

Damage Code Quick Guide

Damage Code Product Management - 10/2023

Mercedes-Benz Trucks you can trust



Damage Code (DC)

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<u>Note</u>: All passenger car screenshots shown in this document also apply to trucks.



1. Usage options for Damage Code

Usage options for of Damage Code (DC)

The damage code can be called up standalone or via XENTRY Operation Time or XENTRY Order/TIS. Accessing via XENTRY Order/TIS offers the highest level of convenience.

Damage Code standalone		XENTRY Operation Time
XENTRY Portal R Hello, Lowage Code	P	XENTRY Portal XENTRY Coversion Tree Operation item list Ad oversion 0000 01000 01000 01000 01000 01000 01000 01000 01000 01000 01000 01000 01000 01000 01000 <t< th=""></t<>
	Damage Code	XENTRY IIS



Logging in to XENTRY Truck and starting Damage Code



You can **start the Damage Code** function in your personal "My XENTRY Truck" area or the general overview of all functions under "Show all."



Defining a vehicle



Enter a **FIN/VIN** and then click "Create".

- Alternatively, you can define the vehicle via **mode and vehicle type.**
- Once you have defined the vehicle, the "OK" button becomes active and you can confirm your selection by clicking on it.



Selecting an image

(T)	XENTRY Portal	[Q]		٨				
\diamond	Damage Code			211				
Vehicle: WDD205 [CAR, 205240 C 180 Wagon, 274910 30 254423, *******]								
»	>> Image selection							
	Please select a picture on the left.							
۶	P O All groups							
+	+ > 01 Engine, cylinder head and camshaft housing, oil pan							
2	2 > 03 Crank assembly components							
	· > 05 Control							
i	i > 07 Mixture formation							
	> 09 Air Intake, charging							
	> 13 Air compressor, support and lines							
	> 14 Intake manifold and exhaust manifold							
	> 15 Electrical equipment at engine							
	> 18 Engine lubrication, engine oil cooling							
	> 20 Engine cooling system							
	> 22 Engine accessories, engine suspension							
	> 25 Clutch							
	> 26 Manual transmission							
	> 27 Automatic transmission							
	> 28 Transfer case							
	> 29 Pedal system 🗸							
2	Caution:							

You have two options for opening the selected image.

(1) Selection via function groups

Open the function groups and make a selection to display the desired image.

Direct entry of a fault location

 $(\mathbf{2})$

Enter the fault location directly in the input field and click on the magnifying glass. You will then only be shown the function groups that contain the fault location you entered.

Image selection - activation of the image



- Switch between the images quickly and easily.
- To **activate** the desired **image**, click on any location in the blue area.



Determining a fault location

XENTRY Portal Damage Code		8	▲	
Vehicle: WDD205 [CAR, 205240 C 180 Wagon, 274910 30 254423, **********]		<u>ج</u>	団	Q
Image soluction > Details Damage code: Image code: Image code: Image code: <	05204 05301 05205 01206 01223 01206 01224 01224 01224 01224 01205 00			

(1) Select the **fault location in the image**.

2 Alternatively, you can also select the fault location via the **drop-down list**.



Determine fault, warranty and repair type



Select the **fault type** via the drop-down list.

Select the **repair type** via the drop-down list.

- Select the **warranty type** via the drop-down list.
- The current **status of the damage code (SSL)** with the four components is always shown in this unit.



Copy or delete damage code

Q	XENTRY Portal Damage Code	R		⚠	≡
Vehicle	e: WDD205 [CAR, 205240 C 180 Wagon, 274910 30 254423, ********]		a.	団	P
>>	Image selection > Details				-
₽ + ? i					

- (1) **Copy** the defined **damage code** to the clipboard.
- 2 **Delete** the current damage code and create a new one for the vehicle.



Icons in Damage Code



Options in XENTRY TIS for determining an SSL

XENTRY Portal XENTRY Technical Information Search		8
. WDD205 C 180 Wagon ■ - / @ - / @ 27491030251423 / ₩ 72299505787648		🕫 Technical complaint
Image: Second	ram Damage Code	→ Parts
A & Y / brake	×Q	
A2054200026 X X 42:2873 X		Number: A2054200026 Qty: 🔨 1 🗲 IM: -
Search results V \diamond Parts (30) X Operations (1) \textcircled{a} WI Documents (30)		✓Operations
Remove/install brake caliper of rear axle, replace if necessary (Brake linings removed) Number: 42 - 2873 Work type: V	٩.	* Remove/install brake caliper of rear axle, replace if necessary (Brake linings removed)
BRAKE COVER PLATE - Right rear Number: A0004230100 Group: 42 Brake system/045 Rear wheel brake	্	Number: 42-2873 Duration: 8AW IM: -
BRACKET - For right brake caliper Number: A2054210894 Group: 42 Brake system/030 Front wheel brake	ੑ	
BRACKET - For left brake caliper Number: A2054210794 Group: 42 Brake system/030 Front wheel brake	ੑ	
PISTON HOUSING - Right parts kit Number: A2054230281 Group: 42 Brake system/045 Rear wheel brake	ੑ	
PISTON HOUSING - Left parts kit Number: A2054230181 Group: 42 Brake system/045 Rear wheel brake	ੑ	
BLEED VALVE - For left and right brake caliper Number: A0004214365 Group: 42 Brake system/030 Front wheel brake	Q	
		Accept and close

In all three cases, the defined damage code is applied to the order!

