	14U 16U	17U	194	198	1A7	1B3	200A	201A	218	21A	229L	233
	235 243	249 255B	266 2	75 282	292 2A9	2B7	2U1	2U8	2XXL	321	325	332B	33U	351	355	365
	367 383	3V1 421	475 4	89 4A7	502 513	51B	51U	534	537	546	581	587	5A1	628	642	6A4
	6P5 70B	726 79B	7A1 7	A6 7B4	802 868	873	881	883	891	897	8B1	8U1	8U8	927	942	969
	971 998	A020 A104	A190 A	280 B13	F223 FW	G011	GA	GA7	H02	HA	K13	K27	K32	K33	K34	K37
	K40 K41	L L2B	LS1 N	1013 M29	M656 P20	P44	P64	PBG	R01	R38	R7H	U01	U10	U12	U19	U22

Figure 125 "Detailed information on vehicle information"

You can also create a **note** for the data card. Further information about **creating notes** can be found in <u>chapter 7</u>.

If a major assembly that has been installed in the meantime is not shown on the data card because it has not yet been documented in VeDoc, then you have an option to show the originally installed major assembly. All you need to do here, is click on the **Genuine major assemblies** tab. Now you can search for the replacement parts using the major assembly installed at the factory as the basis. Only the displayed major assembly number has to be entered into the Part Jobs entry screen/search.

Note: The major assembly identified in this way may not correspond to the installed configuration.

				Veh	icle datacard	en 🗸
Data card	Major assemblies	Codes	VPD data	Equipment	Genuine major assembly	
6 6						
Factory engine	e number	656929802	30293			
Factory engine	e item number	A65601094	02			
Factory transm	nission number	7250150473	36664			
Factory transm	nission item number	223270790	0			

Figure 126 "Data card: Genuine major assemblies"

A list of the existing SAA numbers is displayed in the data card. The list can be narrowed down with filters. The Group filter allows you to identify the installation location and also filter by a main group.

			Vehicle datacard			en 🗸
Data card Major assemt	blies Codes SAA	numbers	VPD data Equipment	FO texts	Genuine major asser	mbly
@ C						
Number	Group	Desigr	nation	Q	uantity	Use
Select filter	42	Selec	ct filter		Select filter	Select filter
50401210	42	SV BRA	AKE COVER PLATES REAR	AXLE 1		Rear axle
50401310	42	SV BRA	AKE CABLE	1		Rear axle
50401312	42	SV BRE	EMSSEILZUG	1		Rear axle
50440821	42	SV DIS	K BRAKE	1		Rear axle

Figure 127 "Data card: SAA numbers"

Note: When searching with a VIN/FIN, the "**Show vehicle**" icon appears in numerous dialog boxes, allowing you to go directly to the data card.

7 Creating notes

During your search, you can create **notes** on the main and subgroups, the picture chart, the part number and the data card. To do so, simply click on the **Notes symbol**.

Chassis Engine Automatic transmiss	
Top 5	Add user note ×
	Catalog C223 FW
67 - 015 Windshield	
42 - 030 Front wheel brake	Please do not enter any personal data (incl. any VINs/FINs) in the notes!
88 - 030 Front bumper	Tonic
42 - 045 Rear wheel brake	. et a
40 - 015 Wheels	Note text
Main groups	
40 Wheels	Visibility of note visibility of note visibility of note
41 Propeller shaft	
42 Brake system 🗖 🗭	Close Save
46 Steering Create new note	Ш слав. шоло, (штал шол).
47 Fuel system	
49 Exhaust system	300
50 Cooling/auxiliary heating	40 A 000 421 36 48 Quantity: 2 204
52 Engine compartment lining/air	Breather valve, left and right
intake	III Code: M656+(M22/M30):
54 Electrical equipment and	Image ID: drawing_PV000.010.060.315_version_011_usage_SVG
030 Front wheel brake 🗹 045 Rear whee	I brake 🗭 060 Brake booster 🧭 064 Hydraulic unit 🧭 090 Brake lines 🗭
40 mg 20 mg	

Figure 128 "Create notes on main group"

By clicking on the **Notes available** symbol, you can view all notes created for this main group or edit or delete these notes.

CI	assis	Engine Automatic trans	mission 🖧	- F 🧖			
То	p 5	^	«				
67 42 88	- 01 - 03 - 03	ser and market	notes				×
42	- 04	Model / Last changed			Topic/text		
40 Ma	- 01 1 in W	User note THOVEIT 22.05.23 11:31			Bremsen		Û
40 41 42 46 47	Propel Brake Steerin Fuel sy	ler shaft system ng Notes available ystem	20	A UOU 421 43 05 BLEED VALVE For left and right brake cal	liper 30);	Guantity: 2 ♥ ●	
49 50 52	Coolin Engine intake	st system g/auxiliary heating e compartment lining/air	40	A 000 421 36 48 * DUST CAP Breather valve, left and rig I Code: M656+(M29/M	ht 30);	Quantity: 2	Image ID: drawing DV000 010 060 315 version 011
030	Front w	teatreconfiguration and the local and the lo	wheel brake (060 Brake booster	064 Hydraulic unit 🕑	090 Brake lines 🗹	mage io. drammg_, vooo.010.000.013_version_011

Figure 129 "Create notes on main group"

You can also define the visibility of your note e.g. to specify whether it should be displayed in the main group or subgroup.

Chassis Engine Autom	atic transmission 🖧 💕 🧬	
Тор 5	Add market note	\times
67 - 015 Windshield 42 - 030 Front wheel brake 88 - 030 Front bumper	Catalog C223_FW Please do not enter any personal data (incl. any VINs/FINs) in the notes!	
42 - 045 Rear wheel brake 40 - 015 Wheels	Topic Note text	
Main groups 40 Wheels 41 Propeller shaft	Visibility of note with the group (42) with the subgroup (045)	
 42 Brake system 46 Steering 47 Fuel system 	Close	Save
 49 Exhaust system 50 Cooling/auxiliary heat 52 Engine compartment l intake 	ting + 0 A 000 421 36 48 Quantity: 2 * DUST CAP Breather valve, left and right TH Code: M656+(M29/M30):	
54 Electrical equipment a 030 Front wheel brake 🕑 (and Image ID: drawing_PV000.010.060.315_1 Image ID: drawing_PV000.010.060.315_1 Create new note Create n	/ersion_011_

Figure 130 "Create notes on subgroups"

You can create **notes** on the part number, the picture chart and the data card during your search. To do so, simply click on the **Notes symbol**.

	ل 🖾 🖾 🖿 🖾 👘 الم	
10	A 223 423 87 00 Cuantity: 1	
	Left p;	×
	🔗 👂 Part number:A 223 421 53 00	
	Please do not enter any personal data (incl. any VINs/FINs) in the notes!	
10	A 223 PISTOI	
	Right Note text	
	Image: Color of the state	&
20	A 000 always with this part number in the catalog (C223_FW)	
	Precisely nere (model designation: C223030 / group: 42 / subgroup: 030) BLEE	
	For lef	

Figure 131 "Create notes on part number"
By clicking on the Notes available icon, you can view all notes created for this part number.



Figure 132 "Display notes on part number"

You also have the option of creating a note for the entire picture.

10	A 223 421 53 00 FIXED CALIPER	Cuantity: 1	Create	e new note
	Eeft parts kit	arket note		×
	🔗 👂 🛈 🖷 Image: drav	wing_PV000.010.060.298_version_003_usage_SVG	i la	
10	A 223 421 54 0(FIXED CALIPER	ot enter any personal data (incl. any VINs/FINs) in the notes	lotes!	
	Right parts kit E Code: M656			
	8 P 🛈 📓 Note text			
20	A 000 421 46 6 BLEED VALVE For left and righ	note andard Catalogs this catalog (C223_FW)		
40	A 000 421 17 48		Close Save	

Figure 133 "Create notes on entire picture chart"

You can also create a note about the data card and then have it displayed.