In XENTRY TIS, you have three options for determining the damage code.

(1) Determination of SSL via Damage Code

Open the integrated Damage Code application and determine the damage code. The vehicle context is retained. After completion, you return to XENTRY TIS and thus transfer the SSL to your order.

(2) Determination of SSL via a component

Call up Damage Code via a component. If a damage location is documented for the component, you go directly to the corresponding image and only function groups that match the component are displayed.

3 Determination of SSL via an operation item Call up Damage Code via an operation item. If a damage location is documented for the operation item, you will also go directly to the corresponding image here and only see matching function groups.



Determine SSL via the component and return to XENTRY TIS



The defined damage code is adopted into the order!

Apply the determined damage code to XENTRY Order

XENTRY Portal XENTRY Technical Information Search			K III 🛆
WDD205 C 180 Wagon		E Tachnical complaint	
_	Damage		+
Parts Information Coperation Time WIS Tips Repair Packages Wiring Diagram	Code		
⁹⁹ Integrated search		✓ Parts	
A 5 % 4 brake	×Q	KÖ BRAKE LINE	P 🔍 🗇
▲ A2054200026 × ¥ 42-2873 ×		Number: A2054200026 City: 🔨 1 🄀 IM: -	Critical
Search results			
∇ S Parts (30) X Operations (1) B WI Documents (30)		✓ Operations	
Remove/install brake caliper of rear axle, replace if necessary (Brake linings removed) Number: 42 - 2873 Work type: V	٩ Î	Remove/install brake caliper of rear axle, replace if necessary (Brake linings removed)	P 🤉 🗇
BRAKE COVER PLATE - Right rear Number - A000423000 - Group: 42 Brake system/045 Rear wheel brake	9	Umber: 42-2873 Duration: 8AW IM: -	
		Damage code	-
BKACKEL - For right brake cauper Number: A2054210894 Group: 42 Brake system/030 Front wheel brake	੍	2 043071041	U
BRACKET - For left brake caliper	0	Description : Brake line, master cylinder/hydraulic unit, front Leaks	
Number: A2054210794 Group: 42 Brake system/030 Front wheel brake	4		
🖒 PISTON HOUSING - Right parts kit	0		
Number: A2054230281 Group: 42 Brake system/045 Rear wheel brake	4		
S PISTON HOUSING - Left parts kit	0		
Number: A2054230181 Group: 42 Brake system/045 Rear wheel brake	7		
BLEED VALVE - For left and right brake caliper	0		\bigcirc
Number: A0004214365 Group: 42 Brake system/030 Front wheel brake	7		
	*		Accept and close

(1) You can see the **adopted damage** code in this unit.

The determination of the SSL via an operation item also works in the same way.

2 Apply the determined information to your order and return to **XENTRY Order.**

View of the damage code

\otimes	XENTRY Portal XENTRY Order			. ≡
»	Order Management	ozos 口	Technical complaint ∅ i ⊕ ⊙ ☆	×
	Arrival time Vehicle check Customer Dialog (DSD) Locked by DMS Customer is waiting Catiback Requested Order Positions	Arrival time 07.11.22 (13.08) Pickup time 08.11.22 (13.08) Status ●●● Date agreed Service advisor ②	Information Title Symptom Technical complaint - Customer statement Comment (not shown on job) Customer statement Comment (not shown on job) Customer statement Status EKULAB Decision selected EKULA	+
	Service measure	Damage code: *5406131* Codew	Packages, parts, operations Photos, documents and attachments	
	Technical complaint		Seerch all traines Add repair packages XENTRY Technical Information Search	~
	Total price (incl. tax):		Single parts and operations Single parts and operations BRAKE LINE No.: A2054200026 Quantity: 1	5
\$			Y Remove/Install brake caliper of rear axie, No.: 422873 Duration: 8 AW Image: Comparison of the calibration of the calibr	J

You can see the adopted **damage code in XENTRY Order** in this area.

(1)



Determine the damage code via XENTRY Operation Time

<u>(</u>) »	XENTRY Portal XENTRY Operation Time Operation item list		R Ⅲ ▲ ≡ × []
@	Add operation	Description	
	40-2410 IM 4 WU	Replace tire (Complete wheel removed)	و، •
\bigotimes	XENTRY Portal XENTRY Operation Time Operation item list		£? Ⅲ △ ≡ × ☑
a	Add operation		ጫ ላሃ
	No Invoice marker Duration 40-2410 IM 4 WU	Description Speace tire (Complete wheel removed)	
		Fault location - 40N09: Complete wheel, front, right (service contract) Fault type - 3V: Service contract Warranty type - 0: Original equipment/reconditioned part warranty prior to installation Repair type - 1: Component replacement	Ŭ
		Total: 4 WU	
:			Import Export Print
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- 1 In XENTRY Operation Time (XOT), select exactly one **work item** for which you want to determine a damage code.
- (2) Then call up **Damage Code and** determine the damage code.
- 3 After completing, **return to XENTRY Operation Time** and see the damage code in this unit.
- (4) The damage code can also be **deleted** again.
- 5 **Export or print** the work item list with the damage code.