	Vehicle datacard en 🗸
Data card Major assemblie	es Codes VPD data Equipment Genuine major assembly
- C	
Vehicle reate new note	W1K223
(VIN)	
Vehicle model	S 350 d Sedan
Order number	0223161540
Production number	8655965
Production plant	P0500
Shipment date	06.05.22
EC approval number	e1*2007/46*2115*06
EC approval date	23.09.21
Codes	01U 02B 040U 052 0B3 0U1 110 14U 16U 17U 194 198 1A7 1B3 200A 201A 218 21A 229L 233

Figure 134 "Create notes in data card"

€	i	•	T	R	R)@ 0	wis	唱	ي م	۳.	Ľ,	
					Dis	splay not	tes 🕎					

Figure 135 "Display notes"

You can view all of your notes via the **Display notes** button and these are visible to all users at your service operation. In this overview, you can also **change** or **delete** your notes.

ast changed by	Type Time stamp	Validity	Source	Торіс	Note
		223			
aparti -	User note	C212223		- Contraction of the Contraction	campoint Technologist, Whitele plantscold (WAVE-base at perior
	GC0009056	D21			Consequentiate and declarage the dataparty banging, and the Report
	09.12.11 16:26	A2218200856			signing an events in brack element during interaction periods.
					signing memory buy in all instructions of DETECTOR and do not
					stands too ast beaches.
1004	User note	A2223500941		2007	and here the address here we are a first particular
	GC0009056				
	18.06.19 11:08				
800M	User note	A0022307211	and the second second	and the second se	to be adopted by passe delivery and delegances will according
	GC0009056				printed worker of printed
	21.01.20 11:51				
Design of the local division of the local di	User note	E50	Manual Array	B. Dock-belowing	AND ALL ALL
	GC0009056	A0022362205			
	27.01.20 12:01				
0.040	User note	A4538881223			Transformer and the second
	GC0009056				
	10.12.19 13:20				
	User note	123223		April 100	In the set of the second second part of the set of the second second
	GC0009056	222		a tradition of the	
	05.11.13 10:00	A1233200047			
10.00	User note	223		of the second	All the part of the second day in

Figure 136 "Display notes"

8 Identify paints and operating fluids

In order to find paints and operating fluids, click on the **Paints & Operating Fluids** button in the menu on the left side. The search for **Paints & Operating Fluids** can be started directly (without vehicle data) using the **vehicle division selection**. To do so, select the tile for the vehicle division, for example.

«		Paints and o	perating fluids		en 🗸
Home	PC	Cross-country vehicle	Van	smart	
+ New window					
Shopping cart			- 90 .		
Print Print			4		
Shopping lists]			
Q Search					
Standard & Small Parts					
Paints & operating fluids					

Figure 137 "Paints and Operating Fluids with vehicle division selection"

An entry, e.g. 06 – Paints/spray cans, is selected from the list of main groups. In the **subgroup** selection, the subgroup images are displayed as **tiles**.

Paints and operating flu	uds			en 🗸
PC > 06 Paints/spray cans				
Main groups 🛛 🐇	06 Paints/spray cans			
02 Oils	Q		Show pictures 🦲	1
04 Service material	001 Painto/fouch un paint pana	000 Chrow conc		
06 Paints/spray cans	oor Paints/touch-up paint pens	002 Spray cans		
08 Sealant/adhesives	Painwork touch-up paint pen	painweit spray		
10 Greases/pastes		(0) 🔮		
12 Vehicle care	•			
14 Covering tarps				
16 Electrical accessories				

Figure 138 "Main and secondary groups of paints and operating fluids"

By pressing a **secondary group**, e.g. 001 – Paints/touch-up paint pen, the corresponding parts list is displayed.

Paints and operating fluids							
PC > 06 Paints/spray cans > 001 Paints/touch-up paint pens •							
Main groups 🛛 🐇	Main groups 🥢 Filter red						
02 Oils			A				
04 Service material	Part number	Designation/additional information	Quantity				
06 Paints/spray cans		TOUCH-UP PAINT PEN	Quantity: 1				
08 Sealant/adhesives	A0009862150 11 3273	AMARENA RED	谭				
10 Greases/pastes		(1)					
12 Vehicle care	40000862150 11 2501	TOUCH-UP PAINT PEN	Quantity: 1				
14 Covering tarps	A0009602150 11 5501		X				
16 Electrical accessories		TOUCH-UP PAINT PEN	Quantity: 1				
	A0009862150 3504	ENGLISH RED					

Figure 139 "Parts list for paints/touch-up paint pens"

Using the filter function

Use the filter function by entering parts of a part number or a description in the filter field.

Note: In the **Filter** input field, the search is restricted to the text entered:

- The search terms are not case sensitive
- Wildcards (e.g. *) may not be used
- German umlauts (e.g. Ä or Ö) may not be used

You can also start this search from the menu bar, where you can see the vehicle specified for the search at a glance.



Figure 140 "Parts list for touch-up paint pens"

The following information must always be taken into account in order to precisely identify a part number in **Paints & operating fluids**:

- Additional information
- Footnotes must be evaluated

For quantity/length data and container sizes, the **ES1 code** is essential, it must therefore be entered in the shopping cart **manually** for the part if it is not yet available.

Paints and operating fluids						
PC > 04 Service material > 002 Brakes •						
Main groups 🛛 🐇	Filter LUBRICATING PASTE		())	1		
02 Oils						
04 Service material	Part number	Designation/additional information	Quantity			
06 Paints/spray cans		LUBRICATING PASTE	Quantity: 1			
08 Sealant/adhesives	A0009899800	MRA brake caliper 3 g (Klueber)	1			
10 Greases/pastes		[050] WHITH TRANSPORT, STORAGE AND PROCE	_			
12 Vehicle care	40000800800	MPA brake caliner 75 g (Klupher)	Quantity: 1			
14 Covering tarps	X0009899800					
16 Electrical accessories						

Figure 141 "Parts list footnote"

In this case, the **ES1 code** (supplementary code 1) is shown in the footnote.

	Footi	notes	\times
	A 000 9	289 08 07 BRAKE FLUID	ē
	ID	Text	
	011	WHEN ORDERING, PLEASE STATE ADDITIONAL CODE: 11	
	050	WHITH TRANSPORT, STORAGE AND PROCESSING OBSERVE REGULATIONS FOR TRANSPORT OF HAZARDOUS GOODS AND/OR REGULATIONS FOR	DR HAZARI
4			÷
			ОК

Figure 142 "Footnote pop-up window"

The ES1 code can now be entered in the **shopping cart**.

Concern WDD2 Keyword 🖉	1	430)			è 4 🕻 🕭 🖞		
Part number	ES1	ES2	Designation		Quantity/Availability	Country list price		
Click here to manually add	Click here to manually add a part.							
A0009890807	11 E)	0	BRAKE FLUID 1 L		1 🛞	EUR8.93		

Figure 143 "Shopping cart view"

When multiple ES2 Codes are available for a part number, this is indicated by a **symbol** \checkmark in the additional information.

	TOUCH-UP PAINT PEN	
1 000 007 00 50	DETACHABLE PLASTIC PARTS	Quantity: 1
A 000 986 22 50	🖹 [, 050, 100] Specify supplementary code when ordering: 09	Ţ.
	TS TL Color selection available	-

Figure 144 "Hyperlink for color footnote"

When adding a part number with multiple ES2 codes to the shopping cart, a table with all available codes for the part number is displayed as an intermediate step.

Color selection for part number						
A 000 986 22	50 TOUCH-UP PAINT PEN	ē				
ES2	Color	Validity				
• 3442	SILK GLOSS BENGAL RED					
0 7129	GALENA GRAY, SEMI-POLISHED					
0 7167	DEEP DARK GREY					
0 7387	CHAMOIS GRAY					
		Add to shopping cart				

Figure 145 "Detailed information of color footnotes"

With just a few clicks, you can select the desired code number and transfer it to the shopping cart. The ES2 code is automatically transferred to the shopping cart and displayed in the **ES2** column.

Concern WDD21 Keyword 🖉	-	43	6	æ		는 간 🗘 🕁 🗇
Part number	ES 1	ES2	Designation		Quantity/Availability	Country list price $\textcircled{1}$
Click here to manually add a	a part.					+
A0009862250	0	3442	TOUCH-UP PAINT PEN DETACHABLE PLASTIC PARTS		1 💬	EUR 17.72

Figure 146 "Information on ES2 code in shopping cart"

Note: When a part is selected for which only one explicit color number (ES2) exists, the part is transferred to the shopping cart without the query dialog.

9 Manage shopping lists/customer issues

9.1 Shopping cart overview

All saved shopping baskets can be found under the **shopping lists** menu item on the left side. All shopping baskets created with a FIN/VIN within the last 3 months are listed here. The shopping baskets, which contain only one model designation, can also be viewed for a longer period of time. The list can be filtered by the jobs you have created yourself by activating the **Only my jobs** toggle button.

By clicking on the **shopping cart symbol**, the selected shopping cart opens with its content. Individual shopping baskets (searches) can be removed from the list by clicking on the **trash can**.

~	Shopping lists	3				Only my jobs 💽 Jobs found: 28/4918 ③		en 🗸
Home How window	Designation	Created by	Order number	Last change 🗸	Shopping lists			
Shopping cart	W1K29714	-		06.10.22 14:32	W1K29714	W1K29714		
Print	W1K22303	1K22303 04.10.22 22:06 W1K22303 N1K29714 N1K2230301					À	団
Shopping lists	W1K22305	100.00		04.10.22 21:12	W1K22303		È	団
C Search	W1K22303	2010		29.09.22 19:33	W1K22303 N1K22303		Ē	団
Standard & Small Parts	W1K22303	500 B		28.09.22 22:43	W1K22303		È	団
Paints & operating fluids	W1K22303	100.00		20.09.22 18:02	W1K22303		Ţ	団
Workshop equipment	W1K22316	- 10 m		07.09.22 11:35	W1K22316 W1K22303	D1A	Ē	団
🛲 odus	W1K22316	100 C		06.09.22 17:40	W1K22316		È	団
Settings	C204002			30.08.22 09:38	W1K29714 N1K29714		È	団
~ ······	C213245	1000		09.08.22 22:18	WDD21220 C213245		Ţ	団

Figure 147 "Shopping lists/shopping cart overview"

Designation	The title/name of the shopping cart is displayed here.
Created by	In this column you can see who created the shopping cart.
Order number	This column contains the order number of the shopping cart.
Last change	In this column you can see when the last changes were made to the shopping cart.
Shopping lists	All concern designations for a shopping cart are displayed here.

You can search for a specific shopping cart by entering your search text in the filter field above the desired column.

When you click on a column name, the shopping cart list is re-sorted. The default sort order when opening the shopping lists is the **last change** to the shopping cart.

Note: The setting for the job saving intervals is defined in the **Service Operation Settings** (see <u>chapter 2.6.4</u>).

9.2 Shopping cart detail view

After you have transferred the parts you have found, the contents of the selected shopping cart can be displayed by clicking on the **shopping cart** icon. Here you will find the part number, the designation, the quantity and the price of the part.

The quantity transferred from the parts list depends on the as-built configuration of the vehicle. If the part is required in greater or lower quantities, the quantity can be changed accordingly or deleted.

In the **shopping cart** function, you can print the shopping cart, change the properties or delete all part numbers from the shopping cart.

~	Shopping cart V	V1K2	2303	118.004		Gros	ss prices 💽 📑	•	en 🗸
Home + New window	Concern W1K223030 Keyword ∅	1	mi -	6	die.		с у з	<u>ப</u> ்	₫ 🖞
Shopping cart	Part number	ES1	ES2	Designation	Qua	antity/Availability	Country list price ①		
Print	A0004217774	0	0	GUIDE PIN	2 📐	2	N/A	☞ 前	+
Shopping lists				For left and right brake carrier X Determine damage code					1
Search	Concern W1K22303	-		ć			ц	e رD	₫ 🖞
Paints & operating fluids	Part number	ES1	ES2	Designation	Quar	antity/Availability	Country list price ①		
Workshop equipment	Click here to manually add a part. A0259971845	0	0	O-RING Between feed unit and tank; 135.5X6	۱ 🛦	Δ	EUR	R Ū	+

Figure 148 "Detailed view of shopping cart"

You can make the following adjustments to your existing shopping cart:

- Add ES1 code
- Add ES2 code
- Add designation
- Change the quantity of previously selected parts
- Update availability display of all parts
- Add new part number to shopping cart (per concern)
- Remove part number from concern
- Remove all part numbers from shopping cart
- Create a new concern or delete an existing concern
- Export or import parts per concern
- Change properties
- Remove all parts from shopping cart

Shopping car	t WD	D				Gross pri	ces 🔍 💭 賃	en 🗸
Concern WDD		ŀ	(e ²⁾	 E,	3(4	5 1 1	L 🗘 🕁 啦
Part number	ES1	ES2	Designation		Quantity/Availability	Customer price ①	Country list price 🤻	
Click here to manually add a pa	t.							Price per item
A2044213181	0	0	BRAKE CALIPER		1 🕒	N/A	EUR469.87	🙈 🗇
A2044213281	0	0	BRAKE CALIPER		1 🕓	N/A	EUR469.87	🙈 🗇
A0004214365	0	0	BLEED VALVE		2 ⊘	N/A	EUR2.70	慶 世

Figure 149 "Optional information"

The following optional adjustment options are available (all entries are saved automatically):

1. ES1 or ES2 Code input (1)

Enter 2-digit ES1 code.

The **ES1 code** (supplementary code 1) is mandatory for:

- Quantity/length specifications
- Container sizes
- Remanufactured parts (ES1 code 80 = remanufactured new part)

Enter a 4-digit **ES2 code**. An ES2 code (supplementary code 2) is essential for **color/equipment-dependent** part orders. The **ES2 code** is displayed in the color footnote.

2. Designation of part number (2)

Here you can add the designation of the part number. Note: The entry is not checked for correctness.

3. Enter/change quantity or display availability (3)

The quantity transferred from the parts list depends on the as-built configuration of the vehicle. If the part is required in greater or lower quantities, the quantity can be changed accordingly. Click in the input field and enter the required quantity. The quantity is thus overwritten. The number can be entered without and with decimal places (e.g. 1 or 1.5).

If you have activated the availability query in your user settings, it is indicated by the following icons:

- ⊘ Available
- 🕒 Available in 1-2 days
- 🗴 Not available
- The availability query has not yet been carried out.
- \triangle The availability query cannot be performed.

Note: DIMS displays the availability status of the part from the previous day or from the date of the last transfer from the DMS to DIMS.

4. Customer price **4**

If the option **Show customer price in shopping cart** is activated in the user settings and there is a DMS connection with the correct type of interface, the current end customer prices recorded in the DMS are displayed for the respective part in the shopping cart.

5. National list price (5)

The **National list price** column contains the recommended retail price for the respective country provided that this has been enabled by the respective MPC.

Note: In your user settings under **Preferred price type** or by activating/deactivating the **Gross prices** slider, you can choose between gross or net price display.

Note: All displayed part prices are always unit prices, please always remember ①!

9.3 Export/import parts

C L	Shopping cart W	/1K22	2303	1008100	G	ross prices 🔵	a	•	en 🗸
(Concern W1K2230301 Keyword ∅						ц,	<u>ச</u> ் மு	۵
	Part number	ES1	ES2	Designation	Quantity/Availability	Country list pric	;e (1)		
	Click here to manually add a part.								+
	A0004217774	0	0	GUIDE PIN For left and right brake carrier	2 📐		N/A	€ ΰ	

Figure 150 "Export/import parts"

You can export your part numbers per concern from the shopping cart at any time or import new additional part numbers to your concern. You can define the file type (XFR) in your user settings.

9.4 Add another customer issue

If you wish to create a new search for the same vehicle, click on the **duplicate** button. The vehicle data will be taken over from the selected concern and you will be forwarded to the search screen. You can now search for new parts or packages for the selected vehicle for an additional customer issue.

If you would like to create a new customer issue for a new FIN/VIN or new model designation, then press the Home button and start with a new vehicle definition.

Shopping ca	rt W1K2	2303	01183001	Gross p	orices 💽 🖶 🚺
Concern W1K223 Keyword ∅	30301				관 간 🗘 🗘 🕁 地
Part number	ES1	ES2	Designation	Quantity/Availability Co	ountry list price ①
Click here to manually add a	part.				+
A0004217774	Ø	0	GUIDE PIN For left and right brake carrier 4 Determine damage code	2 📐	N/A 雇 団
Concern W1K223 Keyword ∅	303				한 간 🗘 🕁 🗇
Part number	ES1	ES2	Designation	Quantity/Availability Co	ountry list price ①
Click here to manually add a	part.				+
A0259971845	0	0	O-RING Between feed unit and tank; 135.5X6	1 📐	EUR 🙀 🔟

Figure 151 "Duplicate search function"

Note: This allows you to structure a parts job (e.g.: Parts scope: Brakes; Parts scope: Clutch ...).

The second option for creating a **further concern** for the current vehicle is directly on the parts search screen (see <u>chapter 4.6.3</u>).

9.5 Deleting parts and concerns

The **recycle bin** button next to the part number deletes individual parts that are no longer required from the concern.

The **eraser** button allows you to delete all parts either from the concern or from the whole shopping cart.

You can delete concerns that are no longer needed by clicking on the **recycle bin** button next to the concern.



Figure 152 "Delete function"

Note: The confirmation dialog when **deleting a part** from the shopping cart can be switched off or on again in **My settings/Shopping cart**.

9.6 Show in catalog

By clicking on the button **Show in catalog** next to the concern, you will be forwarded to the corresponding search view of the vehicle for the selected concern.

To view details of a specific part number, click the **Show in catalog** button next to the desired part number.

Sho	pping cart W	V1K2	2303	100830	G	ross prices 🔵	a		en 🗸
Conc Keywo	cern W1K2230301 ord 🖉		1				ك ئ	0.	団
Part n	umber	ES1	ES2	Designation	Quantity/Availability	Country list pri	ice ①		
Click h	nere to manually add a part.								+
A0004	217774	0	0	GUIDE PIN For left and right brake carrier	2 📐		N/A	ئ	

Figure 153 "Show in catalog function"

9.7 Manually add parts

Shopping cart	W1K2	2303	10.018.000	(Gross prices 💽	₽	2	en 🗸
Concern W1K22303 Keyword ℓ)1					<u>6</u>	.	₫ 🖞
Part number	ES1	ES2	Designation	Quantity/Availability	Country list pric	e (1)		
Click here to manually add a part.								+
A0004217774	0	0	GUIDE PIN For left and right brake carrier	2 📐		N/A	武	

Figure 154 "Manually add parts"

The shopping cart can also be managed in the **flyout menu**. If you click on the text **Click here to manually add a part.**

The information must be entered **without spaces**. Make sure you enter the correct number of digits as the system does not check whether your entry is correct. It is optional to enter an ES1 code or ES2 code.

9.8 Print complete shopping cart

To print the complete current **shopping cart**, click on the shopping cart and then on the **print** icon. A preview of the printout is generated. You can adjust the printer settings on the right side. You can continue by clicking the **Print** button. The **Cancel** button cancels the printing process.

\otimes	XENTRY Portal Parts Information	XEXTEP Parts Information		Print	1 page	£ ? Ⅲ ▲ ≡
>>	Shopping cart	Shopping cart: W1K223030	6710.22 11:09	Destination	Save as PDF 🔹	en 🗸
	Concern W1K2230	W1K223 (C223 FW). S 350 d I Color 040 - Unitack, Equipment 201 - I Pert number ES1 ES2 Designation Quar	imousine, Sty/Availability	Pages	All	
+	Keyword 🖉	A 000 421 77 74 GUIDE PIN	2 pc. 🛆	Pages per sheet	1 👻	는 간 🗘 👁 🔟
ì	Part number	W1K2230 W1K2230 (C223_FW), S 350 d s 040 - Svart - solid lack, Equipment 201 -	edan, Color	Margins	Default 👻	• ①
	Click here to manually add a par	Part number ES1 ES2 Designation Quar	lity/Availability			+
لاظا	A0004217774	N 000908 012009 SCREW PLUG	1 pc. 🛆	Options	Headers and footers	N/A 🖨 🕅
T					Background graphics	
୍	Concern W1K2230					
off	Keyword 🖉					는 같 🗘 🕁 🗇
d"	Part number					e ①
Ŷ	Click here to manually add a par					+
<i>1</i> 0	A0259971845					70 EUR
-6000 B						
ক্ট	N000908012009					63 EUR
\$						
		© Copy-right 2022 Ministern Renz AG			Save Cancel	

Figure 155 "Printout of entire shopping cart"

9.9 Change job properties

To change the price details (gross, net), activate the slider.

Shopping cart V	V1K2	2303	0.038.000	Gross prices 💽 🛱 🔕
Concern W1K223030 Keyword ∅	1			관 관 🗘 🕭 🗇
Part number	ES1	ES2	Designation	Quantity/Availability Country list price ①
Click here to manually add a part.				+
A0004217774	0	0	GUIDE PIN For left and right brake carrier	² <u>∧</u> N/A 🚘 Ü

Figure 156 "Job properties"

Note: Gross price display is set as standard.

9.10 Update customer price

The **Update customer prices** button allows you to display the customer prices currently recorded in the DMS in the shopping cart. For optimal performance of XENTRY Parts Information, we recommend deactivating the customer price display.

>>	Shopping cart	WDI)			Gross p	rices 🔍 🔂 🖨		en 🗸
	Concern WDD		ŀ	Keyword 🖉			<u>с</u> р су	b 🗘 🖒	ک 🖞
+	Part number	ES1	ES2	Designation	Quantity/Availability	Customer price ①	Country list price (1)		
Ē	Click here to manually add a part								+
ē	A0004214365	0	0	BLEED VALVE	2 🥥	N/A	EUR2.70	€ Ü	

Figure 157 "Update customer price"

Note: The customer price display and the associated control elements only become visible in the application after activation of customer prices for the current dealer. You can find more information about this in <u>chapter 2.6.4</u> in **service operation settings**.

9.11 Keyword function

To structure your searches, it is now possible to assign a **keyword** to every search/concern. You can change the name of your search for each concern by clicking on the pen symbol.

Shopping cart V	V1K2	2303	148.000	G	iross prices 💽 📑	
Concern W1K223030 Keyword ℓ	1				с , л	也 🗘 🕁 啦
Part number	ES1	ES2	Designation	Quantity/Availability	Country list price ①	
Click here to manually add a part.						+
A0004217774	0	Ø	GUIDE PIN For left and right brake carrier 🌂 Determine damage code	2 📐	N/A	€ 世
Concern W1K22303 Keyword 🖉					C)	也 🗘 🕁 🗇
Part number	ES1	ES2	Designation	Quantity/Availability	Country list price $\textcircled{1}$	
Click here to manually add a part.						+
A0259971845	0	0	O-RING Between feed unit and tank; 135.5Xó	1 📐	EUR	e u

Figure 158 "Keyword function"

After entering the keyword in the text field, it is automatically saved and then transferred to the DMS, provided that a corresponding functional interface to a DMS has been implemented.

Shopping cart V	hopping cart W1K223										
Concern W1K223030 Keywo <mark>ld GUIDE PIN</mark>						(èл ср	04	۱ ۲		
Part number	ES1	ES2	Designation		Quantity/Availability	Country list price	1				
Click here to manually add a part.									+		
A0004217774	0	0	GUIDE PIN For left and right brake carrier 🌱 Determine damage code		2 📐	N/	A E	Ū			
Concern W1K22303											
Keyword 🖉				E.			टे टे	0 👌	2		
Part number	ES1	ES2	Designation		Quantity/Availability	Country list price	1				
Click here to manually add a part.									+		
A0259971845	0	0	O-RING Between feed unit and tank; 135.5Xó		1 📐	į	JR	団			

Figure 159 "Keyword function II"

Note: The keyword text field can also be used e.g. for a warranty/goodwill code or invoice marker.

10 Search functions

10.1 Basic search

Enter the search term, e.g. a part number or part description, in the input field and press the Enter key to start the search. All of the search hits for your input appear in a separate window. Clicking on the part number takes you automatically to the picture chart and the associated item number.

Vehicle: W1K2971 (C297_FV)		Color: 799 - Diar	nond white - metallic finish			Q Model designation or VIN ◎ Vin ○
PC > EQS 580 4MATIC > Chassis: W1	Search				×	• • • • •
Chassis High-voltage battery 1 Electri	SPK (diagnosis code) -	0 Results Parts -	62 Results			C Mercedes
	Model designation	Catalog	Part	Group	Relevance	Ŭ I
	(1)					
	223030 F	C223_FW	A2218800086 - MERCEDES STAR	88 - Bumper/fender/hood 120 - Engine hood	57	
	223030 F	C223_FW	A2238170100 - MERCEDES STAR	74 - Rear-end door/trunk lid/liftgate 045 - Detachable parts/windows	57	
	223030 F	C223_FW	A2236120400 - REINFORCEMENT	61 - Substructure 045 - Rear-end floor	18	
	223030 F	C223_FW	AZ236301601 - REINFORCEMENT	63 - Side walls 015 - Side walls	18	
	223030 F	C223_FW	A0009056312 - CAMERA	82 - Electr. system 614 - Camera	18	
	223030 F	C223_FW	A0009059412 - CAMERA	82 - Electr. system 614 - Camera	18	
	223030 F	C223_FW	A2139054913 - CAMERA	98 - Accessories 140 - Electronics and telematics	18	
	223030 F	C223_FW	A2236161900 - REINFORCEMENT	61 - Substructure 015 - Front floor	18	
	223030	(*??? FW	62236162000 - REINEORCEMENT	61 - Substructure	18 +	
					Close	

Figure 160 "Basic search"

In addition to entering the part number or part designation, you can also enter the design group. If you enter "42", for example, this brings up design group 42 and takes you to the view of the subgroups.

You can then also enter the number of the desired subgroup on your keyboard. In the last step, you now have the option of entering the desired item number and confirming this with the **Enter** key. After this entry, the corresponding part is highlighted.

Vehicle: W1K22303(CC223_FW) S 350 d Sedan		Color: 040 - Black - sta Equipment: 201 - leath	andard finish Ier black/anthracite			⋒₫	Q Mo	odel designati	on or VIN 😒	en 🗸
PC > S 350 d Sedan > Chassis: W1K2	2303 🖉 > C22	3_FW > 42 Brake system			€	i C	T 🛱	B 🖪	명 🧐 연	× 🗠 🛱
Chassis Engine Automatic transmissi	on 🦥 🕷 💖							<u>و</u> ی	Q 42	0
Тор 5 ^ «	42 Brake system									
88 - 030 Front bumper	Q								Show picture	is 💽 📃
40 - 015 Wheels	000 Freetuite al basta		000 Deales have the		000 Datis lines	1				
67 - 015 Windshield	030 Front wheel brake	045 Real wheel brake	060 Brake booster	064 Hydraulic unit	U90 Brake lines					
54 - 077 Control units/fuse boxes/rel	6 33	1 All Inc.	· · · · ·	4	111 O					
72 - 030 Front locking system	Ø	2011	· · · · · · · ·	1- 1-	0					
Main groups		A. S.A.	200 T		0					
41 Propeller shaft										
42 Brake system										
44 Steering										

Figure 161 "Search with design group"

You can also highlight multiple parts quickly using the same principle. In order to remove the highlighting of a highlighted part, e.g. if you enter the wrong number, all you have to do is type the item number again and confirm with the **Enter** key.



Figure 162 "Highlighting of parts with search function"

You can also change the main group with your keyboard inputs. If, for example, you are looking at main group "42 Brakes" and subgroup "030 Front wheel brake" and you type in "46", this takes you to main group "46 Steering".

Note: If there are no hits in a search for a part, the message "No parts found for search text ..." appears.

10.2 Advanced search with vehicle data

Vehicle: W1K29714 (C297_FV) EQS 580 4MATIC	Search X	▲ 🖸 🤉 Model designation or VIN⊚ 😽 er 🗸
PC > EQS 580 4MATIC > Chassis: W1K297144 Chassis High-voltage battery1 Electric motor Electric	Parts SAA/construction kit External parts PAD Group 42 including major assemblies	
	Close Q Search	



By clicking on the **magnifying glass** you have the option of performing an advanced search by selecting different filter options.

In addition to a basic text search entry, you can apply the following filters:

Group

Filters out all parts which are not contained in the specified group ID. A maximum of one group ID can be specified.

Additional information for designation

Filters out all parts which do not contain the specified additional information.

Including major assemblies

This checkbox activates/deactivates the inclusion of major assemblies.

The hit list can be filtered by model designation, catalog, part designation or group/subgroup.

SPK (diagnosis code) - 0 Re	esults Parts - 6 Results			
Nodel designation	Catalog	Part	Group	Relevance
223030	C223_FW	A0004200604 - DISK BRAKE PAD	42 - Brake system 030 - Front wheel brake	49
23030	C223_FW	A0004209305 - DISK BRAKE PAD	42 - Brake system 045 - Rear wheel brake	49
23030	C223_FW	A0004203603 - DISK BRAKE PAD	42 - Brake system 030 - Front wheel brake	49
23030	C223_FW	A0004204103 - DISK BRAKE PAD	42 - Brake system 045 - Rear wheel brake	49
23030	C223_FW	A2319050014 - BRAKEPAD WEAR SENSOR	42 - Brake system 030 - Front wheel brake	42
23030	C223_FW	A1695401617 - BRAKEPAD WEAR SENSOR	42 - Brake system 045 - Rear wheel brake	42
F	C223_FW	A 1695401617 - BRAKEPAD WEAR SENSOR	045 - Rear wheel brake	42

Figure 164 "Search including major assemblies"

10.3 Determine workshop equipment/special tools

10.3.1 Vehicle determination with FIN or model designation

You can search for special tools in the **workshop equipment** category. Depending on which vehicle data are available to you, you can carry out a **fully qualified** search (identification through FIN) or **partially qualified** search (identification through assortment class or model designation). Ideally, parts identification should be carried out with a vehicle identification number (FIN).

~	Q W1K223	Part number	₩ 58 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Home Home		Designation	
+ New window	Search	Search	Note: *, ? and blank spaces will be accepted as wildcard characters for part numbers.
Shopping cart	Search – Assortment class – 🗸		
Print Print			
Shopping lists			
Search			
Standard & Small Parts			
Paints & operating fluids	_		
😵 Workshop equipment			

Figure 165 "Vehicle definition with FIN"

Enter your **FIN** and then click on **Search** to start the parts search. The special tool parts list appears. Use the filter functions to narrow down your search results.

Workshop equi	pment (162) Filter (10)				en 🗸
Filter drift	◎ 🖶]			
Part number	Designation	Validities	Groups	Kit	Image
W 001 589 00 40 00 🖷	Handle Purpose: Grip for mounting different drifts. Technical Note: In combination with 470 589 08 15 00 Drifts set, 470 589 09 15 00 Drifts set, 470 589 11 15 00 Drift set, 470 589 11 15 00 Drift set, 470 589 11 15 00 Drift set, 470 589 12 15 00 Drift set, 470 589 12 15 00 Drift. Model 907 with code AAM (4MATIC): In combination with 470 589 14 15 00 WS2700N0192C L ²	T (Cross-country vehicles): 463 T (Vans): 907 T (Passenger car): 167, 206, 223 T (Vans): 470, 471			
W 055 589 21 15 00 🕊	Drift Drift for installing the outer race of the outer tapered roller bearing of the wheel hub. Note: This special tool is intended for MB Brazil only. It is not distributed via the GLC! WS3500N3490C [소	HA (null): 740751, 740754 HA (null): 7406 HA (null): 7408			
W 211 589 04 15 00 🕊	Drift Purpose: Drift for driving in the radial shaft sealing ring at the drive pinion. Note: For crown gear diameter 215 mm. Procurement information: This workshop equipment can be ordered directly through the regular replacement part ordering process at the GLC/LC. WS3500P0235B ^{CL}	T (Passenger car): 166, 167, 171, 172, 199, 203, 204, 205, 206, 207, 209, 211, 212, 213, 216, 217, 218, 219, 221, 222, 223, 230, 231, 232, 238, 253, 254, 257, 290, 292			O).

Figure 166 "Special tool parts list"

Clicking on the **WIS link** launches WIS. The WIS document with the description of the special tool is displayed directly.

To place a part in the **shopping cart**, click on the shopping cart icon in the **part number** column.

10.3.2 Manual definition via assortment class

If the model designation or FIN is not available, you can also carry out your search **manually** via the **assortment classification**. In the **assortment class** selection list, choose the **Cars** entry.

«	Q Model designation or VIN O	Part number	W 58 58
Home Home		Designation	
+ New window	Search	Search	Note: ", ? and blank spaces will be accepted as wildcard characters for part numbers.
Shopping cart	Search - Assortment class -		
Print Print	smart		
Shopping lists	Cross-country vehicles Vans		
Q Search	Passenger car		
Standard & Small Parts			
Paints & operating fluids			
💫 Workshop equipment			

Figure 167 "Selection of assortment class"

The checkbox selection list with model designation and other search criteria is expanded.

Q N	odel desig	nation or V	IN				6	3				1	Part numbe	ŧr		w			58						en 🗸
Search													Designation Search	1			Note: *, ? :	and blank s	spaces will	be accepte	d as wildca	ird characte	irs for part	numbers.	
Search	F	assenger (ar 🗸]																					
100	107	108	109	110	111	112	113	114	115	116	117	118	123	124	126	129	140	156	163	164	166	167	168	169	I
170	171	172	176	177	190	197	199	201	202	203	204	205	206	207	208	209	210	211	212	213	215	216	217	218	
219	220	221	222	223	230	231	238	240	242	243	245	246	247	251	253	257	290	292	293	297					
Engine																									
000	102	103	104	110	111	112	113	115	116	117	119	120	122	132	133	134	135	137	139	152	155	156	157	159	
160	161	166	176	177	178	200	254	256	260	264	266	270	271	272	273	274	275	276	277	278	279	281	282	285	
306	314	335	341	343	344	345	346	350	352	353	354	355	356	357	360	362	364	366	370	372	374	376	377	380	
382	384	386	396	401	402	403	404	407	409	421	422	423	424	427	429	440	441	442	443	444	445	446	447	449	
457	458	460	462	463	466	470	471	472	473	475	476	481	482	485	489	492	493	495	496	522	541	542	601	602	
603	604	605	606	607	608	<u> </u>	612	613	615	616	617	622	626	628	629	639	640	642	646	647	648	651	652	654	
656	660	661	662	668	699	780	782	900	902	904	906	907	909	923	924	925	926	933	934	935	936	941	942		
Transmission	1																								
700	710	711	712	713	714	715	717	720	722	723	724	725													
Steering																									
762	765	766																							

Figure 168 "Model designation, engine, transmission and steering selection options"

Then select the desired model designation and major assembly in the search screen. After selection and clicking the **Search** button, the search is started.

Note: Multiple selections are possible.

10.3.3 Quick search via part number/designation

Alongside the **vehicle definition** and **manual search** functions, you can also find special tools via the **part number/designation quick search**. To do so, either enter the part number or the part designation and start your search with the **Search** button.

All of the available parts for all assortment classes, model designations and major assemblies are then displayed. When you enter the filter criteria, the special tool parts list is filtered accordingly.



Figure 169 "Search for workshop equipment without vehicle data"

The following search criteria are available:

Part number: The part numbers for workshop equipment are made up of separate sections.

Each part number is structured as follows: "W" + "XXX" + "58" + "X XX XX XX". A free-text search for the part number can be carried out using wildcards (*; ?; space character).

Designation: Filters out all tools which do not contain the specified designation. Entry is not case-sensitive.

10.3.4 Printing out labels for workshop equipment/special tools

After entering your vehicle data, a list of special tools is displayed. Now place the desired special tools in the shopping cart and then click on the **Print** button.

Vorkshop e	quipment (317) Filte	er (74)			en
Part number	Designation	Validities	Groups	Kit	Image
W 220 589 01 43 12 📕	Threaded spindle Intended use: Separate part for tool 220 589 01 43 00.	T (Passenger car): 172, 204, 205, 207, 211, 212, 213, 215, 216, 218, 219, 220, 221, 222, 230, 231, 238, 253, 257, 290	35	В	
W 164 589 00 05 00 P	Pin wrench Intended use: Retainer wrench for counterholding at joint flange of front wheel drive.	T (Passenger car): 1641, 1648, 166, 167, 20408, 20409, 20428, 20429, 20438, 20490, 20493, 20498, 20499, 205, 20738, 212, 213, 216, 217, 218, 22108, 22109, 22118, 22119, 222, 223, 238, 2510, 2511, 253, 257, 290, 292	33	В	
W 116 589 11 31 00 📕	Clamping jaws Intended use: Clamping jaws for rear axle shaft 27 mm Ø	T (Passenger car): 107, 123, 124, 126, 129, 166, 170, 171, 172, 201, 202, 203, 204, 207, 208, 209, 210, 211, 212, 215, 216, 218, 219, 220, 221, 222, 230, 231, 292		С	F

Figure 170 "Parts list with special tools"

A dialog appears and you can select the desired label items. The parts in the shopping cart can be assigned and printed in the selected label area. Currently, up to 8 labels can be printed at the same time.

When the assignment is complete, these are printed out by clicking on **Print**.



Figure 171 "Label selection dialog"

10.4 Searching for parts without vehicle data

On the XENTRY Parts Information home screen, you also have the option of performing a parts search without vehicle context. To do so, just enter a part number on the right. A new dialog window opens. Here you can also filter the search results by "Model designation" and "Part".

	Model designati	on or VIN	$\leftarrow \text{Select one or both} \rightarrow$	A20446	61881
Search Select a pa	rt number:			×	smart
Model desig	gnation	Part	Designation		
204		A2044661881	LOW-PRESSURE LINE		
212		A2044661881	LOW-PRESSURE LINE		
207	٣	A2044661881	LOW-PRESSURE LINE		
				Close	

Figure 172 "Advanced search without vehicle data"

After selecting the part number, a hit list opens which can be filtered according to **model designation**, **catalog**, **part designation or group/subgroup**.

Search				×
SPK (diagnosis code) - 0 I	Results Parts - 4 Result	ts		
Model designation	Catalog	Part	Group	Relevance
207302 F	69B	A2044661881 - LOW-PRESSURE LINE	46 - STEERING 063 - DIESEL VEHICLES LINE SCOPE	100
207303 F	69B راس	A2044661881 - LOW-PRESSURE LINE	46 - STEERING 063 - DIESEL VEHICLES LINE SCOPE	100
207402 F	69C	A2044661881 - LOW-PRESSURE LINE	46 - STEERING 063 - DIESEL VEHICLES LINE SCOPE	100
207403 F	69C	A2044661881 - LOW-PRESSURE LINE	46 - STEERING 063 - DIESEL VEHICLES LINE SCOPE	100
				Close

Figure 173 "Filter options in parts search result"

11 Print function

The print function allows you to print out different components in one print job. To start the print job, click on the **Print** menu item in the left-hand area.



Figure 174 "Start printing from search"

A dialog box opens. Depending on the vehicle definition and also depending on the area you are currently working in, the components for print selection are activated in a dialog window. For example, you can print the picture chart from the search view; in other views, the selection box for the picture chart is deactivated.



Figure 175 "Print selection dialog"

If one of the print options is disabled, you have the possibility to find out a reason for it by showing the Mouseover information.

Print	\times
Please select the required components for printing.	
Empty shopping baskets and shopping baskets created before December 01, 2021 cannot be printed.	
 Shopping cart Total bask Current issue only Data card Without designation With designation 	
Cancel	Confirm

Figure 176 "Information about the deactivated option in the print selection dialog"

After **confirming** the print job, another standard browser window is opened with the options for further printer settings. In the overview window, you can see the miniature view of your print job.

XENTRY Parts Information - Parts list -	Print		1 page
Vehicle W1K2: 3 (2223_FW) S 350 d Sedan Color 040 - Black - standard finish Equipment 201 - leather black/anthracite Assortment class PC Group 42 Brake system	Destination	Save as PDF	•
Sub-group 045 Rear wheet brake	Pages	All	•
	Pages per sheet	1	•
	Margins	Default	•
	Options	Headers and foote	rs
400		Background graph	ics
300 320 250 204 250			
Image ID: drawing_PV000.010.060.315_version_010_vsrage_SVG			
© Copyright 2022 Mercedes-Benz AG		Save	Cancel

Figure 177 "Settings for print job"

12 Service and Support

12.1 Display of notes and error messages

When using XENTRY Truck, error messages may appear if certain actions cannot be successfully executed by XENTRY Truck.

Errors can generally be classified into one of the following error categories:

1. Data error

Such faults occur when data is missing or corrupted and may be caused by a user or by XENTRY Truck or the applications linked to it.

2. Authorization error

Such errors occur on individual applications run by the user when authorizations are missing or have expired.

3. Connection error

These occur if XENTRY Truck or linked applications require too much time to respond to a request (also known as: timeout error).

4. Other errors

This error category includes all errors that cannot be assigned to one of the above categories (e.g. call errors or programming errors).

Messages in XENTRY Truck are generally classified into one of the following categories:

1. Information

Messages intended merely to provide information are classified as information messages. This information is shown directly within the affected sections.

2. Notes

Notes serve to tell you, for example, that a vehicle has been successfully defined or that an application has not yet been introduced in your country.

3. Warning

Faults that have no effect on your work with XENTRY Truck are displayed as warnings. Warnings are shown directly within the affected sections. If a remedy is available that can be implemented by the user, this remedy will be shown on the screen.

4. Error

Faults that may have an effect on your work with XENTRY Truck are displayed as errors. Errors are shown directly within the affected sections. If a remedy is available that can be implemented by the user, this remedy will be shown on the screen.

5. Critical error

Critical errors are faults that prevent users from continuing their work with XENTRY Truck. Critical errors are displayed in a pop-up window.

In case multiple error messages occur simultaneously, you will only be shown a brief summary of the problem within the affected sections. Clicking on the **magnifying glass** icon will open a pop-up window where you can view all error messages in detail.

Note: You can also use the **Support** button displayed in the menu in the form of an **envelope** to directly submit a query to XENTRY Truck Support.

12.2 Submit a service support query via XSF

If you have questions pertaining to the operation and use of XENTRY Truck, please first consult this user documentation and the FAQs contained in it. If you find no answer to your questions in the user documentation, you can contact the XENTRY Truck Service Support.

If you receive an error message while working with XENTRY Truck or would like to submit a **technical query**, you can press the **Support** button directly within this error message to submit a support query.

Create XSF ticket

Have you found an error in the parts documentation? You can start the support process by clicking on the **Envelope** symbol in the button bar.



Figure 178 "Create XSF ticket"

The Support and Feedback system opens. Vehicle/customer and contact data are sent to the XSF system. You can make further entries to your parts query here.

& WDC 50436 ×	Parts (New) × +
\leftrightarrow \rightarrow C $($ xsf.i.daimler.com	n/support/arsys/forms/sedcapap1750/CSF%3AJN1%3ATicket%3ATeileanfrage/Enduser/?cacheid=71c576ce
left Mercedes-Benz	Support & Feedback 🗙
Ticket ID Priority Default Status	Vehicle data Customer data Contact data Sales designation Brand Category
Ticket created on:	WDD WDD2 0436 Cooperation partners Parts FAQ (0) Truck cab / frame Communication
=	Query type Technical questions in regards to the content Topic
Attachments Refresh	Sub-theme Code:
	CG/group 42 Engine/IMO/IAG no. Major assy no. TS/subgroup 030 Chart/picture drawing_B420300 Image: Picture no./item Major assy ID
Delete Open Save as Add	Part no. queried (entered by/customer) SA/Code Catalog no. D21 Footnote
Directly exit XENTRY Portal	Delta Software version partsDatasetDate Navigation path https://xentry.daimler.com/xhpi/support/start.bm=WDD21 436;cat=D21;nav=42,030;in
Print version Create ticket Cancel	Part no.identified (Support)
	Problem description
	Solution description

Figure 179 "XSF ticket system window – Technical question in regards to the content"

If you want to know, for example, how to print out the picture chart in XENTRY Parts Information or if you want to show replaced parts or if you have any other questions about operation, go to the **Query type** mandatory field and select the option **Technical question in regards to the process or operation**.

) Mercedes	s-Benz	V-101- 4-1-				Suppo	ort & Feedback
riority Default Iatus open cket created on:	×	WHC WDD WDD	FIN 1212 436	VIN	Brand Mercedes-Benz smart Maybach Setra Cooperation partner Fuso	Category PC Truck Bus Van 's	O Unimog Engine/IMO/IAG O Classic
ttachments	Refresh	Query type Topic Sub-theme CG/group TS/subgroup	Technical questions in reg Technical questions in reg (clear) 99 Chart/pictur	ards to the content ards to the content gards to the process or operation by Engine/IMO/IAG no.	Correction of the second secon	de: jor assy no. jor assy ID	
Delete Save as	Open	Part no. queried (er Catalog no.	ntered by/customer)		SA Fo	/Code otnote	
Directly exit XENTRY I	Portal	Navigation path	https://xentry.daimler.	Delta Software ve com/xhpi/support/start;bm=WDD2	rsion 12 0436		ХРРІ
Print version Create ticket	Cancel	Part no.identified (S	Support)		Error corrected or	1	
		Problem description	ion				
		Solution description	n				

Figure 180 "XSF ticket system window – Technical question in regards to the process or operation"

Note: For **technical questions in regards to the process or operation**, enter **"99"** in the **DG/Group**. This then routes the ticket, with your questions about the process/operation, straight to the system manager.

Once all the entries required for the support case have been made, click on the **Create ticket** button. The ticket is sent to first-level support and then to the relevant specialist unit. The ticket is assigned a ticket ID, which is also sent to the email address entered. Generally, this is the email address entered by you.

As soon as a solution to your problem is available, you will be notified of this by email. In the email you will then find a link that directs you to your personal XSF ticket system window, where you can see the solution to your problem.

We strongly recommend using the XSF ticket system for faster and more efficient processing of your support query. Background information, such as recent error messages or more information about the status of XENTRY Truck, can only be included if you create an XSF support ticket and it will help the service desk to process your query as quickly as possible.

13 FAQ - Frequently Asked Questions

13.1 Parts identification

1. What are the features of the parts search function?

Several search options are available:

- A parts search without vehicle data can be carried out without specifying a vehicle (FIN/VIN) or model designation. Searching for a part designation is not possible with this search option. You can find more information about this in <u>chapter 10.4</u>.
- A parts search with vehicle data requires specification of the vehicle, either by entering the vehicle data (FIN/VIN) or the model designation (6-digit). Either the part number or the part designation can be used as the search term. Alongside these search options, it is also possible to search for the vehicle model designation for a major assembly or perform a parts search for a model designation.
- 2. How can I identify the installation location of a part if I know the part number?

If you know a part number, the installation location can be identified by a part search. The part search is brought up via the **Search** window.

Search option	Function
Part without vehicle data	Search term: Part number.
	Search result: The installation location of the part.
	The search option can be started without specifying a vehicle (FIN/VIN) or model designation.
	It is not possible to search for a part designation with this search option.
	Search - Part without vehicle data (new Online Help window)
Part with vehicle data	Search term: Part number or part designation.
	Search result: The installation location of the part.
	A vehicle (FIN/VIN) or a model designation (6-digit) must be specified in order for the search to begin.
	Either the part number or the part designation can be used as a search term.
	Search - Part with vehicle data (new Online Help window)

Figure 181 "Parts search with and without vehicle data"

3. How can I identify the model designations in which a particular major assembly is installed?

If you want to identify all model designations in which a particular major assembly is installed, this can be done with a part search. This is called up via the **Search** button.

4. What should I do if a part is designated as "invalid" in the parts list even though there should be a valid part available?

When identifying parts with color footnotes, it is possible in isolated cases that a part is displayed as "Item number invalid for this model designation" even though there should be a valid part available. This effect occurs when there are multiple codes of equal status in the color footnote. To display the part anyway, you must switch off the **Expanded color filter**. The corresponding checkbox is deactivated in the **Display/change filter** window to do so.

Note: If required, the data filter can also be switched off completely. All of the part numbers of a subgroup or SA variant are then displayed in the parts list.

5. How can I identify plug housings and contacts for wiring harness repair?

As of model series 230 plug housings and contacts are documented on the respective component (e.g. horn, instrument cluster etc.). Plug housings of connectors between individual wiring harnesses can be found on the wiring harness.

As of model series 204 and subsequent model series, contacts are identified via the contact type recorded in the additional designation on the plug housing. A plug housing for a particular contact type must have contacts of the same contact type. An example of contact identification is provided below.

Example of identification of contacts for wiring harness repair as of model series 204: The correct contact socket needs to be identified for an instrument cluster of model designation "204048".

1. Enter the model designation in the search field and select Group 54 (Electrical equipment and instruments).



Figure 182 "Determining contacts through search field"



Figure 183 "ELECTRICAL EQUIPMENT AND INSTRUMENTS main group"

2. Select subgroup 585 (Instrument cluster). Select item 900 (connector housing) in the picture chart. Note down the PIN number "18-PIN" entered in the additional information along with the contact type "MQS".



Figure 184 "INSTRUMENT CLUSTER subgroup"

3. Switch to subgroup 019 (Contact parts). The contacts are identified via the picture in this subgroup.

				•									ľ
5	A 018 545 38 26 CONTACT SPRING 0.14-0.22 MM2 MQS	Quantity: NB	ſ		ſ\$ ſ\$	MQS	ri J	SLK2.8	66		MCP1.2	MCP1.5	
5	A 019 545 34 26 CONTACT SOCKET GOLD; 0.25-0.35 MM2 MQS	Quantity: NB		5 10	15 MCP2.8	20 MCP6.3	25 30	35 MLK1.2	40 45 SPT	50	55 LSK8	60 MT2	
5	A 019 545 48 26 RECEPTACLE GOLD AND GEL,WITHOUT SEAL; 0.35 MM2 MQS	Quantity: NB		65 70	75 	80 85 DFK2	90 95 DFK3	100 DFK4	105 AFK	0.64 MM		120 FF6.3	
5	A 016 545 41 26 CONTACT SOCKET 0.25-0.5 MM2 MQS	Quantity: NB		125	130 DCS2-1.5	132 GTS2	134 PL6.3	136 WDF	150	155 GSK1		170 GSK3	
5	A 013 545 46 26 CONTACT SOCKET GOLD, WITH SINGLE-WIRE SEAL; 0.5-0.75 MM2 MQS	Quantity: NB		YESC1.5		180 LKS1.5	185 0.40	190 APEX2.8	195 MAK8/9.5	200 AMP- Serie 040	205 2 MINI MIC	210 MPQ 265	
5	A 021 545 36 26 CONTACT SOCKET	Quantity: NB	Image ID: d	rawing_B540	19000013	225	230	233	240	230	200	203	

Figure 185 "CONTACT PARTS subgroup"

4. The contact type "MQS" identified via the plug housing narrows down the selection. Within the contact type, the correct contact should be selected based on the technical circumstances and picture illustration.

Note: Repair cables (pigtails) are identified by a connecting line. Pay attention to the picture illustration.

6. Where can I find general repair materials for wiring harness repairs?

General repair materials for wiring harness repairs, e.g. electric line sold by the meter, can be found in "Paints & operating fluids" mode.



Figure 186 "Search for paints & operating fluids"

7. How do I identify the part numbers of the wiring harnesses available for a specific vehicle?

When identifying the part numbers for a wiring harness, please note that there may be several picture charts for a subgroup.

On the first picture chart (here e.g. picture chart no. 1 of subgroup 545), the vehicle-specific complete wiring harness with the wiring harness connectors is usually shown, e.g. for model series 204:



Figure 187 "Vehicle-specific wiring harness assemblies"

The preceding picture charts show parts scopes (individual modules) of the complete wiring harness e.g. the wiring harness modules for speakers, AUX jack etc.

Note: It is possible to navigate quickly between the picture charts of the subgroup using the left/right arrow buttons of the keyboard.

Note: Pay particular attention to the structure level, supplementary text and any symbols on the picture charts.

8. How can part numbers for vehicle operating instructions be identified?

Vehicle operating instructions can generally be found in the following groups within the XENTRY Parts Information group structure:

- In Group 58 Tools and Accessories and then in the corresponding subgroup there e.g. 300
- For accessories and special equipment in the respective group of the accessories or special equipment

Alternatively, vehicle operating instructions can also be identified using the **Search - Part with vehicle data** function based on **the designation**. Here, it is important to use the correct search term. The search term can consist e.g. of part of the term being searched for.

9. How can I change the quantity of a part number?

The quantity of a part number can be changed in the shopping cart.

Click in the shopping cart on the quantity in the **Quantity/availability** column and enter the desired quantity. The quantity can be entered without or with decimal places (e.g. 1 or 1.5). Your entry is stored automatically.

10. How can I search for parts using wildcards (* or ?)?

Part numbers are structured according to certain rules. Wildcards (* or ?) can be used for part searches while taking these rules into account. The part search is started with **Search** in the menu bar.

Example:



Figure 188 "Search field of menu bar"

- The wildcard * replaces an arbitrary number of characters.
- The wildcard ? replaces exactly one character.
- The wildcards can be combined as desired.
- If the search term consists of two few fixed digits and/or if the quantity of results from the search term is too large, this is indicated by a notification window.

13.2 Filtering

1. How can I achieve more accurate search results using the filters?

To allow more accurate search results to be achieved, you must make sure that the expanded color filter and extended code analysis are activated in the setup. When you define a vehicle with the vehicle identification number, the filters in XENTRY Parts Information reduce the size of the parts list and generally supply a unique part for an item number.

• Expanded color filter:

Only the color parts for which an ES2 code can be found will be displayed.

2. What happens if the data filters are switched off during parts identification?

If the data filter is switched off completely during parts identification, all of the part numbers of a subgroup or SA variant are then displayed in the parts list. XENTRY Parts Information checks the assignment to a model series or model designation in the background.

Irrespective of this test, all the eligible model designation types for each part are then shown.

13.3 Other

1. Is it possible to display part prices in XENTRY Parts Information?

Yes, but to do so the current DMS interface must be implemented and the manufacturer of the DMS must also have implemented the corresponding function. When starting a Parts Job from within the DMS, the corresponding customer prices from the DMS are displayed when a parts search is carried out.

14 Brief description of linked applications

XENTRY Truck offers information from different Daimler Truck Customer Services & Parts (CSP) applications for viewing on a single user interface.

The following section provides a brief description of each of these applications. For more information on these applications and how to use them independently, please consult the applications themselves and the associated documentation.

VeDoc (Vehicle Documentation):

VeDoc is the vehicle documentation system for Mercedes-Benz vehicles. The information it contains is taken from the vehicle data cards. The system provides development, production, sales and service data for passenger cars (including smart and Maybach) and commercial vehicles (including vans, off-road vehicles, Unimog and buses (Mercedes-Benz, Setra)) marketed since 1986 (Mercedes-Benz, Setra buses since 1996) as well as for industrial major assemblies (IAGs) and makes this data available to users around the globe. The data is compiled specifically for each vehicle upon final inspection. It is available to VeDoc users worldwide and online once the vehicle has left the factory. VeDoc superseded the former FDOK system (FDOK-Classic and FDOK-Web) in January of 2008.

EVA (Extended VEGA (simplified warranty) application):

EVA is the web-based, globally available dealership application for VEGA/EVA and serves to improve warranty and goodwill processing for dealers by allowing for a timely checking and status overview of submitted claims and by supplying comprehensive information for users working in the warranty and service environment.

DSB (Digital Service Booklet):

This online system documents service and maintenance operations on a vehicle safely and conveniently. The digital service report shows all service work performed on a vehicle and replaces the conventional maintenance documentation used in the past.

SPPS (Service Package Pricing System):

The SPPS is a system containing price information for service packages (operations and parts). The SPPS helps service advisors provide quick and reliable price information to customers and hence achieve price transparency. The following package scopes are currently available: maintenance, repairs of worn parts and, in some cases, accident repairs.

TIPS documents (Technical Info for Problem Solving):

TIPS is a comprehensive, web-based data processing system for the global exchange of technical information, knowledge and solutions across all service levels and is designed to provide support in warranty and goodwill cases. Since it is linked to XENTRY WIS/XENTRY Operation Time and Damage Code, users in many countries can transfer the vehicle context and attributes (such as part numbers, work and repair instructions or damage codes) directly to the respective application and compile the information they need without additional searches. If you wish to open a new case in the TIPS case module, you need to do this in the normal way using the frontend interface of the TIPS case module.

LogBus (Logistics Bus) DIMS (Dealer Inventory Management System):

Logistikbus is a modern, modular and multibrand system designed to enable superior service and optimum logistics. It provides support in tackling the daily challenges faced in the parts sector. XENTRY Truck is linked to LogBus DIMS. DIMS is the centralized inventory management system for dealers that allows for automated, demand-based stock replenishment orders, urgent orders (day orders) or order forwarding to group suppliers.

XENTRY WIS (Workshop Information System):

The Workshop Information System XENTRY WIS supplies all technical descriptions that you need to perform maintenance and repair work as efficiently as possible. It also contains data relating to workshop orders. Moreover, XENTRY WIS provides information on vehicle-specific retrofit campaigns and the effect these will have on future maintenance and repair work.

DC (Damage Code)

For warranty processing, the independent Damage Code function is available for determining the required damage code.

XIM (XENTRY Integrated Maintenance) assists with vehicle maintenance across all vehicle categories and model series. It allows users to quickly and efficiently find vehicle-specific maintenance documents.

XOT (XENTRY Operation Time):

XENTRY Operation Time is a global electronic work units/flat rates catalog that allows users to quickly and reliably research operation items, operation times and damage codes. XENTRY Operation Time contains vehicle and design group operation items for all repair work performed in the workshops. The operation items consist of operation texts and work units (in Germany) or standard texts and flat rates (outside Germany). This data is made available along with associated additional operations, included work texts and notes. The data obtained from XENTRY Operation Time forms the basis for preparing orders, invoices and warranty claims.

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